



RIPPLE FIBER

Believe in Tomorrow

September 29, 2026

Hi Fairwood Greens HOA,

Thank you for reaching out and for sharing the community's concerns. We appreciate the opportunity to provide an update.

First, regarding questions about the project, Ripple Fiber remains committed to our construction efforts in King County. Work is continuing, and we have additional areas currently in design for future construction. As we review recent events and implement additional oversight measures, some activities may progress at a more measured pace to help ensure work is completed safely and in accordance with County requirements. Our goal is to be a responsible partner to both King County and the communities we serve.

Regarding the recent utility incident, we have been working closely with King County Road Services inspectors and following their direction on restoration activities. To support those efforts, underground work in the immediate area was paused while cleanup, site stabilization, and restoration work were prioritized.

Over the weekend, crews completed debris removal, backfilled the affected area, and cleaned stormwater infrastructure where access conditions allowed. Additional work is scheduled this week in coordination with County inspectors, including roadway restoration activities and preparation for permanent repairs. We will continue coordinating with the County and our construction partners until all required restoration work is completed.

In addition, Ripple Fiber's Director of Construction will be onsite this week to provide further oversight and support as restoration efforts continue. We are also reviewing project processes and contractor operations to help ensure work is performed in a manner that meets our expectations and the County's standards.

We appreciate the community's patience as this work progresses and remain committed to maintaining open communication throughout the process.

Regards,

Ripple Fiber VP of Washington State