

COMPLIANT PRIVACY NOTICE

Last updated: September, 2025

This Privacy Notice for SSC Logistic LLC ("we," "us," or "our"), describes how and why we might access, collect, store, use, and/or share ("process") your personal information when you use our services ("Services"), including when you visit our website at <https://ssclog.com/>.

Questions or concerns? Reading this Privacy Notice will help you understand your privacy rights and choices. We are responsible for making decisions about how your personal information is processed. If you do not agree with our policies and practices, please do not use our Services. If you still have any questions or concerns, please contact us at business@ssclog.com.

KEY POINTS

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you use.

Do we process any sensitive personal information? We do not collect nor process sensitive personal information, except email addresses.

Do we collect any information from third parties? We do not collect any information from third parties.

How do we process your information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so.

In what situations and with which parties do we share personal information? We do not share information with third parties.

How do we keep your information safe? We have adequate organizational and technical processes and procedures in place to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

How do you exercise your rights? The easiest way to exercise your rights is by contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

YOUR RIGHTS

You have rights under certain US state data protection laws. However, these rights are not absolute, and in certain cases, we may decline your request as permitted by law. These rights include:

- Right to know whether or not we are processing your personal data
- Right to access your personal data
- Right to correct inaccuracies in your personal data
- Right to request the deletion of your personal data
- Right to obtain a copy of the personal data you previously shared with us
- Right to non-discrimination for exercising your rights
- Right to opt out of the processing of your personal data if it is used for targeted advertising (or sharing as defined under California's privacy law), the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects ("profiling").

HOW TO EXERCISE YOUR RIGHTS

To exercise these rights, you can contact us by submitting a data subject access request, by emailing us at business@ssclog.com or contact us by post at:

SSC Logistic LLC

1495 Morse Road

Columbus, OH 43229 United States

SMS TERMS AND CONDITIONS

Last updated: September, 2025

These Terms and Conditions for SSC Logistic LLC ("we," "us," or "our"), describe how and under which conditions you may receive messages from Us.

Please note that:

- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text STOP.
- For assistance, text HELP or visit our website at <https://ssclog.com/>.
- For Our Privacy Notice please go to the beginning of the document.

1- SMS Consent Communication:

Information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2- Types of SMS Communications:

If consent has been given to receive text messages from SSC Logistic LLC, messages may be received related to the following:

Delivery notifications

Marketing messages

Example: Thank you for reaching out to SSC Logistic LLC. We've received your inquiry and are working on a solution. Our team will update you within 48 hours.

For any further questions, feel free to reply or contact us at (614) 526-0864.

3- Message Frequency:

Message frequency may vary depending on the type of communication. For example, up to 10 SMS messages per week may be received related to appointments.

4- Potential Fees for SMS Messaging:

Standard message and data rates may apply, depending on the carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5- Opt-In Method:

Opt-in to receive SMS messages from SSC Logistic LLC can be done by filling out a form and sending it to us at: business@ssclog.com.

Form:

Name and Surname or Business Name:

Email:

6- Opt-Out Method:

Opting out of receiving SMS messages can be done at any time by replying "STOP" to any SMS message received. Alternatively, direct contact can be made to request removal from the messaging list.

7- Help:

For any issues, reply with the keyword HELP. Alternatively, help can be obtained directly from us at <https://ssclog.com/>

OPT IN, OPT OUT, HELP MESSAGES:

OPT IN: After you opt in you will receive a following message:

[SSC Logistic LLC] Thank you for opting in to receive messages from SSC Logistic LLC.

Our message frequency may vary.

For help please reply HELP, to opt out from messages please reply STOP.

Please note that your data rates may be applied.

OPT OUT: After you opt out you will receive a following message:

[SSC Logistic LLC] Thank you for opting out, You will no longer receive messages from SSC Logistic LLC

For help please reply HELP, to opt back in at any time please reply START.

Please note that your data rates may be applied.

HELP: After you seek help you will receive a following message:

[SSC Logistic LLC] Thank you for contacting SSC Logistic LLC. Soon you will receive support from (614) 526-0864.

Please note that your data rates may be applied.

TYPES OF MESSAGES YOU MAY RECEIVE:

Example 1:

Hello, this is SSC Logistic LLC. We are writing to you regarding the load #155955. Here is to inform you that our driver has arrived at the shipping facility.

For additional details please reach us at: +1 (614) 526-0864.

Thank you.

If you do not want to receive these notifications, reply STOP to Opt-out.
Please note that your data rates may be applied.

Example 2:

Hello, this is SSC Logistic LLC. We are writing to you regarding the load #155955. Here is to inform you that our driver has been loaded.

For additional details please reach us at: +1 (614) 526-0864.

Thank you.

If you do not want to receive these notifications, reply STOP to Opt-out.
Please note that your data rates may be applied.

Example 3:

Hello, this is SSC Logistic LLC. We are writing to you regarding the load #155955. Here is to inform you that our driver has arrived at the receiving facility.

For additional details please reach us at: +1 (614) 526-0864.

Thank you.

If you do not want to receive these notifications, reply STOP to Opt-out.

Please note that your data rates may be applied.

Example 4:

Hello, this is SSC Logistic LLC. We are writing to you regarding the load #155955. Here is to inform you that our driver has been successfully unloaded.

For additional details please reach us at: +1 (614) 526-0864.

Thank you.

If you do not want to receive these notifications, reply STOP to Opt-out.

Please note that your data rates may be applied.