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## **FINANCIAL POLICY**

You are responsible for the payment of all service rendered at the time such services are performed, any payment concerns or request for estimated are to be addressed to reception prior to examination. Estimates will be provided for any services upon request. A 100% deposit is required prior to hospitalization or surgery. Hospital accounts must be kept current throughout the period of hospitalization.

**ALL CHARGES ARE DUE PRIOR TO RELEASE OF YOUR PET.**

**PAYEMTN PLANS AND DELAYED BILLING ARE NOT AVAILABLE.**

### **ABANDONED PETS**

If you do not pick up your pet within 5 days of its release date, your pet will be considered "Abandoned". You will be billed for treatments and boarding incurred up to the date you pick up your pet.

### **POLICY CONCERNING UNPAID BILLS**

Your total bill, attorney's fees and court cost, plus collection fees will be turned over to a national collection agency and reported to the appropriate credit bureaus to be placed on your credit score.

### **AUTHORIZATION**

I have read and understand the abovementioned policies and request treatment of my pet in accordance to these policies. I assume financial responsibility for all charges incurred to this patient or any other patients I bring in the future. I agree to pay all cost of collection, reasonable attorneys and court cost in the event of nonpayment.

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### **CONDUCT POLICY**

Here Panda Animal Clinic we will treat you with the courtesy and respect and expect that al of our staff is treated with courtesy and respect as well. We need to keep an open communication between you, the pet owner, and our staff at all times regarding the diagnosis, treatment plans, prognosis, estimated to care for your pet, billing, etc.

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### **HOSPITAL POLICIES**

#### **Medical Records Release**

By Florida Law, medical records are the property of the clinic. Clients requiring medical records will receive copies of those records with 24 hours via, client pick up, or email. X rays can be emailed within 24 hours of request.

### **Prescriptions Request**

Will be filled within the 24 hours of request providing the attending doctor on duty. Please be advised that many internet pharmacy get counterfeit drugs from overseas.

### **Estimates**

Estimates are given as a courtesy to our clients for the purpose of understanding treatment from a medical and financial perspective. Estimates are **subject to change** and the hospital reserves the right to change treatment on the signed estimate.

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Signature of consent/owner

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Date