



PAYMENT AND CANCELATION POLICY

Payment is due in full 24 hours *before* time of the appointment. Failure to pay prior to the appointment results in an immediate cancellation. *The Doggie Dame* is happy to reschedule in these circumstances, however payment at time of booking will be required. *The Doggie Dame* requires 48 hours' notice to cancel an appointment. If your appointment is canceled within 48 hours of your appointment, a cancellation fee of \$75 will be charged. Upon rebooking, \$50 of the cancellation fee will be put back toward your scheduled appointment and will be credited to your account.

ASSUMPTION AND AGREEMENT OF RISK

I recognize that by participating in private consultations by *The Doggie Dame* there may be risk to myself, any family members or guests in attendance, my dog(s), and my personal property. With full knowledge, I release *The Doggie Dame*, its agents, members, trainers, employees, facility owners and all associated persons ("agents") from any and all responsibility for accidents, loss, injuries or infections, and damage or theft to any person, animal or property.

I am the owner of the dog(s) being trained. All behavioural advice and training suggestions offered by *The Doggie Dame*, Shannon Trueman, and any agent thereof is accepted at my own risk. Use of this information is voluntary and *The Doggie Dame*, Shannon Trueman, and any agent thereof is not responsible for injury to another human or animal. I am at all times responsible for the actions of my dog. *The Doggie Dame*, Shannon Trueman, and any agent thereof is not responsible for any injuries or expenses resulting from socialization or training. I understand that some dogs, including my own or to which I or my dog might be exposed: may be difficult to control; may act aggressively towards other dogs, animals or people; may be a cause of injury even when handled with care; and may cause property damage. I also understand the possible risk to myself, my family, or my dog from other participants that may be in attendance.

I understand my responsibilities as a dog owner as outlined in the Dog Owners Liability Act.

The owner of a dog is liable for damages resulting from a bite or attack by the dog on another person or domestic animal. R.S.O. 1990, c. D. 16, s. 2 (1).

If my dog causes property damage, or bites or injures any other dog, animal, or person during or after the term of this Agreement, then I agree to defend and indemnify *The Doggie Dame*, Shannon Trueman, and any agent thereof from any resulting claims, demands, lawsuits, losses, costs or expenses, including attorney fees. If my dog is injured in a fight or in any other manner during or after the term of this Agreement, I assume the risk and agree that *The Doggie Dame*, Shannon Trueman, and any agent thereof should not be held responsible for any resulting injuries, losses, damages, costs or expenses whatsoever.

I expressly assume the risk, negligence, damage, or any injury while following the advice and/ or performing the techniques demonstrated to me during my session with *The Doggie Dame* or their employees, as dogs can be inherently unpredictable in nature and agree to hold harmless *Doggie Dame* and their employees on this ground.

The Doggie Dame may photograph or video my pet and use such pictures for publicity, commercial, or promotional purposes without any liability or obligation to me.

I hereby acknowledge that *The Doggie Dame* may terminate services if (a) I breach any term or condition of this Agreement or (b) either party cancels the agreement. Upon termination in accordance with the foregoing, the duties of *The Doggie Dame* and Shannon Trueman shall terminate but all other provisions of this Agreement shall continue in full force and effect and refunds will not be provided.

In signing below, I, _____, acknowledge and represent that I have read the waiver, understand it, and am signing it voluntarily and not under duress. No oral representations, statements, or inducements apart from the foregoing written agreements have been made to me.

Printed Name:

Date:

Signature: