

TEXAS DISPOSAL SYSTEMS

TexasDisposal.com

I would greatly appreciate the opportunity to discuss your District's waste and recycling needs. Texas Disposal Systems now offers local, no-hassle hauling services in your area! We are the best way to serve your district and your residents. Let us show you how.

For more than 40 years our family owned and operated business has proudly provided reliable, ethical services to our customers. Currently, we are servicing 90,000 residential customers in Texas. TDS also owns a state of the art landfill, refuse transfer station, organics processing center and material recycling facility (MRF).

It would be a pleasure to present our proposal for hauling and disposal to your board of directors and answer any questions. Enclosed you will find a variety of information about our company. The pamphlet contains details about our innovative Waste Wizard tool, our history with MUDs and HOAs in Texas, our holistic approach to solid waste services and other new leading innovations that we have in place.

Please feel free to contact me.

Thank you,

Rigo Rodriguez

Noticeably Different. Noticeably Better.

P.O. Box 17126 | Austin, TX 78760 | 800.375.8375

HOA and MUD Services

"It is without a doubt that my vote of confidence is with them. TDS is customer-driven service."

Cecilia Roberts,
Vice President, Block House MUD Board of Directors



Just about every community produces household solid waste, which is why HOA managers and MUD district representatives alike need to be able to provide quality resource management services to their communities.

It's no surprise that these managers choose a local business to care for those needs, and it's also no surprise that they often choose Texas Disposal Systems. Because of TDS' deep wealth of experience and superior customer service, more than 130 HOAs and MUDs have contracted with TDS to handle the solid waste disposal for more than 115,000 homes.

By providing holistic and innovative services, TDS is different from the industry standard. Services such as the Waste Wizard, a free widget that syncs service dates to calendars, sends notifications about service changes and educates residents regarding what is and isn't recyclable, further demonstrating the level of customer service provided by TDS.

That element of local and effective customer care is why Block House MUD has partnered with TDS for more than 20 years. Cecilia Roberts, the vice president of the MUD's board of directors, said it was an easy decision to switch to TDS and maintain a long-term partnership.

"We weren't just a number being thrown into someone's collection service," Roberts said. "They actually care about the way they pick up the containers, put back the containers and represent us. Details like that matter."

TDS provides Block House with solid waste collection, curbside single stream recycling, bulk waste pick-up and green waste collection, as well providing waste containers in community areas and offering waste diversion education. Roberts said education initiatives by TDS programs such as Waste Wizard and exceptional customer relations have made waste disposal and recycling simple for her MUD.

Charlie Madere, president of the West Rim HOA in West Lake Hills, cited similar reasons as to why he renews TDS service contracts. The ability to make waste service "no-hassle" gives him peace of mind, he said.

"This is why I pushed so hard to renew," Madere said. "I really don't lose sleep at night with them."

That level of service is a point of pride at TDS. From training professionals and courteous drivers to employing local, experienced account representatives, the company provides the highest quality and most environmentally friendly waste processing services available in the best interests of its customers and community partners.

April 8, 2019

Crista Wriser
Ranch Crest HOA

Dear Ms. Wriser:

Texas Disposal Systems, Inc. (TDS) is appreciative for the opportunity to provide a proposal for Ranch Crest HOA. We look forward to the opportunity to serve your waste and recycling collection and disposal needs.

TDS has serviced the central Texas area since 1977. We are locally owned and operated and are one of the largest privately-held landfills and recycling facilities in the nation. Texas Disposal Systems helps communities, businesses, organizations and schools manage and divert waste to beneficial uses. Our commitment to diversion is evidenced by our fully-integrated facility, which incorporates solid waste disposal, compost production and recycling operations. We provide the highest quality and most environmentally friendly waste processing services in the best interests of our customers, employees and the community.

