NicoServ

NicoServ partners with clients and other Service Providers to staff business and technology initiatives that deliver on time, within budget, and at the anticipated business value.

NicoServ is an experienced consulting provider that has been delivering the highest level of service support to Twin Cities based clients since 2003. We specialize in providing proven experts in project management, business analysis, process consulting, and Technical Delivery.
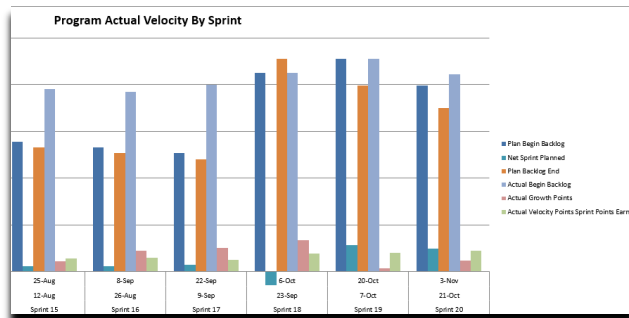
We provide professionals who immediately bring value to their teams. These professionals have the education, experience and certifications necessary to deliver value immediately.

Our consultants Are supported by processes, procedures, and templates to facilitate and track delivery. We are able to quickly assimilate into any environment and fine tune our process and procedures to match our customers methodologies and practices, whether Waterfall, Agile, or Industry Specific proprietary models.
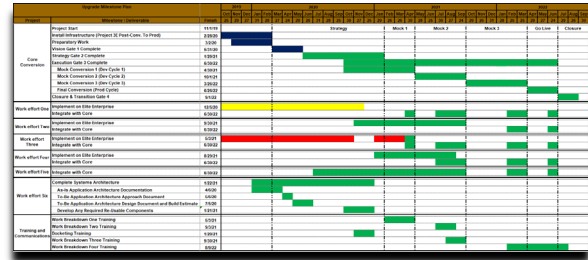
NicoServ is currently expanding our operations in the Twin Cities to support our growing client base and have recently added recruiters and account support to ensure our continued success.

A Different Kind of Company

NicoServ has provided direct service support to a variety of customers including **RBC Wealth Management, 3M, Ameriprise, and Dorsey and Whitney.** We also welcome the opportunity to collaborate with other service providers to deliver the right mix of skills for our collective end customers. We have also joined forces with companies such as Teksystems, Populus Group, TechDigital, and Geneses 10 to deliver large scale projects to end customers.

Customer Service Focus Our model enables us to engage with our clients through their preferred service providers or directly. We focus on being flexible and easy to work with while providing impeccable delivery. We have been providing continuous service to our first customer from inception of the company to the current date.

Program Managers, Project Managers, and Project Coordinators monitor and control scope, schedule, and cost of projects and programs. Experience building project office support and managing all aspects of project delivery.

Detailed Task Tracking Utilizing industry standard tools and company templates to ensure complex teams stay on track.

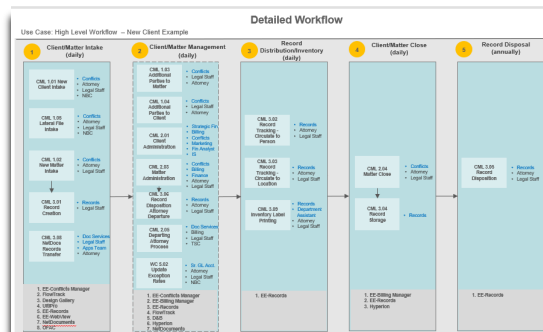## High Level Planning Expertise, Using Waterfall and Agile Methodologies.

Intelligent Dashboards enabling transparency for executives and stakeholders.
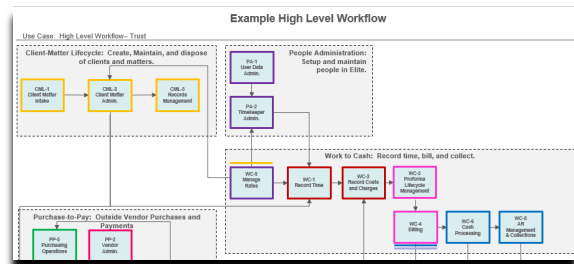

Business Analysts, Process Engineers and subject Matter Experts Define goals and requirements to ensure expected business value is delivered. Experience with all aspects of process optimization and requirements management.

