



2020 Medicare PDGM (Patient Driven Groupings Model)

PROTOCOL - Visits, documentation & Submission of Documentation

Procedure	Discipline	Comments	Timeline
Accepting a patient	RPT / PTA	Must call the patient with 24 hours of accepting the case.	Within 24 hours
Initial visit	RPT	Initial visit needs to be scheduled within 48 hours of accepting the case.	Within 48 hours
Case manager reporting	RPT / PTA	Must report to case manager weekly	Weekly
Missed visits	RPT / PTA	Missed visits MUST be reported to case manager IMMEDIATELY IF unable to reschedule	Immediately *
Notes	RPT / PTA	Notes are due the following Monday after the week of your visit	Weekly
Route Sheets	RPT / PTA	Route sheets must be received within 24 hours of your visit	Within 24 hours
Additional tasks	RPT / PTA	If you were trained in school to perform a task, you are expected to do said tasks when needed. <i>Example: perform minor wound cleaning and dressing vs. calling the Nurse.</i>	n/a
Supplies	RPT	There is no additional reimbursement for supplies. Only supplies ordered by MD will be provided	n/a

PROTOCOL - Admissions

Procedure	Discipline	Comments	Timeline
Functional Assessment	RPT	FUNCTIONAL ASSESSMENT IS AN IMPORTANT FACTOR UNDER PDGM. When the referring order includes a PT eval, the functional assessment of the PT shall override the functional assessment of the RN. Staffing shall send 24-hour initial report to the PT which shall be revised and shall contain the functional questions in the OASIS.	Within 24 hours
OASIS	RPT	Oasis MUST be completed within 72 hours.	Within 72 hours
Plan of Care (POC)	RPT	POC MUST be completed within 5 days.	Within 5 days
Initial Report	RPT	VERY IMPORTANT: The initial report must be completed within 24-hours in order to complete the initial case conference and be in compliance with 2020 Medicare PDGM	Within 24 hours
Medication Profile	RPT	A medication profile MUST be submitted together with initial report	Within 24 hours
Hospitalization history	RPT / PTA	It is important to ask if patient has been hospitalized in the last 14 days, last hospitalization date and name of hospital need to be included with initial report	Within 24 hours