

Muah Cotton Candy

Catering Policy

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Candy**

**Catering
Policy**

Cotton Candy Creations Catering Services

Service Area:

- Our catering services are available within a 15-mile radius from our store location due to logistic constraints. Out-of-zone surcharge applies to location out of the 15-mile zone.

Package Categories:

We offer two package categories based on the event date:

1. ***Regular Weekday Rates (Monday-Thursday):***
 - Hourly Rate: \$350/hour
2. ***Weekends Rates(Friday-Sunday and Holidays):***
 - Hourly Rate: \$450/hour

Package Options:

We offer the following package options (all clouds referred in the package are 6 inch Baby Charm cloud):

1. ***2-Hour Package:***
 - Includes up to 12 characters (e.g., Panda, Pikachu, Froggie etc) plus up to 24 6-inch clouds.
 - Conversion: 6 clouds can be converted to 1 character.
 - Price: \$350/hour for regular weekdays, \$450/hour for weekend days.
2. ***4-Hour Package:***
 - Includes up to 25 characters and 48 clouds.
 - Conversion: 6 clouds can be converted to 1 character.

- Price: \$300/hour for regular weekdays (a \$50 discount), \$400/hour for weekend days.

3. ****6-Hour Package:****

- Includes up to 40 characters and 72 clouds.
- Conversion: 6 clouds can be converted to 1 character.
- Price: \$275/hour for regular weekdays (a \$75 discount), \$350/hour for weekend days.

*****Deposit and Payment:*****

- At the time of booking, a non-refundable deposit of 1/3 of the total package amount is required to secure your reservation.
- The full remaining amount must be paid on the day the catering event is completed.

*****Extensions:*****

- Hour Extension: Available for 2-hour and 4-hour packages only.
 - Cost: \$250 per additional hour.
 - Maximum extension: 2 hours (one extension only).
- Character Extension: Available for 2-hour and 4-hour packages only.
 - Cost: \$20 per additional character.
 - Maximum extension: 20 characters (one extension only).

*****Booking Lead Time:*****

- We recommend checking the availability of our services at least 2 weeks ahead of your event. Booking earlier increases your chances of securing our services.

*****Out of Zone Surcharge:*****

- For catering orders beyond 15 miles, a 10% out-of-zone surcharge applies to cover additional travel time, traffic risks, and early preparation needs.

Menu Options:

- Characters: Panda, Pikachu, Froggie, and more (up to 12 characters in the 2-hour package, up to 25 in the 4-hour package).
- Clouds: 6-inch, 12-inch, and 18-inch clouds (up to 21 clouds in the 2-hour package, up to 48 in the 4-hour package).
- Character and Cloud Conversion: 6 clouds can be converted to 1 character.
- Extensions: Hour extensions (up to 2 hours) and character extensions (up to 20 characters) available for 2-hour and 4-hour packages only.

Please note that all rates and policies are subject to change, and availability may vary. Contact us for more information or to book our catering services for your event.