



Tailored IT reviews to analyse and evaluate your IT service

Reviewing IT across your business, to identify how to improve the effectiveness, efficiency and return of investment of IT



About One IT Consulting

Providing first class IT consultancy services to review, transform, modernise and improve your company's IT

With over 25 years experience in IT service management, transformation and leadership, One IT Consulting has the knowledge, skills and hands-on experience to improve IT within businesses of varying sizes and sectors, and with different levels of IT maturity.

We help businesses to transform and modernise their IT service, rationalise technology costs, improve the performance of their IT team, and increase the effectiveness, efficiency and return of investment of IT.

One of the core services we offer is to conduct reviews of IT within businesses, to establish how well it is performing; where there maybe gaps; what Return of Investment is being achieved; how effective, efficient and secure IT is; and recommend where and how the IT service can be improved.



Offering a wide range of independent IT reviews tailored to meet your business requirements



These are the main reviews available, allowing you to tailor this service to your requirements and focus on specific areas. Alternatively, you can take a review of the whole IT service. Our reviews help to ensure your IT is compliant, effective, up-to-date and functioning to the best of its ability. It will identify any problems and pain points, recommending how to resolve them, as well as highlighting where you can make improvements and potential savings.

People and Organisation	Process and Governance	IT Service Management and ITIL	Cloud adoption and migration	IT Suppliers	Software and applications	IT budgets and Return of Investment	Information and Cyber Security
IT Ways of Working and operating model	IT Strategy and Technology Roadmap	Technology Stack and hosting	Data and backup	IT Disaster Recovery and Business Continuity	IT Service Delivery and Projects	IT and Data Risk	Cloud Strategy and Roadmap

Case Studies



A few examples of what we've successfully delivered

Case Study 1

Completed a full IT review of an insurance firm, recommending over 100 service improvement requirements and delivering over 80% of these enhancements in a 6-month period. This drastically improved the IT Service across the Group, with tangible business benefits achieved in ways of working, increased mobility, the use of 'fit for purpose' technology, and far better alignment between IT and the business.

Case Study 4

Designed and implemented a successful and business transforming IT Strategy and Technology roadmap for a financial services company. The strategy was fully aligned with business goals and requirements, allowing the business to grow owing to successful technological improvements. An ambitious, but achievable Technology roadmap ensured the modernisation of the technology stack to fully harness technology for the benefit of the business and its clients.

Case Study 2

Transformed a large IT Department (125 staff) that was underachieving. Over a 12-month period, the performance of the team was significantly improved, demonstrated with an increase in KPI achievement of approx. 25%. The team's culture was developed with a notable increase in the delivery of projects and BAU. Staff numbers were reduced by 20%, through structure optimization, utilizing offshore resource, and increased automation with an annual saving of £600k.

Case Study 5

A full review of the IT budget and technology Return of Investment (ROI) showed that IT was spending more than the company could afford, without getting the best ROI. Retiring expensive, legacy IT systems; right sizing the IT service; retiring point solutions; migrating services from on-premise to cloud; rationalizing suppliers; and renegotiating contracts resulted in a saving of almost £1million over an 18-month period, with IT's Operation Expenditure reduced by over 10%.

Case Study 3

Introduced ITIL processes to enhance IT Service Management (ITSM) and Customer Experience for a marketing and print company. Championed ITIL adoption across the business reaching level 3 ITSM maturity (from a start point at level 1 maturity based on Gartner's ITSM maturity model). Greatly improved user experience, with satisfaction survey scores up by 30% and adherence to SLA up by over 10% in a 12-month period.

Case Study 6

Successfully led a technology stack rationalisation and modernisation programme, which included the reduction of legacy and on-premise infrastructure; an increase in cloud services; and the deployment of M365, DR as a Service, Back up as a Service, and new contact centre technologies. Security technologies were implemented to improve reduce risk and increase defences against cyber attack, but without impacting the mobility, flexibility and effectiveness of the staff.

Follow up services and process after a review



Following the successful completion of any of our reviews, we can support your business with managing and implementing any recommendations: either delivering the improvements ourselves, managing your team to carry out the work, or finding you the right partner to support you on this journey.



Other Services on offer from One IT Consulting



As well as our IT review services, we provide other IT related services, which can benefit your business, by providing opportunities for growth, development and potential budget savings. We can help you get more from your IT service, by making it more effective and by making technology work for your business.

Digital & IT Transformation

Providing clear advice and leadership on digital and IT transformation, whilst managing the journey to modernise and streamline your IT, and use technology to accelerate the growth of your business.

Fractional IT Leadership

Placement of interim, fractional or 'virtual' IT leadership roles, including CIO, CTO, CDO, IT Director and Transformation Director. Ideal if you need leadership and trusted advice on a part time basis.

Reducing IT Spend

Reducing your IT budget and technology spend by making efficiencies, improving ways of working, and/or optimising operating models. Cutting costs and minimising unnecessary expense.

Improving Ways of Working

Introducing new processes and operating models to improve service delivery and customer experience (CX), whilst improving the effectiveness and efficiency of your IT service.

Strategy & Roadmap Development

Introducing or updating an IT strategy and roadmap, ensuring there is a clear vision for IT and technology, which meets the requirements of your business and your clients.

Leadership & Team Development

Providing leadership, mentoring, and team development to increase the performance of your IT team. Developing an improved team culture, enhancing CX and improving IT service delivery.

Contact us today for a discussion about our IT reviews and other services



We are here to help you and your company, whatever your IT needs and whatever the size, sector and maturity of your business. Whether it is a review of your IT service, or one of our other services, such as transformation, modernisation, interim leadership, or anything else, One IT Consulting can help.

Get in touch with us, for a free, no obligation discussion about your requirements and we can build a service to meet your business's needs, strategy and vision.

