



09 May 2024

Mr Bernard van Niekerk
Radixtrie
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Dear Bernard

PROGRAMME SHANDUKANI: BANCS GSP GO LIVE AFRICA REGIONS GROUP 4

On behalf of Standard Bank Investor Services Programme Shandukani and management, we would like to extend a huge thank you for the support and involvement in the successful BaNCS GSP Africa Regions Group 4 Programme in Standard Bank Namibia, Stanbic IBTC Bank Nigeria and Stanbic Bank Zimbabwe, which went live on 11 March 2024. This milestone has increased our footprint of BaNCS GSP as we celebrate **15 markets in 20 months**, across Africa, including South Africa. The continued collaboration, commitment, dedication, and invaluable contribution of Radixtrie over this period is appreciated.

Standard Bank's commitment to driving growth and delivering value is underpinned by the latest technology, as evidenced in this programme.

While we had other invaluable members of the Radixtrie team assisting us, I want to extend my sincere appreciation to the following individuals for their outstanding contributions. The dedication from Marcus in resolving our complex append challenges and his relentless pursuit of solutions have been truly commendable. The exceptional work done on ISOnline by Byron. To Craig for this commitment and adept management of the team have been pivotal to our progress. His leadership has ensured smooth operations and effective coordination. The support we received from Prajakta and Wicus in optimizing SQL queries and enhancing our end-of-day processes has been invaluable. All of these efforts have prepared us effectively to tackle AR4 and beyond.

We look forward to your continued support.

Kind Regards

Rajesh Ramsundhar

Rajesh Ramsundhar
Head, Investor Services

Suemantha Dahya

Suemantha Dahya
Accountable Business Executive
Programme Shandukani

Pieter Scheepers

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Company Secretary: K Froneman - 2023/01/01

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