



## LEARNER SUPPORT, IAG & DESTINATION

### A. Why not join us today. We develop people, community and support inclusive growth.

**Tower College** offers support services and advice to our learners in many ways. Our support and advice is provided at no extract cost. You will receive this service in addition to scheduled lessons that you have received funding. If you desire to further your study or get into work, you will receive ongoing academic and employability support.

### B. What you need to know about “Information, Advice and Guidance (IAG)”.

Tower College offers a welcoming learning environment to our learners by providing the necessary information, advice and guidance to all learners, starting from the point of application, registration, through the chosen programme of study to the award of qualification. You will receive a funding and information letter from us, once we confirm your eligibility on the course.

Please be aware that each course is designed to include an induction programme. If any of our courses interest you, please contact our course advisors directly here [02086927500](tel:02086927500) who can give you information about the courses, entry requirements, tuition fees and loans and guide you with the application processes.

### C. What you need to know about Induction

Now that you are ready to begin your learning journey with Tower College, you will attend your induction workshop. Your induction activities include, but are not limited to:

- I. An introduction to the chosen course, course tutor, course timetable, assignment submission procedures and assessment methods
- II. Accessing and using our e-learning resources (Click here <https://towercollegelondon.co.uk/learner-resources>)
- III. Information on Tower College Policies and Complaints and Appeals Procedures (see some here <https://towercollegelondon.co.uk/policies-%26-procedures>)
- IV. What you need to know about the advanced Learner Loan (See brief details here: <https://www.gov.uk/advanced-learner-loan>)
- V. What happened after your study (see applying to HE [https://www.youtube.com/watch?v=tckbD5o2T8o&feature=emb\\_logo](https://www.youtube.com/watch?v=tckbD5o2T8o&feature=emb_logo))



## D. Teaching, Assessment & Learning Support

Our Tutor/Assessor will support you toward achieving your personal and professional goals as you progress in your studies, whether it is assistance regarding course work, assessments or professional development, through face-to-face meetings, over the phone discussions or email. We use e-portfolio learner assessment platform call QUALS DIRECT (Click here <https://towercollegelondon.co.uk/staff-log-in> and select e-portfolio)

In addition to the scheduled tutorials and workshops, You will be able to access a pre-record teaching via our Laser Lesson resources. Laser will allow you access to online quiz to test your knowledge, and you may also want to explore extended learning option on Laser Lesson. If you need help with your login, contact [eric@towercollegelondon.co.uk](mailto:eric@towercollegelondon.co.uk) or [ngozi@towercollegelondon.co.uk](mailto:ngozi@towercollegelondon.co.uk). You just need to book a one-to-one session with Eric or Ngozi or your personal Tutors/Assessor for additional assistance.

## E. HE Progression & Employability Support

You have nothing to worry about. At Tower College, we go the extra mile to support your future desire. We can provide you with good references and work experience, which are mandatory for a successful career. Please contact our Head of Adult Learning Mr Olanrewaju ([lanre@towercollegelondon.co.uk](mailto:lanre@towercollegelondon.co.uk)) for more information on HE and Employability Support.

Thank you for choosing Tower College of Further & Higher Education

Signed:

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