



James L. Hamner Public Library

Facilitating connections that provide free learning opportunities
2nd Quarter FY2020 (October - December)



Madison Says...

Anna*, an elderly patron, prefers the ease of using a Kindle and had been paying for all of her e-books. When we showed her how to get e-books for free through the library, she was ecstatic because of the money she would save.

*Details are changed, but the facts are true.

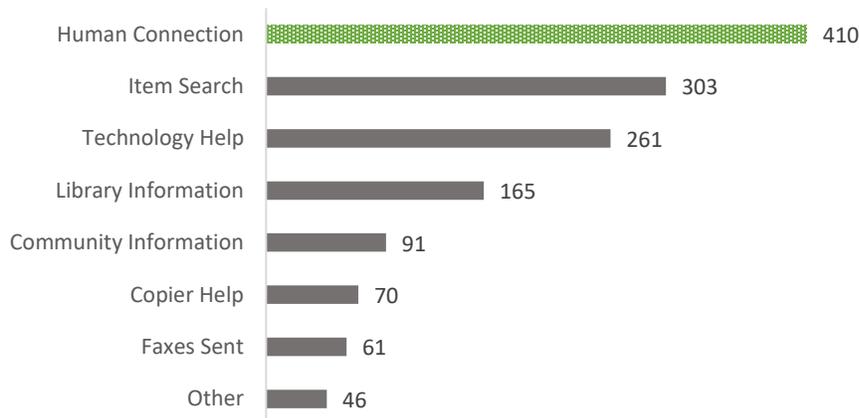
9,058

Uses of the Library

This counts: New patrons, program attendance, interactions, circulations, public uses of the meeting room, and technology use.

This does not count visits or wi-fi uses.

410 Times, We Helped Someone Have a Place in a Community



2nd Quarter

602

Hours Open

1,420

Interactions*

2

Interactions per Hour

4,303

Physical Items Borrowed

7

Physical Items per Hour

669

E-materials Borrowed

763

Active Borrowers

80

Public Uses of the Meeting Room

46

Passport Applications Processed

*Interactions do not include circulation transactions.

Executive Committee: January 13, 4:30

Full Board: January 21, 7:00



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William Says...

Elissa* asked if I knew where she could buy a cart to help her carry her books. After I showed her some online and showed her how she could order one, she said, "This is why I love Amelia. There are always nice people who are willing to help when I need it."

*Details are changed, but the facts are true.

"I've seen the job help in action."

- A patron commenting on a library article in the *Monitor*.

790

Hours Computer Use

This does not include wi-fi or the children's game computers.

"Ya'll are so nice and always helpful. I'm going to write a letter to the editor of the *Amelia Monitor* about how kind and helpful ya'll are."

- A patron who called with a question

Josh Says...

Denise* was having difficulty using the computers. I showed her basic things, like how to use a mouse, and how to search the internet for what she wanted. She was so grateful that we were able to teach her.

*Details are changed, but the facts are true.

"We come every week and have a great time!"

- A user who comes with another adult and child to play games and do crafts

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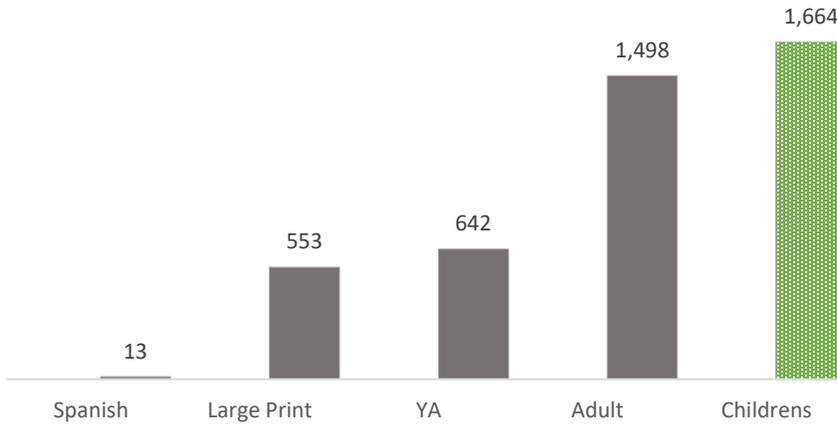
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1,664 Children's Items Borrowed (Physical)



2nd Quarter

"He hasn't been this focused since they got out of school!"

- The adult of a boy who was searching for pigeons

September-December Programs:

- Chess Club (v)
- Find the Pigeons (v)
- Storytime (v)

g = grant
 l = library presenter
 o = outside presenter
 p = community partnership
 v = volunteer lead

90

New Users

An average of 30 new users per month

A patron said that she feels more comfortable printing here because we have taught her so much.

Jill Says...

When Beth and Cory,* new Amelia residents, learned that the library offers Acorn TV and other streaming media, they said, "It's good to hear that you're keeping up with the times."

*Details are changed, but the facts are true.

A parent overheard us talking to teens about appropriate library behavior and said that we handled it very well.

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