

De-escalation Training for 9-1-1 & Police Records

This course delivers focused De-escalation training designed specifically for 9-1-1 call-takers and dispatchers. This in-person course, is open to all current call-takers and dispatchers employed with a public safety agency. The primary goals are to increase officer safety outcomes and enhancing professionalism through de-escalation techniques. Pre-registration is required and walk-ins will not be allowed entry.

The course is offered tuition free and is funded by the Department of Justice Community Oriented Policing Office.

Wednesday, April 22, 2026

0800-1700 hours

Hosted by:

Montgomery College Public Safety
9221 Corporate Blvd
Rockville, MD 20850
Room SW301-RV
Class size is limited

Register Online Today

www.TheKTF.com

THE KIM TURNER

F O U N D A T I O N