

De-escalation Training for 9-1-1 & Police Records

This course delivers focused De-escalation training designed specifically for 9-1-1 call-takers and dispatchers. This in-person course, is open to all current call-takers and dispatchers employed with a public safety agency. The primary goals are to increase officer safety outcomes and enhancing professionalism through de-escalation techniques. Pre-registration is required and walk-ins will not be allowed entry.

The course is offered tuition free and is funded by the Department of Justice Community Oriented Policing Office.

Tuesday, April 28, 2026

0800-1700 hours

Hosted by:

Anaheim Police Department (East Sub-Station)

8201 E. Santa Ana Canyon Blvd

Anaheim, CA 92808

POST CCN# 1301-21207-25-002

CalOES ATA Reimbursement Eligible

TUITION FREE

Register Online Today

www.TheKTF.com

THE KIM TURNER

F O U N D A T I O N