

FAQs

Q .How many devices (TVs, Laptops, Tablets, Cell Phones) can a NovaCast subscriber use with their monthly subscription?

A. Each subscription comes with access to FIVE devices.

Q. If I travel, can I take NovaCast with me?

A. Yes. It will even work on a cell phone or tablet via cell coverage (without Wi-Fi coverage).

Q. Can family members, not in the same household, use a subscriber's account?

A. Yes, if the family member's device is one of the five registered devices associated with the subscriber's account.

Q. Who is behind NovaCast? Is it new? Is it licensed?

A. One of the investors in the platform is the largest US ratings company. The platform currently has millions of subscribers outside of the US utilizing the licensed content over the past ten years. NovaCast has the exclusive right to market the platform in the United States. NovaCast is also available worldwide (except Taiwan).

Q. Does NovaCast have Amazon Prime, Netflix, etc. on its platform?

A. No. It does not include subscriptions to those services. It does have the licensed content that is available through those services (TV shows, series, movies, etc.), if not more content than those packaged distributors offer.

Questions and Answers

Subscriber Level

1. What exactly is NovaCast?

NovaCast is a fully licensed bundled entertainment platform offering:

- Major streaming-style content
- National TV networks
- International programming (150+ countries)
- Comprehensive sports coverage

2. Is this legal and licensed?

Yes. The content on the platform is fully licensed with NovaCast currently holding exclusive U.S. marketing rights.

3. Why is it less expensive than other streaming services?

Because NovaCast is offered only through organizations using a “One-to-Many” model rather than direct advertising. There are:

- No retail marketing costs
- No national ad campaigns
- No retail customer acquisition costs
- Savings are passed through to subscribers.

4. Do subscribers sign contracts?

No long-term contracts. Subscriptions are month-to-month.

5. Can subscribers cancel anytime?

Yes. Cancellation policies are standard month-to-month. In fact, there is a three-day trial period. If the subscriber does not like NovaCast and cancel within the first three days, they get a full refund.

6. What devices work with NovaCast?

Each subscription includes up to five devices:

- Smart TVs
- Streaming devices (*Fire Stick, etc.*)
- Laptops
- Tablets
- Smartphones

7. Can a subscriber travel with it?

Yes. It works via Wi-Fi or cellular service.

8. Is this replacing Netflix, Amazon Prime, etc.?

Yes. It does not contain Netflix, Amazon Prime, etc. branding, but it includes comparable licensed content libraries.

9. Is there customer support?

Yes. Platform-level support is provided directly through NovaCast portal.

10. Is there a website?

Yes. NovaCast.tv.

11. How can “bootlegged” material be posted on NovaCast? What are we doing to prevent this material?

“Spiders” are **little automatic programs** (bots) that act like tireless robots crawling around the internet looking for opportunities. Think of them as digital scouts. Folks from the dark web “steal” content and post unauthorized material. They have been successful in doing this with major streaming service.

Here’s how they work in plain English:

- The pirate sets up the spider/bot with a list of target websites or types of sites (for example: “find every website running WordPress with upload features” or “search for open file-sharing sites”).
- The bot goes out 24/7 and scans thousands or millions of web pages automatically.
- It looks for weak spots: sites with poor security, places that allow anyone to upload files without much checking, forums with open comment sections, abandoned websites, or cloud storage buckets that aren’t locked properly.
- When it finds a promising spot, it can automatically upload the bootleg video. This way, one person can “attack” (flood) hundreds of places without sitting at the computer all day. The spider keeps hunting even while the person sleeps.

Why This Keeps Happening

- **Volume game:** Platforms remove millions of illegal videos every day, but new ones pop up faster than they can catch them all.
- **Easy tools:** Simple scripts and ready-made bots are cheap or even free in certain online communities.
- **Money motive:** Some uploaders make cash from ads on shady websites, paid subscriptions on Telegram, or selling access to big collections of bootlegs.
- **Hide and repeat:** As soon as one upload gets taken down, the spider or the person just tries the next site with a renamed file.

In short, bootlegs spread because **humans make the first copy**, then **automated spiders** act like an army of scouts to scatter the copies across the internet as widely and quickly as possible before the official owners can stop it. It’s like printing counterfeit money and then using robots to drop the fakes into every open mailbox they can find. Our platform fights back with our own detection systems and takedown teams, but it’s an ongoing cat-and-mouse chase.