

# Standard Operating Process for Inspection Services and Inspection Reporting

Date of Last Review: March 31, 2025 Approved by: Prabal Lahon, Director



Inspection assignments are usually project-based and specialized in nature. Arctic Consultancy engages experienced, certified professionals as **Independent Contractors**. These individuals function as subcontractors under our oversight, allowing us to respond flexibly to our clients' variable inspection needs without compromising on quality, safety, or compliance. While the inspectors operate independently in the field, **Arctic Consultancy remains the single point of responsibility** with **centralized governance** for all deliverables, including quality assurance, scheduling, and reporting.

Arctic Consultancy delivers dependable inspection services at highly competitive rates by leveraging open-source technology for managing the process and reporting. We ensure our inspectors are compensated at industry-standard rates while maintaining low operational costs through efficient, open-source solutions. Below, we outline the key steps in our process.

Step 1: Inspection work is identified by client

**Step 2**: Inspector assigned to work

Arctic Consultancy issues a Work Order and Scope Document to the assigned inspector outlining:

- Scope of inspection
- Applicable codes and standards
- Safety requirements and reporting protocols
- Site contacts and
- Access procedures

### Step 3: Kick-Off meeting between key stakeholders:

## Participants:

- Owner Project Manager,
- Arctic Consultancy Project Manager and
- Inspector
- Fabrication Shop (if relevant for the scope)

### Objective:

- Align on expectations
- Site logistics
- Deliverable timelines.



**Step 4:** Although we offer a range of standard inspection report templates, we have found that the highest level of customer satisfaction comes from collaborating with clients to develop customized reports tailored to each project's unique needs. For this reason, we prioritize this step to ensure every report aligns precisely with project requirements.

**Step 5:** Our certified inspectors conduct thorough on-site examinations and document findings using the approved report format. Where applicable, high-resolution photographic evidence is captured to support observations.

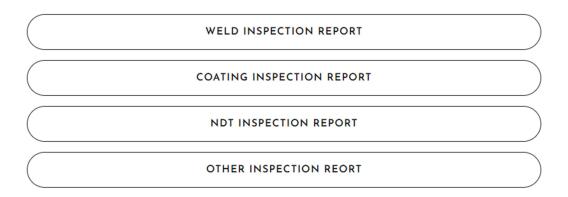
**Step 6:** Reports are submitted through our centralized web platform, which utilizes Google Forms integration. This system enables inspectors to efficiently enter key inspection identifiers, upload reports, and attach high-resolution images. The intuitive interface maintains simplicity while ensuring quality control, and provides Arctic Consultancy with automated backend reporting capabilities for enhanced project management.

To access our digital submission portal, users must first register via the link below and receive approval from Arctic Consultancy

https://arcticconsultancy.com/submit-inspection-reports

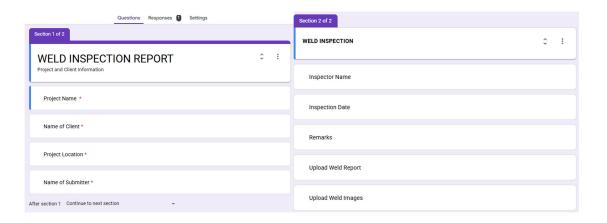
(Require access approval by Arctic Consultancy)

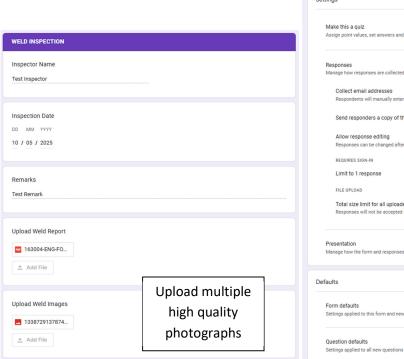
# SUBMIT YOUR INSPECTION REPORTS

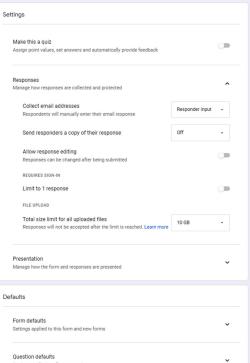




Customizable report submission portal allows wide variety of data capture and report generation for efficient Project Management



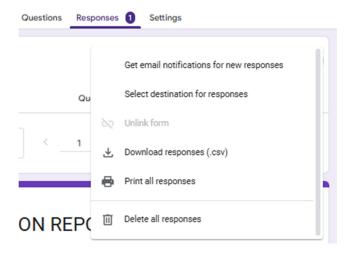




Questions Responses 1 Settings

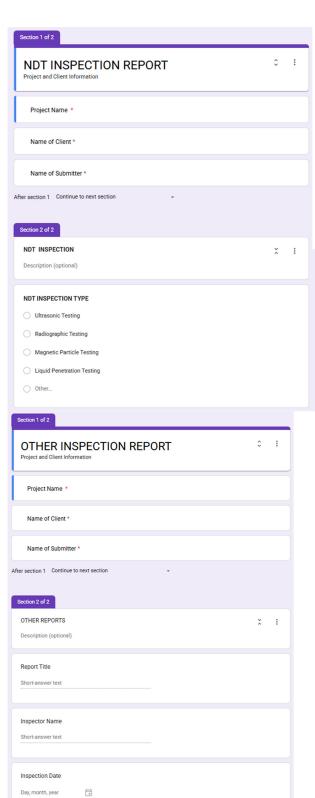
Settings: Control distribution and manage access





Download data in CSV format to generate reports





Customizable report submission options by different Project, Site Location, Inspection Category etc. making our simple system highly flexible and scalable.

