CN3 *Visual*

By Lexel Corporation

Fully Integrated Customer Portal for Infor Visual®

Features

Real-Time Integration to Visual

- Pricing
- Inventory
- Orders
- Shipments

Order Status/Tracking

Order Status and Tracking options enable your customers to check on their order and quotation status. Shipment information can be linked to carrier tracking data (UPS, FedEx, etc.) for the most current shipping information available.

Product Catalogs

Whether shopping or browsing, your customers will have the ability to Search by Item Number or Item Description, to see Item Data and any additional graphic and marketing information. Depending on your tailoring options, they may be able to view pricing and inventory.

Order/Quotation Entry

When entering orders, your customers can search for or enter the item number. Because CN3 uses the existing Visual pricing logic, each customer will see their true price! If tailored to do so, the inventory quantity can be displayed. When the order is submitted, your customers, salesreps and customer service will receive a confirmation email.

Spare Parts Ordering

For the ultimate in spare parts ordering, Order from Graphics, or as we call it, Pic-a-Part® displays an exploded view of an assembly and a related parts list. The user can simply click on the item they wish to order and add it to the cart!

Role-Based Authority

The extensive user administration capabilities allow you to define which functions each of your end users can access, such as Order Status, Order Entry, or Product Catalog. Within each of those functions, you have more specific options to offer your users, such as the authority to override price (for your Salesreps) and view inventory.

Document/Media Management

Now, with a single login, your customers can access product, marketing and technical documents. Documents are categorized and grouped so you can secure them by user or group of users. They can also attach files to their orders during checkout.

Executive Dashboard

Clearly shows the benefits of CN3. Displays trend graphs on how the site is being used and by which customers. Click on the graph and drill down to details!

Salesrep Support

Need to improve the productivity of your salesreps? The power of CN3 can also be leveraged as a salesrep automation tool. Deployed to your sales team, they can enter and price orders for customers and view their customers order status!

Go Live FAST with Install Pak!

Purchase the fixed price Install Pak and get help from the experts! Have a Lexel expert install, setup and customize CN3 to match your company's website. After installation, our experts will train your staff, leaving your team with a working system and the solid "know how" of managing CN3 for Visual…in days…not months or years!

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