KEY CONSULTING FOCUS AREAS

PERFORMANCE

Support
- Strategic Planning
- External Relations
- Capacity Building

Operations
- Program Development
- Competitiveness
- Best Practices

Evaluation
- Satisfaction Surveys
- Intel and Trends
- Program Effectiveness
- Governance

WORKFORCE IMPROVEMENT

Engagement
- Recruitment and Retention
- Resources Availability
- Recognition

Staff Development
- Performance Reviews
- Training
- Career Development

INNOVATION

Organizational Growth
- Revenue Diversity
- Talent Development
- Technology Upgrades

Process Improvement
- Employee Relationships
- Business Transformation
- Service Quality Models

Engagement
- Customers
- Partners
- Employees