



23rd September 2021

Dear Parents/Carers,

Letter from Radish – Your Contract Caterer

As we move into the end of the first month of our new term, we wanted to write to you and share our pro-active approach to a number of issues that the UK food market has been experiencing, along with the contract catering community.

The current news headlines around delivery failures and supply issues have been circulating and proving to be tricky, however, we want to reassure you that Radish have been working hard with our suppliers and on-site catering teams to ensure service is not interrupted and we are still able to provide high standards despite these matters arising, that are out of our control.

Please be reassured that all our suppliers are prioritising Schools and Early Years in this situation.

What is Radish doing to mitigate supplier shortages or delivery failures?

- **Preparing** – We will be bulk buying our dry store and freezer stock and monitoring it regularly.
- **Organising** – We are ordering goods with a 3 -4-day lead time to ensure we have time to get the items redelivered or sourced with an alternative supplier.
- **Back up Planning** – Our Onsite catering teams will ensure at all times there is stock available to make an emergency lunch in case we have a complete delivery failure, this will ensure that we are still able to provide your child(ren) with a hot nutritious meal.
 - **Please note:** The emergency lunch will cater to all pupils including those with special dietary requirements.

Doing the Right thing.

HelpPoint™ 0845 345 1576
www.churchillservices.com

Head Office and Registered Office: Unit 1, 40 Coldharbour Lane, Harpenden, Hertfordshire AL5 4UN.

Churchill is a trading name of Churchill Contract Services Limited, Company Registration No: 3762020 in England & Wales;
Amulet (Churchill Security Solutions) Limited, Company Registration No: 7317266 in England & Wales;
Churchill Environmental Services, Company Registration No: 5455787 in England & Wales; and
Churchill Contract Catering Limited (trading as Radish), Company Registration No: 5168372 in England & Wales.





- **Communicating** – Our teams have been constantly communicating to ensure we have the best plans and options available to our Catering Managers.

So, given the current threats to our service, whilst we are not able to guarantee zero interruptions, we can assure you that we are working very hard to ensure as little disruption as possible and that our priority is to ensure every student will receive a hot and nutritious meal.

For further information on this matter please see the links below:

<https://www.thegrocer.co.uk/the-grocer-blog-daily-bread/the-hgv-driver-shortage-has-hit-catastrophic-levels-industry-needs-government-intervention/656892.article>

<https://www.dailymail.co.uk/news/article-9667501/Fresh-food-rotting-cold-stores-Brexit-HGV-driver-shortage.html>

Should you wish to ask any questions or discuss these matters further please do not hesitate to contact us by email: Catering.admin@radishallgood.com and we will be happy to help.

Yours Faithfully,

Rebecca Bridgement
Managing Director

Doing the Right thing.

HelpPoint™ 0845 345 1576
www.churchillservices.com

Head Office and Registered Office: Unit 1, 40 Coldharbour Lane, Harpenden, Hertfordshire AL5 4UN.
Churchill is a trading name of Churchill Contract Services Limited, Company Registration No: 3762020 in England & Wales;
Amulet (Churchill Security Solutions) Limited, Company Registration No: 7317266 in England & Wales;
Churchill Environmental Services, Company Registration No: 5455787 in England & Wales; and
Churchill Contract Catering Limited (trading as Radish), Company Registration No: 5168372 in England & Wales.

