EVENT BOOKING CONFIRMATION

KIDS AT THE KNOT LLC

On-Site Wedding and Event Childcare

This Event Booking Confirmation (this "Confirmation"), together with the Standard Terms and Conditions that follow (the "Terms"), constitutes the agreement between Kids At The Knot LLC ("Company") and the person or entity identified below as Client ("Client") for the Event described below. By signing or electronically accepting this Confirmation, Client accepts this Confirmation and the Terms. Capitalized terms not defined in this Confirmation have the meanings given in the Terms.

EVENT AND CLIENT INFORMATION			
Client Name		**Confirmation Number**	
Primary Contact (if different)		**Phone**	
Email		**Event Type**	
Event Date		**Venue Address**	
Venue			

SERVICES AND STAFFING			
Selected Collection	☐ The Intimate Celebration ☐ The Grand Celebration ☐ The Luxury Experience ☐ Custom / Other		
Service Hours		**Final Registration Deadline**	
Age Group	**Child Count**	**Scheduled Caregivers**	
Infants / Toddlers (under age 3)			
Preschoolers (ages 3–5)			
School Age Children (age 6+)			
Included Services			
Add-Ons / Special Services			

FEES AND BOOKING DETAILS			
Base Event Fee		**Additional Caregiver Rate**	
Add-On / Other Fees		**Additional Child Rate**	
		Additional Event Time Rate	
Travel / Parking / Venue Charges		**Deposit (50% default)**	
		Remaining Balance	
Total Booking Fee		**Balance Due Date**	
Event-Specific Conditions			

CLIENT ACCEPTANCE	
Client / Entity Name	
Signature	
Printed Name of Signer (if different)	
Title / Capacity (if applicable)	

Date	

STANDARD TERMS AND CONDITIONS

KIDS AT THE KNOT LLC

On-Site Wedding and Event Childcare

Last Updated: October 5, 2026

These Standard Terms and Conditions (these "Terms") apply to and govern all Services provided by Kids At The Knot LLC, a Pennsylvania limited liability company with a registered office at 119 Urban Drive, Lancaster, Pennsylvania 17603 ("Company"), to the person or entity identified as Client in the Confirmation ("Client"). The Confirmation and these Terms together constitute the agreement between Company and Client (the "Agreement").

1. Definitions. For purposes of these Terms, the following definitions apply:

(a) "Confirmation" means the Company-issued Event Booking Confirmation accepted by Client for the Event.

(b) "Caregiver" means a nanny, sitter, childcare professional, or other individual assigned by Company to perform Services.

(c) "Child" means any minor accepted by Company to receive Services, and "Children" means more than one Child.

(d) "Company Parties" means Company and its members, managers, officers, employees, Caregivers, contractors, representatives, agents, successors, and assigns.

(e) "Event" means the event identified in the Confirmation.

(f) "Booking Fee" means the Total Booking Fee stated in the Confirmation, as adjusted in accordance with the Agreement.

(g) "Fees" means the Booking Fee and any other amounts payable to Company under the Agreement.

(h) "Parent/Guardian" means a Child's parent or legal guardian.

(i) "Registration Form" means the Parent/Guardian Child Registration and Consent Form required by Company for a participating family before rendering the Services.

(j) "Services" means the childcare services identified in the Confirmation.

2. Applicability; Services. These Terms apply to the Confirmation and all Services. If the Confirmation conflicts with these Terms, the Confirmation controls with respect to the Event-specific terms stated in it. The Confirmation otherwise modifies these Terms only if it expressly identifies the provision being modified. Company shall provide the Services. Any service not identified in the Confirmation is outside the scope of the Services unless Company agrees in writing to add or revise the Services, in which case additional Fees may apply. Services do not include overnight care, transportation, swimming or other water activities, medical or nursing care, medication administration, or meal preparation or provision, except for supervision during snacks or meals provided to Children by others. Company may decline any requested service, task, or activity that is outside the agreed scope or that Company reasonably determines cannot be provided safely or lawfully. No additional or different Client terms are binding unless Company expressly accepts them in writing.

