

Vijay Kumar (Vijay)



Vice President, Shared Services Delivery
(BPO/KPO & RPA)

- 25+ years of experience with F&A in Senior Executive roles with rich experience in offshoring and outsourcing knowledge
- Expertise in setting up Global BPS and Shared Services operations. Experience in Business transformations and value addition to the customers. Transitions/Migrations and Operational experience in F & A Domain. Having high exposure to all areas of F & A in Business Process Outsourcing Services right from mapping of processes to recruitment, training and migration of processes, their subsequent stabilization and process improvements
- Excellent track record in Managing large, complex and multiple global customer accounts with geographically distributed teams, client relationship and service delivery management
- Specialties - Collections and Cash Application process, Accounts Receivable, Accounts Payable, Accounts Reconciliations, Transitions/Migrations, Strong and thorough understanding of Finance and Accounts in the BPO industry
- Experience in managing the IT related workflow tools & products for BPS customers. Experience in BPS - Tools implementations