



James L. Hamner Public Library

Facilitating connections that provide free learning opportunities

FY2020 (July 2019 - June 2020)



March - June was affected by COVID-19. We were closed to the public during March, April, and May. We opened by appointment on June 11.

During this time, staff worked Monday - Friday, 10:00 - 6:00 (part-time worked their regular number of hours), answering phones, providing curbside service, and working on projects.

From March 17 - 26, we offered pick-up service, resuming on April 22. From June 11 to July 2, we offered computer use, faxing, copying, and notary services by appointment.

31,597

Uses of the Library

This counts: New patrons, program attendance, interactions, circulations, public uses of the meeting room, and technology use.

This does not count visits or wi-fi uses.

*This includes hours that the library was closed to the public for COVID, but staff provided phone and curbside service.

Check our website for a pictorial review of how we spent our time during the COVID closure.

**Interactions do not include circulation transactions.

1,856

Hours Open*

4,303

Interactions**

2

Interactions per Hour

17,779

Physical Items Borrowed

10

Physical Items per Hour

3,479

E-materials Borrowed

2,584

Active Borrowers

217

Public Uses of the Meeting Room

8,666

Public Wi-Fi Uses

2,298

Hours Computer Use



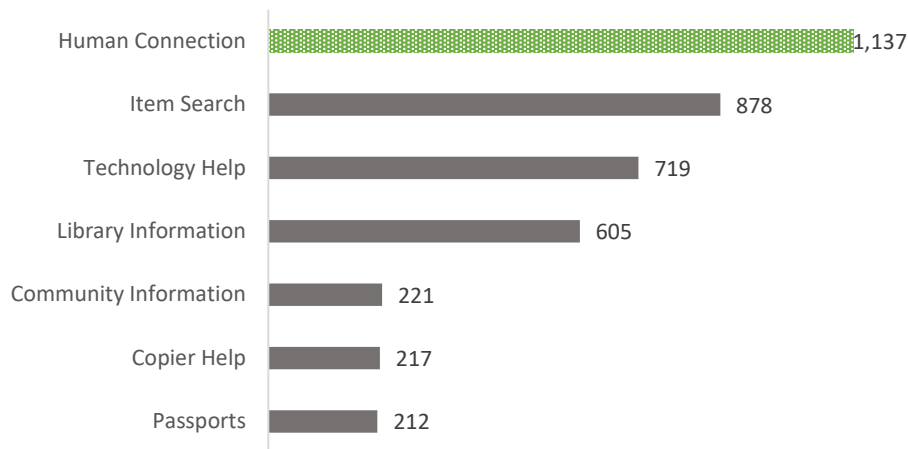
James L. Hamner Public Library

Facilitating connections that provide free learning opportunities

FY2020 (July 2019 - June 2020)



FY2020: Library Users Like to Talk

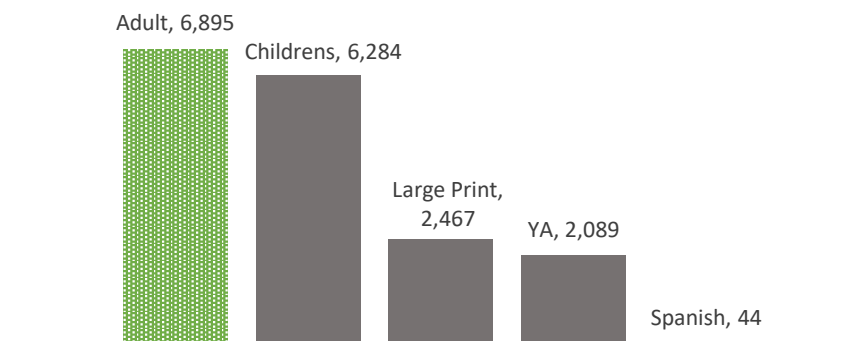


Programs & Events:

- Profiles of Honor (o)
- Toolbox-Building (o)
- Storytime (v)
- Chess Club (v)
- Marsha and the Positrons (o)
- Groovy Nate (o)
- Matt Sandbank's Shadow Factory (o)

g = grant
 l = library presenter
 o = outside presenter
 p = community partnership
 v = volunteer lead

FY2020: Adult Items Borrowed More than Children's



See www.hamnerlibrary.org > About Us > Photos for an illustrated summary of what we did while closed for COVID.



James L. Hamner Public Library

Facilitating connections that provide free learning opportunities
FY2020 (July 2019 - June 2020)



Angela Says...

Lily* loves our audiobook collection. One day, while checking out at least 10 audiobooks she told me that she is so grateful that we have the audiobooks of one of her favorite series.

*Details are changed, but the facts are true.

Becky Says...

Josie* and John, foster parents in Nottoway County who value library resources, came in for passports and were impressed with our library, especially how easy we made applying for a passport. They said that we made the whole process pleasant rather than onerous.

*Details are changed, but the facts are true.

Josh Says...

I was helping Bethany* enlarge a photo for an art class she teaches and we began talking about our shared interest in the arts. She was intrigued by some of the graphics I made for a digital sign and we talked about how she could use the concept in physical projects with her students.

*Details are changed, but the facts are true.

Jill Says...

When Beth and Cory,* new Amelia residents, learned that the library offers Acorn TV and other streaming media, they said, "It's good to hear that you're keeping up with the times."

*Details are changed, but the facts are true.



James L. Hamner Public Library

Facilitating connections that provide free learning opportunities
FY2020 (July 2019 - June 2020)



William Says...

An elderly patron asked if I knew where she could buy a cart to help her carry her books. After I showed her some online and showed her how she could order one, she said, "This is why I love Amelia. There are always nice people who are willing to help when I need it."

*Details are changed, but the facts are true.

Josh Says...

Denise* was having difficulty using the computers. I showed her basic things, like how to use a mouse, and how to search the internet for what she wanted. She was so grateful that we were able to teach her.

*Details are changed, but the facts are true.

Angela Says...

Megan and Alex* drove from Richmond to get passports for their young children. They commented on how much easier it was to manage the children in a library than in a post office, saying how thankful they were to be able to come on a Saturday (passport rules require both parents to be present when minors apply).

*Details are changed, but the facts are true.

Becky Says...

Upon being told that we had ordered all the rest of the audiobooks in her favorite series, Marsha* was overwhelmed with joy and said that we were so kind to her.

*Details are changed, but the facts are true.