3. Fees; Payment. Client shall pay all Fees when due under the Agreement. Unless the Confirmation states otherwise, a non-refundable deposit equal to fifty percent (50%) of the Booking Fee is due to reserve the Event date, and the remaining balance of the Booking Fee is due fourteen (14) days before the Event. The Event date is not reserved until Company receives the required deposit. The deposit is earned upon receipt in consideration for reserving the Event date and committing availability for the Services, subject to any refund expressly provided under the Agreement. Any additional Fees incurred after the balance due date are due upon receipt of invoice. Late, failed, declined, or reversed payment may result in suspension or cancellation of Services, and Client shall reimburse reasonable collection costs and attorneys' fees incurred to collect amounts properly due to Company, to the extent permitted by law. If Client fails to pay the remaining balance when due, Company may give written notice of the deficiency, and if payment is not received within two (2) business days after such notice, Company may treat the booking as cancelled by Client under Section 5(a).

4. Child Counts; Staffing. For purposes of the Agreement, "Infants/Toddlers" means Children under three (3) years of age, "Preschoolers" means Children who are at least three (3) but under six (6) years of age, and "School Age Children" means Children who are six (6) years of age or older. The Child count stated in the Confirmation may remain estimated until the final registration deadline stated in the Confirmation. Unless Company approves otherwise in writing, Company's standard maximum staffing ratios are one (1) Caregiver for every three (3) Infants/Toddlers, one (1) Caregiver for every five (5) Preschoolers, and one (1) Caregiver for every ten (10) School Age Children. Company will determine staffing based on Child counts and ages, disclosed care needs, venue conditions, and safety and may assign additional Caregivers as reasonably necessary to maintain the applicable staffing ratios. Client shall promptly report material changes in the number or ages of Children. Company may refuse any additional Child if adequate staffing is unavailable. Any accepted additional Child is subject to the additional child rate stated in the Confirmation, and any additional Caregiver required as a result is subject to the additional caregiver rate stated in the Confirmation. After the final registration deadline, the Booking Fee will not be reduced due to a decrease in the number of Children registered or attending the Event.

5. Cancellations; Rescheduling; Changes.

(a) Cancellation by Client. Client may cancel the Services by written notice to Company, effective upon Company's receipt of the notice. If Client cancels thirty (30) or more days before the Event, Company will retain the deposit, Client will not owe the unpaid balance of the Booking Fee, and Company will refund any amounts paid in excess of the deposit. If Client cancels fewer than thirty (30) days before the Event, seventy-five percent (75%) of the Booking Fee will be due, with amounts already paid credited toward that amount, and Company will refund any amounts paid in excess of that amount. Client acknowledges that Company's actual losses

resulting from a cancellation may be difficult to determine and that the amounts retained or due under this Section 5(a) are intended as a reasonable estimate of those losses and not as a penalty.

(b) Cancellation by Company. Company may cancel the Services by written notice to Client. If Company cancels because of Client's breach of the Agreement, the cancellation will be treated as a cancellation by Client under Section 5(a) as of the date of Company's notice. If Company cancels for any other reason, Company will refund all amounts paid for the cancelled Services, and such refund will be Client's sole and exclusive remedy for the cancellation.

(c) Event Cancellation. If the Event itself is cancelled or postponed for any reason, including circumstances beyond Client's reasonable control, and Company has not separately cancelled the Services, Section 5(a) or Section 5(d), as applicable, will apply.

(d) Rescheduling. Client may request a new Event date by written notice to Company. If Company can accommodate the requested date, the Event date will change to such date and, if no other Event details change, the Booking Fee will not change. If Company cannot accommodate the requested date, the original Event date will remain in effect unless Client cancels under Section 5(a).

(e) Other Changes. Material changes to the Event are subject to Company's approval and may result in revised Fees. If Client requests that the Services continue beyond the service hours stated in the Confirmation, Company may continue the Services, subject to Caregiver availability, at the additional Event time rate stated in the Confirmation.

6. Client Responsibilities; Event Site. Client shall provide complete and accurate Event information, promptly communicate material changes, obtain any venue permission required for the Services, and coordinate reasonable access for Company and its Caregivers. Client shall provide or arrange for a reasonably safe, clean, accessible, and suitable childcare area with appropriate restroom access and shall disclose known conditions that could materially affect safety, access, staffing, or the Services.

