

# ULTIM8<sup>®</sup> DECKING

## THE PREMIUM DECKING SOLUTION

### Care and Maintenance Guide

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**MCX**  
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## Care and Maintenance Guide

### CARE AND MAINTENANCE

ULTIM8® Decking boards are resilient and require less maintenance compared to timber. However like all exterior building materials, ULTIM8 Decking requires regular cleaning depending on the local environment and usage. This guide will give you the basic principles for periodic cleaning, to help maintain the natural beauty of your ULTIM8 Decking.

### STANDARD CLEANING PROCESS

Thorough cleaning is recommended at the time of installation and then on a regular basis thereafter. Scrub deck with water mixed with a mild solution of sugar soap or a non-bleaching household cleaning liquid using a very stiff bristle brush/broom. For best results, brush in the direction of the surface grain. You may have to increase the strength of the solution for tougher stains. Rinse with clean water using a bucket or hose. Soft nylon type brooms are not recommended as they may not be strong enough to clean the deck effectively.

On occasions where the above method does not fully remove any marks, coarse steel wool can be used to lightly scrub the affected area. Use the same solution of water and sugar soap or household cleaning liquid, and scrub lightly in the direction of the grain until the marks are removed. Rinse with clean water using a bucket or hose.

Please note that the use of any type of cleaning product may affect the colour of your ULTIM8 Decking. If using cleaning products other than those recommended in this Care and Maintenance Guide, ensure you test any cleaning product in an inconspicuous area of your deck first, before cleaning a large area to reduce the risk of staining or bleaching the colour from the surface of the deck.

High pressure washers must be used with care, as using with high pressure too close to the surface could damage the deck, and result in a loss of warranty coverage.

### SCRATCHES AND SCUFF MARKS

Do not drag furniture or other items across the deck. To prevent scratch and scuff marks, it is recommended that you apply appropriate protective tips such as plastic or vinyl to the bottom of furniture. If required, use steel wool to treat scuff marks. Larger scratches can be treated with coarse grit sandpaper. (<https://youtu.be/apQ3lWMYo2Q>)

### PAINTING, STAINING AND SEALING

We do not recommend painting, staining, or sealing. Any coatings that are applied may render the Manufacturer's Warranty invalid.

### SNOW

Use caution when removing snow, and never use a metal snow shovel on ULTIM8 Decking as it may scratch or gouge the boards, and such damage is not covered under warranty.

### WATER MARKS ARE NOT A DEFECT

It is common for water marks to appear on decking materials and cannot be regarded as a defect of the decking materials. Water marks are usually caused when dirty water or dirty rain has fallen onto the decking surface. Dirty water on any surface may leave a mark and ULTIM8 Decking is no exception. A quick wash with clean, hot water will wash away most marks. For heavy marking arising from rainwater or very dirty water, follow the Standard Cleaning Process.

### WHAT DOES MOULD AND MILDEW RESISTANT MEAN?

It should be noted that mould and mildew spores can be present in most environments and may cause growth on

the surface of ULTIM8 Decking boards. “Resistant” does not imply that mould and mildew will not grow on the surface but that it will not penetrate into the core. Any occurrence can be cleaned off using the standard household cleaning agents and tools. Regular cleaning of your ULTIM8 Decking is recommended to prevent the build-up of debris that may cause mould and mildew. Follow the Standard Cleaning Process for your ULTIM8 Decking.

#### **DIRT & GRIME**

Over time, the ULTIM8 Decking may become soiled. A broom or a leaf blower may work better than a hose for removing scattered organic materials like leaves. Follow the Standard Cleaning Process to remove any dirt and grime on your ULTIM8 Decking.

#### **GREASE, OIL & SPOT STAINS**

Given the purpose and common uses of decks, grease stains may occur. In all cases, avoiding exposure is best. For example, do not fill up torches with citronella oil on your ULTIM8 Decking surface, and use a grill mat under your BBQ. It is recommended that grease and oil stains be cleaned as soon as possible, as the longer the stain sits on the surface, the more likely it is to soak into the surface texture of ULTIM8 Decking.

It may take a number of washes before the grease and oil stains are lifted using sugar soap and hot water. For extra heavy stains and other types, contact MCX Group for instructions specific to your case.

#### **FERTILISERS, SUNSCREEN & SUNTAN LOTION**

Since use of fertilisers, sunscreen and oils can potentially stain your deck, please take precautions to avoid these types of spills. Be sure to remove as much of the spill as possible immediately with water and follow the Standard Cleaning Process.

#### **INK STAINS**

Some ink stains may be permanent, however scrubbing with sugar soap and water may lighten them over time. Follow the Standard Cleaning Process.

#### **CHALK MARKS**

Coloured chalk, used in construction for marking straight lines prior to cutting, is designed to be permanent on most surfaces and so should avoided. A string line is an equally effective option. Alternatively, the use of white chalk or baby powder is recommended. Contact the manufacturer of the specific brand and colour of chalk for a cleaning solution that may prove effective. Follow the Standard Cleaning Process to remove any chalk marks on your ULTIM8 Decking.

#### **LIMITED WARRANTY**

ULTIM8 Decking products come with a limited Manufacturer’s Warranty against manufacturing faults and defects. Check with your local distributor for warranty duration and terms.

#### **CONTACT US:**

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