Defining Optimized process flows for value delivery Evaluating optimal process flows in conjunction with Subject Matter experts and business partners

Breaking Complex Requirements into Simple Components Utilizing process flows data maps, User stories and requirements to break down complex systems.
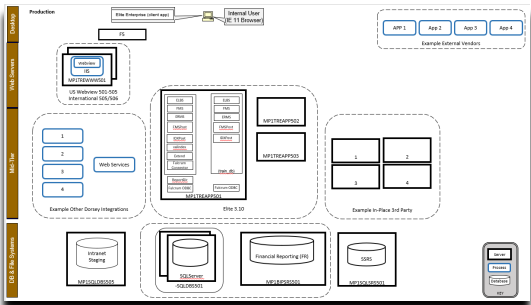

Subject Matter Experts Delivering business experts to define processes and to backfill key client business needs during significant project execution.

Technical Architects, Testers, and Developers
Deliver development and testing expertise to implement complex systems

Technology Planning and Delivery Expertise
Using Waterfall and Agile Methodologies to define and deliver technical components

Technical Components

Scope	Project	Priority	Description	Requirements Complete	Design Complete	Development Complete	QA Complete
SA-1	Systems Architecure	High	AllWebServices	7/15/2020	8/14/2020	9/13/2020	10/13/2020
SA-1	Systems Architecure	High	Utils	7/16/2020	8/15/2020	9/14/2020	10/14/2020
SA-1	Systems Architecure	High	System Data	7/17/2020	8/16/2020	9/15/2020	10/15/2020
SA-1	Systems Architecure	High	System Action	7/18/2020	8/17/2020	9/16/2020	10/16/2020
SA-1	Systems Architecure	High	FinancialAnalytics	7/19/2020	8/18/2020	9/17/2020	10/17/2020
SA-1	Systems Architecure	High	ConvData	7/20/2020	8/19/2020	9/18/2020	10/18/2020
SA-1	Systems Architecure	High	DocumentAction	7/21/2020	8/20/2020	9/19/2020	10/19/2020
SA-1	Systems Architecure	High	DocumentACL	7/22/2020	8/21/2020	9/20/2020	10/20/2020
SA-1	Systems Architecure	High	SharepointData	7/23/2020	8/22/2020	9/21/2020	10/21/2020
SA-1	Systems Architecure	High	WorkflowData	7/24/2020	8/23/2020	9/22/2020	10/22/2020
SA-1	Systems Architecure	High	WorkflowAction	7/25/2020	8/24/2020	9/23/2020	10/23/2020
SA-1	Systems Architecure	High	ClientBilling	7/26/2020	8/25/2020	9/24/2020	10/24/2020
SA-1	Systems Architecure	High	MigrateComments	7/27/2020	8/26/2020	9/25/2020	10/25/2020

Test Engineers
create and execute manual and automated tests on industry standard tools for UI validation and process tests. deliver test plans, test cases, traceability matrices, and manage process end to end.
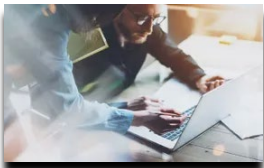
Architecture Roadmaps and Deliverables
Designing technical architecture to meet business requirements utilizing technical architects, Technical Leads, and Database Specialists

Representative efforts we have partnered to deliver include:

Led the technical implementation to COMBINE THE EQUITY TRADING PLATFORMS OF TWO MAJOR FUND MANAGEMENT COMPANIES onto a single platform. Provided, project managers, financial control analyst, business analysts and technical resources to prepare the systems and business processes for business on one platform.

Led the DESIGN AND DEVELOPMENT OF AN INTEGRATED FINANCIAL PLATFORM to support two broker dealer firms that were combining on a single site. Completed business analysis, technical design, testing and implementation or the combined platform.

Led the MAINTENANCE AND ENHANCEMENT OF SIX MAJOR RELEASES TO A CLIENT FACING WEBSITES for a large retail brokerage firm. Provided project management, analysis and technical resources to successfully roll out the contracted releases.

Supplied team of project managers, business analysts and technical resources to UPGRADE THE FINANCIAL SYSTEMS AND OVER 60 APPLICATIONS for a global legal organization.