

GOKKAN BOYACI



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📍 Yenigun Mah. 650. Sok.
BAGCILAR / ISTANBUL

PROFESSIONAL SUMMARY

Team-focused and commercially astute Technical Director with 17 years of experience in Medical industry. Delivers professional development initiatives for Field Service team to progress their skills and knowledge while improving their productivity and technical expertise. Provides technical expertise to Technical support department ensuring successful alignment of customer focused low cost strategy.

SKILLS

- AutoCAD Electrical
- Tendering and Estimating
- Problem resolution
- Technical support
- Leadership
- Medical equipment servicing
- Fault diagnosis
- Team management

ADDITIONAL INFORMATION

- Proficient in Microsoft Word, PowerPoint, Excel, [other programs]
- Driving Licence 2007 (Type B) + SRC4

EXPERIENCE

TECHNICAL MANAGER Feb 2020 – Apr 2023

Medsantek Lab. Mal. San. Ve Ltd. Sti., BAGCILAR / ISTANBUL

- Worked on diverse range of equipment, Genetic Analyzer, NGS, Real Time PCR, PCR, Western Imaging System, Cell Imaging Systems(Microscopes) and Flow Cytometry.
- Implemented Planned preventative maintenance (PPM) system, accurately managing data to provide best possible outcomes for clients.
- Liaised with clients across private and public sectors, from retailers, universities through to genetic labs and hospitals.
- Promptly responded to emergency service requests, communicating effectively with office personnel to reduce response time.
- Led and produced all communication of genetic findings, with expert interpretation, to relevant stakeholders and project teams.

BIOMEDICAL ENGINEER Sep 2017 – Dec 2019

Safa Hastaneler Grubu., BAGCILAR / ISTANBUL

- Completed required medical equipment repairs according to manufacturer's guidelines.
- Accomplished all relevant administrative paperwork in completing improvements, repairs and preventative maintenance according to company policy.
- Troubleshoot, diagnosed and investigated defects and issues on a wide range of general mechanical and electronic medical equipment.
- Provided technical guidance and information to medical device users such as nurses, pharmacists and doctors.
- Analysed operations and provided cost-effective suggestions for improvement, reducing costs by 70% last year.
- Maintained, repaired and tested medical devices ensuring optimal performance and reliability.
- Performed extensive fault finding and diagnostic work on all devices to determine errors and develop corrective procedures for future maintenance work.

TECHNICAL MANAGER Dec 2006 - Oct 2013

Oem Medikal San. Tic. Ltd. Sti., USKUDAR / ISTANBUL

- Installed and calibrated Mechanical Ventilation for Istanbul and Cerrahpasa Faculty of Medicine and provided staff with operational training.
- Promptly responded to emergency service requests, communicating effectively with office personnel to reduce response time.
- Implemented Planned preventative maintenance (PPM) system, accurately managing data to provide best possible outcomes for clients.
- Diagnosed and repaired system faults carefully and meticulously to best meet customer needs.
- Worked on diverse range of equipment, Patient Transport, Anesthesia, Operating Tables, Operating Lights, Mechanical Ventilation and Steam Sterilizers.
- As a tender specialist, documentation and bidding processes were carried out.

EDUCATION

BACHELOR –ELECTRICAL – ELECTRONICS ENGINEERING

Jan 2017

Sakarya University, ISTANBUL

BBA – BA

Sep 2012

Anadolu University, ESKISEHIR

VOCATIONAL SCHOOL OF TECH. SCIENCES – BIOMEDICAL DEVICE TECH

Jul 2006

Marmara University, ISTANBUL