



Client Health & Sanitation Standards Message

Thank for being a loyal and supportive client of Salon DSK & Spa. We value your belief in us, and we have always taken your safety and health with the upmost seriousness and care. As licensed professionals it is not only our job, it's our commitment. The recent events of this crisis have changed the way each of us live our lives and that's no different here at the salon. With that in mind we want walk you through what we are doing as a business to ensure your safety and health. We also will share the steps we need you to take so that we all work together to have the service experience you expect in the relaxed and nurturing way that you can count on from us. Please review this and let us know if you have any questions. Your care and comfort mean everything to us. Thank you for taking a moment to review this. We appreciate your patronage.

- If a team member is sick or displaying symptoms they will stay home or be sent home to take care of themselves and the environment.
- We will wear masks/face shields for each service
- We will use cleaning agents and sanitizers for our equipment to sterilize them in between each service. We follow strict guidelines as part of our requirements to maintain our license.
- We will offer a “touch free” credit/debit card processing option to lessen contact and promote less cash exchange. To use this option please call the salon prior to your appointment to link a credit or debit card to your secured client account. We will still accept cash, but we would prefer to do transactions through our “touch free” credit/debit card option or out credit/debit card terminal.
- We will wipe down our credit card terminals, seats, stations, treatment tables, door handles, menus, phones, and any area that comes into frequent contact throughout the day.
- We will be open Monday through Saturday 9-7pm. Our team members' schedules will likely change to accommodate social distancing and the amount of people allowed in the business at any given time.
- We will have Sundays 10-3pm reserved for clients over the age of 65+ and for those with compromised immune systems who have concerns being amongst the public. We will have a limited staff during Sundays
- We are adding more time to appointments to help us clean and sanitize the environment in between guest visits.



- It is our policy that every service provider washes their hands in between each appointment.
- Each team member has passed a Health & Sanitation Test in order to work with you and provide you the service you expect from us.
- All products that you purchase have been cleaned and sanitized prior to your purchase to ensure your safety
- Due to government mandated health & safety requirements placed on our industry we will be adding a modest \$5 PPE (Personal Protection Equipment) fee per ticket to offset the additional expenses essential to protecting our clients' and staffs' health. This fee will be applied every four weeks.
- We will not be accepting walk-in appointments due to capacity limitations but you may call for a same day appointment if we have the availability.

We are all in this together. In order to serve you to the standards we are committed to, we ask that you work with us to help keep you and everyone in the business safe. Please support us with the following steps:

- Please come alone for your appointment – if you need someone to accompany you for drop off/pickup they will be allowed to come in with you but will not be able to stay for the entire appointment.
- We require you to wear your own mask due to government mandated health & safety requirements; this is for your protection and our staff's.
- When you arrive please call us at 609-372-4577 to let us know you are here. Until health directives allow, we ask that you kindly wait in your car and we will call you when we are ready to serve you.
- Please wash or sanitize your hands when you arrive.
- Please allow our receptionists to take your temperature when coming into the salon. Due to government mandated health & safety requirements your temperature must be under 100.4 for us to perform a service.
- If you are sick, feel any symptoms of sickness, or know that you have been exposed to COVID-19 we ask that you reschedule your appointment with us.