7. Parent/Guardian Registration and Child Information. As a condition to any Child receiving Services, Client shall ensure that Company receives a completed Registration Form for the Child's participating family, that all Child-specific supplies reasonably necessary for the Services are provided, and that all Child-specific care needs and instructions are disclosed in the applicable Registration Form. Company may refuse care for any Child until these requirements are satisfied. Company and its Caregivers may rely on the information and authorizations provided in a Registration Form without independent investigation and may communicate directly with Parents/Guardians as reasonably necessary to provide the Services.

8. Health; Illness; Medication; Emergencies. Each Child is subject to Company's illness and exclusion criteria stated in the applicable Registration Form. Company may refuse care or require a Child to leave care if the Child meets those criteria or Company reasonably believes the Child is ill, contagious, injured, or presents a material health or safety concern. At least one Parent/Guardian for each participating family, or another adult designated by a Parent/Guardian in the Registration Form and approved by Company (each, an "On-Site Adult"), must remain physically present on the Event premises at all times while the Child is receiving Services, be reachable by telephone, and be available to assume responsibility for the Child promptly, and in any event within thirty (30) minutes, if requested. Company does not administer prescription or over-the-counter medication. A Caregiver may provide basic first aid or CPR within the scope of the Caregiver's training and may contact emergency medical services or other appropriate responders when reasonably believed necessary. Exclusion from care, illness, or early pickup does not entitle Client to a refund or credit.

9. Check-In; Pickup; Child Conduct. Company's supervision of a Child begins when the Child is checked in with Company for the Services and ends when the Child is released to a Parent/Guardian or other person identified as authorized for pickup. Company is not responsible for supervising a Child before check-in or after release. While a Child is under Company's supervision, Caregivers may take the Child outside the childcare area but within the Event premises as reasonably necessary, including for restroom use, activities, or participation in the Event arranged with Client or a Parent/Guardian, and may move the Child elsewhere if reasonably necessary in an emergency. Company may request identification or other reasonable verification before releasing a Child. If no authorized adult is available at the scheduled end of care, or if an adult appears unable to safely assume responsibility for a Child, Company may continue supervision at the additional Event time rate stated in the Confirmation and may contact Client, the Parent/Guardian, venue personnel, emergency contacts, law enforcement, or other appropriate authorities as reasonably necessary. Company may modify or end care and require prompt pickup if a Child is aggressive, destructive, or persistently disruptive, repeatedly attempts to leave the childcare area, or otherwise creates a material safety risk to the Child, other Children, Caregivers, or property.

10. Caregivers; Substitutions. Company determines Caregiver assignments and staffing. No particular Caregiver is guaranteed unless expressly stated in the Confirmation. If an assigned Caregiver becomes ill, unavailable, delayed, or otherwise unable to serve, Company may substitute another qualified Caregiver or adjust staffing as reasonably necessary.

11. Privacy; Photography; Electronic Communications. Company may collect, use, and disclose Client, Event, and Child information as reasonably necessary to administer the Agreement, assign Caregivers, provide Services, communicate with Client and Parents/Guardians, respond to incidents or emergencies, comply with applicable law, process payments, and maintain business records. Relevant information may be shared with assigned Caregivers, emergency responders, government authorities, medical personnel, venue personnel, payment processors, or other service providers as reasonably necessary for those purposes. Company may take photographs or videos during the Event in connection with the Services. Company will not use an identifiable image or video of a Child for public advertising, social media, or other marketing without authorization from the Child's Parent/Guardian in the Registration Form. Client consents to electronic communications and agrees that electronic signatures, typed names, checkboxes, payment submissions, and similar indicators of assent are binding to the same extent as handwritten signatures.

12. Assumption of Risk; Client Release. Client acknowledges that the Services involve ordinary and sometimes unpredictable risks, including slips and falls, collisions, choking, allergic or medical reactions, illness exposure, interactions among Children, and risks associated with activities or the Event environment. Client voluntarily assumes those risks on Client's own behalf. TO THE FULLEST EXTENT PERMITTED BY LAW, CLIENT RELEASES THE COMPANY PARTIES FROM CLIENT'S OWN CLAIMS, INCLUDING DERIVATIVE, PROPERTY-DAMAGE, OR ECONOMIC CLAIMS, ARISING FROM THE ORDINARY RISKS OF THE SERVICES OR THE ORDINARY NEGLIGENCE OF A COMPANY PARTY, EXCEPT FOR CLAIMS ARISING FROM GROSS NEGLIGENCE,

RECKLESSNESS, WILLFUL MISCONDUCT, OR OTHER LIABILITY THAT CANNOT LAWFULLY BE RELEASED. This release is made by Client only and does not purport to release, waive, or limit any independent claim belonging to a Child.

