



Ultimate Sustainable Solutions

COMPOSITE DECK & SCREEN CARE

Maintenance Guide

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COMPOSITE DECK & SCREEN CARE Maintenance Guide

CARE AND MAINTENANCE ULTIM8® boards are resilient and require little maintenance compared to timber. However like all exterior building materials, ULTIM8 requires cleaning depending on its usage and amount of foot traffic. This guide will give you the basic principles for periodic cleaning, to help maintain the natural beauty of your ULTIM8®.

STANDARD CLEANING PROCESS

Thorough cleaning is recommended at the time of installation and then on a regular basis thereafter. Scrub deck with hot water mixed with a mild solution of sugar soap using a very stiff bristle brush/broom. For best results, brush in the direction of the surface grain. You may have to increase the strength of the solution for tougher stains. Rinse with clean water using a bucket or hose. Do not use soft nylon type brooms as they may be affected by the hot water, and not clean the deck effectively.

On occasions where the above method does not fully remove any marks, steel wool can be used to lightly scrub the affected area. Use the same solution of hot water and sugar soap, and scrub lightly in the direction of the grain until the marks are removed. Rinse with clean water using a bucket or hose.

Please note that the use of any cleaning product can and may affect the colour of your ULTIM8®. Use of other cleaning products is not recommended. If using cleaning products other than those recommended in this Care and Maintenance Guide, ensure you test any cleaning product in an inconspicuous area of your deck first, before cleaning a large area.

High pressure washers must be used with care, as using with high pressure too close to the surface could damage the deck, and result in a loss of warranty coverage.

SCRATCHES AND SCUFF MARKS

To prevent scratch and scuff marks, it is recommend that you apply appropriate protective tips such as plastic or vinyl to metal furniture.

If required, use steel wool to treat scuff marks. Larger scratches can be treated with coarse grit sandpaper. (<https://youtu.be/apQ3IWMyo2Q>)

PAINTING, STAINING & SEALING

We do not recommend painting, staining, or sealing. Any coatings that are applied will render the Warranty invalid.

SNOW

Use caution when removing snow with a shovel, and never use a metal snow shovel on ULTIM8® board as it may scratch or gouge the ULTIM8® boards and such damage is not covered under warranty.

WATER MARKS

It is common for water marks to appear on composite decks especially if dirty water or dirty rain has fallen onto them. Dirty water on any surface will generally leave a mark and ULTIM8® is no exception. A quick wash with clean, hot water will wash away most marks. For heavy marking arising from rainwater or very dirty water, follow the Standard Cleaning Process.

MOULD AND MILDEW

Semi-annual cleaning of your ULTIM8® is important to prevent the build up of pollen and other debris that can cause mould and mildew. It should be noted that while mould and mildew might grow on the surface of ULTIM8® boards, it does not penetrate the surface and can be cleaned off.

Follow the Standard Cleaning Process to remove any mould or mildew on your ULTIM8® Deck.

DIRT & GRIME

Generally, a broom or a blower will work better than a hose for removing scattered organic materials like leaves. Over time, especially with children and pets, the ULTIM8® may become soiled.

Follow the Standard Cleaning Process to remove any dirt and grime on your ULTIM8® Deck.

GREASE, OIL & SPOT STAINS

Given the purposes and common uses of decks, grease stains are unavoidable. In all cases, avoiding exposure is best, for example, do not fill up torches with citronella oil on your ULTIM8® surface and use a grill mat under your grill. A quick clean up is best as the longer the oil or grease sits on the surface the more likely it is to soak into the surface texture of ULTIM8®.

It is recommended that grease and oil stains be cleaned as soon as possible. It may take up to three or four washes before the grease and oil stains are lifted using sugar soap and hot water. For extra heavy grease, oil stains and other specific stain types, contact MCX Group for instructions specific to your case.

SUNSCREEN & SUNTAN LOTION

Since sunscreen and oils can potentially stain your deck, please take precautions to avoid these types of spills. Be sure to remove as much of the lotion spill as possible with water and follow the Standard Cleaning Process on your ULTIM8® Deck.

INK STAINS

Some ink stains may be permanent, however scrubbing with sugar soap and water may lighten them. Follow the Standard Cleaning Process.

CHALK MARKS

Coloured chalk, used in construction for marking straight lines prior to cutting, is designed to be permanent on most surfaces and so should be avoided. A string line is an equally effective option. Alternatively, the use of white chalk or baby powder is recommended. Contact the manufacturer of the specific brand and colour of chalk for a cleaning solution that may prove effective. Follow the Standard Cleaning Process to remove any chalk marks on your ULTIM8® Deck.

LIMITED WARRANTY

ULTIM8® composite decking products come with a limited warranty against manufacturing faults and defects. Check with your local distributor for warranty duration and terms.

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