

CLASS POLICY INFORMATION, REGISTRATION AND AGREEMENT GUIDELINES



PLEASE READ OUR CLASS POLICY INFORMATION BEFORE PURCHASING A CLASS!

ATTENDANCE AND GENERAL GUIDELINES

Class registration deadlines are 72 hours in advance of the class

Each class has minimum registration requirements. Instructors reserve the right to require a minimum number of participants to hold the class.

Attendees must keep their cameras on and remain visible for the entire class on Zoom to receive credit and a certificate.

Cancellation & Transfer: We reserve the right to modify program schedules, locations, tuition, and program content, or to cancel classes under warranted conditions.

If a class is canceled or rescheduled, we will make every effort to notify the attendee as soon as possible. We will transfer your reservation to the next available class date.

ATTENDEE CANCELLATIONS: Cancellations received with less than 5 days' notice may transfer their reservation to the next date the class is offered. Transferring reservations more than 2 times will incur an additional \$45 service fee.

ATTENDEE NO-SHOWS: We notify attendees via email of class registration, date, and time. We are not responsible for missed emails or other personal oversights. If you miss a class, we will transfer your reservation once to the next available date for that class. If you decline the invitation to the rescheduled date or do not attend, you forfeit your payment for the class, and we will not issue a refund.

Registrants are considered "NO SHOWS" if they do not notify us that they will not be able to attend the lecture. "NO SHOWS" who do not contact us within 2 weeks of the scheduled lecture forfeit the option to attend the lecture at another date and will not receive any credit or refund. Reservations that have been approved and rescheduled: If you reschedule more than one time from the reschedule date, we will assess a re-administration fee of 75.00 per reschedule.

We will issue attendees a digital certificate of completion within 10 business days after the lecture, provided the attendee has completed the class requirements.

Digital certificates will be awarded in accordance with our accreditation attendance policy. Your camera must always remain on throughout the lecture, and we must be able to see you in the Zoom cue.

We will send your class Zoom registration information the day before the lecture. You are responsible for checking your email, including your spam folder, for any communications about registration instructions, class materials, and essential information.

For added security, we require additional Zoom pre-registration. This link will prompt you to pre-register on our Zoom security account, and you will then receive the link to the actual lecture. You will not receive an instant link and must pre-register on Zoom before attending this class.

PLEASE NOTE: Due to the extent of the content and intellectual property, we do not record our live and interactive premium lectures. If you miss the lecture, we will reschedule you for the next available date.

Lectures presented at the Scientific Esthetics Symposium are recorded and available to watch for 30 days after the symposium, with specific stipulations for paid attendees only. Unfortunately, the recordings are not available otherwise.

Attendees must log in to our lectures using only one device. You may not use more than one device, for example, a computer and a cell phone.

Please troubleshoot using your devices and log in to Zoom before you sign in to the lecture, as we cannot provide technical assistance once the lecture has started.

We will email you a few days before in your EDUCATIONAL PASSPORT

After you attend the lecture, you will receive an email with a color PDF of the presentation for you to print, along with your digital certificate of completion.

For documentation purposes, we are required to email all communications to attendees. Please note that we do not text or use social media for messaging. You have a guaranteed reservation and a "seat" with your paid registration.

The certificate issued for this lecture is not guaranteed for CE credit with your local state board. You will need to consult with your state board to determine if they will approve this class for CE license renewal

We highly recommend viewing our classes on an iPad, MacBook, iMac, or PC. Cell phones and other devices can view the class; however, we cannot guarantee transmission or visual quality.

PAYMENT INFORMATION

Your payment and completed registration confirm your reservations.

No discounts are applied unless special offers are advertised.

One enrollment purchase is for one person only – Unauthorized, non-registered, and prepaid participants will be dismissed from the queue.

Your payment reserves your space in class and serves as your registration. We will email you the Zoom link and log-in information the day before the class date.

We have a NO REFUND POLICY - please choose your class program dates to best suit your needs.

Full payment via our shopping cart is required during registration - larger tuition payments may be financed via PayPal.

A single registration payment is for one person only. We will remove non-registered participants from the Zoom queue immediately.

PayPal financing for purchases: <https://www.paypal.com/us/webapps/mpp/paypal-credit>

EDUCATIONAL USE & MEDIA AGREEMENT

When you purchase any of our classes, you agree to comply with all terms of our EDUCATIONAL USE AND MEDIA AGREEMENT. This information is displayed in the shopping cart when you purchase your class.

Online and correspondence classes require our Educational Use and Media Agreement and are binding, as you agree to the agreement and stipulations when you purchase one of our classes.

Videotaping, voice recording or photography from any device is prohibited during any of our presentations without prior written authorization.

CERTIFICATES

Certificates may be awarded for classes if the attendees have met all policy requirements of the class.

Certificates are issued upon class completion, provided the student has:

- Attended the class in its entirety.
- Attendance can be verified through Zoom pre-registration and camera cues.
- Satisfied all practical and/or written requirements.
- Paid for the class(es) in full.
- Completed the class material within the specified time frame, as applicable.

Please note that certain classes require written documents and research to be completed before completion; your certificate will be awarded once the documents are satisfied.

The NCEA Commission on Accreditation is our continuing education accreditor.

ABOUT CE'S FOR LICENSE RENEWAL

At this time, there is NO NATIONAL CE COURSE APPROVAL recognized for state board license renewal.

Each state board determines its requirements through its state government.
The laws and rules differ by state, and not all states require CE for license renewal.

The process for an educational provider to submit material to the state board for CE curriculum approval is lengthy and subject to administrative timelines and efficiency.

The state CE approval process for an educational provider is lengthy - even obtaining approval from their own state can take weeks or months. Considering the time required to apply and receive approval for each state in the U.S., the wait is extremely long and deadlines overlap, which is not feasible.

Each state has different requirements regarding health and safety training in the curriculum for CE requirements. Some states require this subject to be taught within the advanced class topic

Some states will accept this portion of the training to be taken online separately.

With these factors in perspective, one can understand why not all classes and conferences throughout the US offer CE credits for every state.

DermaEducationTV may provide you with a certificate of completion for the class you have attended, including the course name and time logged, upon email request.

You may contact your state board directly, advise them of the class and the documentation, and ask whether they will approve some or all of the hours to count toward CE for your license renewal.

PLEASE NOTE: DermaEducationTV and its instructors cannot assist you with your CE questions or processes – this is your responsibility.

We also cannot guarantee that your state board will approve the hours or course content from our classes. As mentioned above, each state has its own guidelines and acceptable topics for CE education. We can issue you a certificate for your class; however, we cannot assume or accept responsibility for your license renewal.