13. Limitation of Liability. TO THE FULLEST EXTENT PERMITTED BY LAW, COMPANY SHALL NOT BE LIABLE TO CLIENT FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING LOST PROFITS, LOST BUSINESS, LOSS OF USE, LOSS OF EVENT ENJOYMENT, OR THE COST OF SUBSTITUTE SERVICES, ARISING OUT OF OR RELATING TO THE AGREEMENT OR SERVICES. COMPANY'S TOTAL AGGREGATE LIABILITY TO CLIENT FOR CONTRACT, REFUND, OR OTHER ECONOMIC CLAIMS ARISING FROM A PARTICULAR EVENT SHALL NOT EXCEED THE FEES ACTUALLY PAID TO COMPANY UNDER THE AGREEMENT. These limitations do not apply to gross negligence, recklessness, willful misconduct, or liability that cannot lawfully be limited.

14. Indemnification. Client shall indemnify, defend, and hold harmless the Company Parties from third-party claims, damages, liabilities, losses, costs, and reasonable attorneys' fees arising out of or relating to: (a) Client's breach of the Agreement; (b) inaccurate, incomplete, or misleading information or instructions provided by or on behalf of Client; (c) enrollment or presentation of a Child for care without required Parent/Guardian authorization; (d) acts or omissions of Client or Client's representatives, guests, invitees, or other vendors engaged by Client; or (e) venue conditions or hazards within Client's reasonable control, except to the extent finally determined to have been caused by the negligence, gross negligence, recklessness, or willful misconduct of a Company Party. Company shall promptly notify Client in writing of any claim for which it seeks indemnification under this Section, but any delay in notice will relieve Client of its obligations only to the extent the delay materially prejudices Client. Company may participate in the defense of any such claim with counsel of its choice at its own expense. Client may not settle any such claim in a manner that imposes any liability, obligation, or admission on a Company Party without Company's prior written consent.

15. Force Majeure. Company shall not be liable for delay, interruption, modification, or inability to perform caused by circumstances beyond its reasonable control, including severe weather, natural disaster, public-health emergency, governmental action, venue closure, transportation disruption, or sudden Caregiver illness or unavailability despite reasonable substitution efforts. Company may reasonably modify, postpone, or cancel affected Services. If Company cancels affected Services, Section 5(b) applies. If the Event itself is cancelled or postponed, Section 5(c) applies.

16. Dispute Resolution; Governing Law; Venue. The parties shall first attempt in good faith to resolve any dispute arising out of or relating to the Agreement or Services through informal discussion. The Agreement shall be governed by the laws of the Commonwealth of Pennsylvania, without regard to conflict-of-law rules. Any litigation shall be brought in the appropriate state or federal court located in or serving Lancaster County, Pennsylvania, and Client consents to personal jurisdiction and venue in those courts. Nothing in this Section prevents either party from filing suit to preserve a limitations period, seeking temporary or preliminary injunctive relief, or pursuing collection of unpaid amounts.

17. Miscellaneous. Company is an independent contractor of Client. Client may not assign the Agreement without Company's prior written consent, but Company may assign the Agreement to an affiliate or a successor to its business. The Confirmation and these Terms constitute the entire agreement between Company and Client regarding Client's booking of the Services and supersede prior or contemporaneous understandings on that subject. The Agreement may be amended only by a writing accepted by Company and Client. If any provision is invalid or unenforceable, the remaining provisions remain effective. Delay or failure to enforce a provision is not a waiver. Notices may be given by email, text message, electronic platform, or other written communication using the contact information in the Confirmation or, for Company, on Company's website at https://kidsattheknot.com. Provisions that by their nature should survive completion or termination shall survive. If more than one person or entity is identified as Client, each is jointly and severally responsible for Client obligations. The Company Parties are intended third-party beneficiaries of Sections 12 through 14; otherwise, the Agreement creates no rights in any third party, including any Parent/Guardian or Child. Headings are for convenience only, and "including" means "including without limitation."