

# Jay's Total Wireless    Date \_\_\_\_\_

1. If there are any changes to your original quote we will contact you before commencing any work.
2. We are not responsible for any data loss. Please backup your device before sending it in for repair.
3. There are tiny parts inside the phone that maybe damaged once opening. If anything requires replacing which may cost additional, we will call you before proceeding.
4. All parts come with warranty it is your job to contact us and bring the phone back within 3 business days to have us look at it.
5. We are not reliable for the home button as we are not allowed to repair them due to apple security.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_ Contact #: \_\_\_\_\_

Email: \_\_\_\_\_ ( \_ Not required with all services as long as you know it and the password). \_

Device Model: \_\_\_\_\_

Serial/IMEI: \_\_\_\_\_

Password: \_\_\_\_\_ (is required for testing the phone once it has been repaired. If you choose not to

Fault Description:    SCREEN    SOFTWARE    CHARGE    BATTERY

Does the phone power on:    YES    NO

Is the screen showing anything: YES  
NO

Was the phone dropped: YES NO

Is there any water damage : YES NO

Customer Signature: \_\_\_\_\_

Additional notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

