

## Partner Agency Notice

**To:** Public Safety & Protective Security Partners  
**From:** Emergility, LLC (D.B.A. EMERGILITY)  
**Date:** March 11, 2024  
**Subject:** PSS, EMS, & PSS-EMS Field Operations

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EMERGILITY™ is a licensed **Protective Security Service (PSS)** Business (DCJS ID # 11-18032) and **Emergency Medical Services (EMS)** Agency (OEMS # 50537).

### Services we provide:

- PSS: security officer (BU01), investigations (BU02), and personal protection (BU05)
- EMS: non-transport first-response basic and advanced life support (BLS/ALS)
  - mobile integrated healthcare (MIH)
  - community paramedicine (CP)
- PSS-EMS: Protective Medicine™ (NPI: 1932874096)

### Personnel you may encounter:

- Security (PSS): *Security officers, protective agents, and investigators*
- Medical (EMS/MIH-CP): *EMS Physicians, PA-C/NPs, Paramedics and EMTs*
- Protective-Medical (PSS-EMS): *Combined PSS and EMS personnel, armed and unarmed*

### Vehicles you may see:

- VA OEMS Permitted EMS Vehicles – *unmarked*
- Non-permitted non-response for-hire vehicles – *unmarked*
- Private surveillance vehicles – *unmarked*

### How we integrate with public safety and private security:

- Law Enforcement (LE)/Private Security
  - *PSS/PSS-EMS protective agents coordinate, cooperate, and communicate with LE and private security to establish and maintain public safety and private client privacy, protection, and investigative integrity, as required and permitted by law.*
- Medical/EMS/PSS-EMS
  - *EMS/PSS-EMS personnel may*
    - *establish, treat, and terminate care in the field.*
    - *facilitate medical escorts.*
    - *accompany patients to definitive care locations.*
    - *complement public access (9-1-1 based) EMS while prioritizing patient care, protection, health security, and protected interests.*

**\*\*\*EMERGILITY does not replace LE, public access EMS, or 9-1-1 services\*\*\***

