GRASSY GREETING YARD CARDS

Rental and Reservation Policies:

- 1. Payment of invoice is required at the time of the order to confirm and hold your date.
- 2. This display is a rental. You WILL be invoiced for any damage or missing piece of the yard card display items are \$15 per piece.
- 3. For the safety of everyone, especially children, please DO NOT allow anyone to play on or around the lawn display. The items in the display will NOT support the weight of any person.
- 4. Please do not move or adjust any of the pieces. If you require removal of the items before the removal time, please call us and we will come out and remove the pieces.
- 5. Signs are the property of Grassy Greeting Yard Cards, please DO NOT throw them in the trash or vandalize our signs.
- 6. Please clear the front yard of all debris including, not limited too; dog feces, lawnmowers, anything that will prevent our team from doing their job.
- 7. You are responsible for approval from any HOA, management or similar boards.
- 8. Please do not attach balloons to any part of the display.
- 9. Please water your lawn and have your lawn services arranged 48 hours prior.
- 10. We encourage you to take a ton of pictures and pose next to the display, but please do not damage in the process.
- 11. By agreeing to have Grassy Greeting Yard Cards to participate in your celebration, you agree that Grassy Greeting Yard Cards and all representatives, are not responsible or liable for any injury or damage that may be caused to any person or personal property during the set-up or removal of the rental.

Refund Policy:

- 1. If you cancel within 48 hours of your booking, you will have the option to receive ½ of your booking fee as a refund or you can leave the full amount on credit for a future booking within 12 months of the event date. After 12 months, it will expire. If you cancel after 48 hours, no refund will be given.
- Weather: we will NOT set up in bad weather. Including heavy rain, thunderstorms/lightning, hurricanes, high winds, blizzard conditions and any other act of God that would prevent our team from doing their job safely. You would receive a full refund.
- 3. No refunds will be given for the following:
 - a. Wrong address given by the customer.
 - b. Homeowner requested the display be taken down.
 - c. Being denied access to a gated community.
 - d. Any animal preventing our team from setting up the display.
 - e. For circumstances that prevent us from setting up the display that are out of our control, including home owners associations.

Set Up:

We will set up the NIGHT before the event date given - make sure to list the event date properly. Whatever date you list, we will be there the night before after dusk. The display will be picked up within 24 hours, unless paying for a longer time frame.