

Metric	Result
Interface Accessibility	Enabled non-technical users to manage accounts independently
Development Acceleration	Reduced design-to-dev handoff time by 40% through validated prototypes
Stakeholder Alignment	Achieved full buy-in across product, business, and engineering teams
Adoption Rate	Increased platform usage among internal & external teams 1200% post-launch
Strategic Influence	Appointed UX lead across AWS migration and other enterprise initiatives
Design System Contribution	Introduced scalable UI components for future CRM enhancements
Research Integration	Embedded user insights into product roadmap and feature prioritization
Industry Impact	Supported healthcare data operations at enterprise scale