

# DME Plan of Care & Instruction/Delivery

Name:	Date of Visit:	
DOB:	<input type="checkbox"/> Initial Delivery or <input type="checkbox"/> Follow-up	
<b>HOME ENVIRONMENT/SAFETY ASSESSMENT</b> <input type="checkbox"/> NA – NOT DELIVERED TO HOME		
<b>Discuss all appropriate factors and <math>\checkmark</math> if in order</b> <input type="checkbox"/> SAFETY Uncluttered pathways      Fire safety assessed Safe operating equip      Cords & Adapters Safe environment          Pt/CG understands safety issues Bathroom assessed          Safe electrical outlet Area Rugs                      Getting in & out of device Other: _____	<b>APPROPRIATE FOR HOME:</b> <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> Alert & Understands INSTRUCTIONS <input type="checkbox"/> Return Demonstration by patient <input type="checkbox"/> Confused/ caregiver instructed Personal/Physical limit _____ _____	
<b>HOME CARE SERVICE PROVIDER: (if applicable)</b>	<b>Phone:</b>	
<b>EQUIPMENT</b>		
<b>Device(s):</b>	<b>Serial Number(s):</b>	
1.		
2.		
3.		
<b><math>\checkmark</math> TYPE OF PRODUCT</b>		
<input type="checkbox"/> Ambulatory products	<input type="checkbox"/> Manual Wheelchair	<input type="checkbox"/> Patient Handling Products
<input type="checkbox"/> Bath & Safety Products	<input type="checkbox"/> Power Wheelchair	<input type="checkbox"/> Transfer Aids
<input type="checkbox"/> Beds/Patient Room Products	<input type="checkbox"/> Orthopedic	<input type="checkbox"/> Ostomy/Urostomy/Catheter
<input type="checkbox"/> Seating Products	<input type="checkbox"/> Diabetic Supplies	<input type="checkbox"/> Compression Garment
<input type="checkbox"/> Scooter	<input type="checkbox"/> Other	
<b>ADDITIONAL INSTRUCTIONS</b>		
<b>The following has been given and discussed to the patient/caregiver:</b>		
<input type="checkbox"/> Rights & Responsibilities	<input type="checkbox"/> Cleaning & Maintenance of equipment	<input type="checkbox"/> AOB signature
<input type="checkbox"/> Service availability of company	<input type="checkbox"/> Capped Rental/Purchase Letter	<input type="checkbox"/> Equipment Instructions
<input type="checkbox"/> Privacy Notice	<input type="checkbox"/> Complaint process (how it is reviewed /resolved)	
<input type="checkbox"/> Medicare Supplier Standards	<input type="checkbox"/> Warranty Information	<input type="checkbox"/> Return Demonstration
<b>ADDITIONAL NOTES</b>		
<b>FOLLOW UP/DISCHARGE</b>		
FOLLOW-UP VISIT RECOMMENDED <input type="checkbox"/> FOLLOW-UP BY PHONE & AS NEEDED <input type="checkbox"/>		
<b>I have read, received and/or been instructed in detail on the items checked above.</b>		
<i>(If Patient unable to sign; authorized person complete)</i>		
<b>PATIENT SIGNATURE:</b>	Print name/Relationship/WHY the patient can't sign:	
<b>EMPLOYEE'S INITIALS:</b>	Signature:	
<b>IF THE AUTHORIZED REP DOES NOT LIVE WITH THE PATIENT, LIST THEIR ADDRESS/PHONE NUMBER</b>		

Any customer complaints or unresolved problems should be reported to the Compliance Officer at 479-649-9500.