- The TDS landfill is considered a model in our industry and was named best landfill in North America by the Solid Waste Association of North America.
- One company, one customer service team and one invoice for all waste collection services. Individualized, first-class service with a dedicated representative who understands the HOA's needs.
- A partner that prides itself on giving back to the community. Our pavilion and exotic game ranch has raised more than \$22,000,000 for non-profit organizations in central Texas.
- TDS uses the latest technology, including onboard computers and GPS with real-time modems in all trucks, to ensure all routes are run properly and customers are serviced promptly.

TDS believes that we are uniquely qualified to be the partner that helps the HOA's goals of increased diversion. Furthermore, TDS fully understands the best practices needed to ensure the least amount of waste possible goes into the landfill regardless of the population, company or client.

Thank you in advance for considering Texas Disposal Systems as your turn-key waste and recycling services provider.

Rigo Rodriguez
Municipal Sales
979-398-1103

TABLE OF CONTENTS

SECTION 1	EXECUTIVE SUMMARY	3
SECTION 2	EXPERIENCE AND QUALIFICATIONS	4-6
.....	Company Background	
.....	Corporate Entity and Structure of Business	
.....	Transitioning as a TDS Customer	
.....	The Customer Experience	
.....	Public Relations and Customer Education	
SECTION 3	TDS OPERATIONS OVERVIEW	7-10
.....	TDS Landfill	
.....	TDS Materials Recovery Facility	
.....	TDS Large-scale Compost Facility	
.....	TDS Collections	
SECTION 4	RISK MANAGEMENT	11-12
SECTION 5	TDS ADDED VALUE SERVICES	13-15
SECTION 6	PRICING	16

EXECUTIVE SUMMARY

Texas Disposal Systems, Inc. (TDS) is a fully integrated waste services company with headquarters in Austin, Texas. Founded in 1977 in Austin, by brothers Bob and Jim Gregory, as a single-truck, one customer solid waste hauling company, TDS has since developed into a nationally-recognized leader in environmentally sound trash disposal, recycling, composting and innovative waste diversion practices. With a commitment to customer satisfaction and environmental preservation, TDS has become one of the largest independently owned, solid waste collection, processing and disposal companies in the nation.

In 1990, TDS received a permit authorization for the state's first integrated landfill, composting and recycling facility. Operations at this 2,000+ acre facility now include: the TDS corporate offices and equipment maintenance campus; a 732 acre RCRA Subtitle D compliant landfill; a landfill gas collection system; a citizen's drop off, re-sale, buy-back center; brush and clean organic products grinding and compost production; organics and soil products blending; construction and demolition waste recycling; scrap metal processing; alternative fuels processing and production; residential and commercial single stream and source separated materials recovery facility; an Eco-industrial park; a tree farm; a "Garden-Ville" organic products retail sales outlet; a resident artist studio; and an exotic game ranch and community events facility. TDS is committed to operating all of its facilities in a manner that does not adversely affect the environment or its neighbor's quality of life. In 2008, TDS received the Solid Waste Association of North America's (SWANA) most prestigious Gold award for Excellence in Landfill Management.

In addition to our integrated facility, TDS operates several transfer stations, compost production facilities, and organic retail outlets throughout central Texas, as well as a municipally-owned landfill and recycling center located in Alpine, Texas. TDS has 30-year contracts with both the City of Austin and the City of San Antonio to process and dispose of their solid waste. TDS disposes of 100% of the waste collected by the City of Austin, and 100,000 tons per year of solid waste collected by the City of San Antonio and delivered to the Starcrest Transfer Station for transporting to Austin. Since 2010, TDS has processed and marketed residential single stream recyclables collected by the City of Austin. In 2012, the City of Austin awarded TDS a 20-year contract to process and market a portion of its residential recyclables, which is currently approximately 45%, or 24,000 tons per year, of the City's residential recyclables.

As a long term partner, Ranch Crest will benefit from TDS's dedication to excellence:

- A demonstrated commitment to diverting as much waste from landfill disposal as is economically possible.
- A partner who has set the standard for responsible management of environmentally compliant solid waste facilities and neighbor friendly operations.
- A demonstrated commitment to the development of innovative waste diversion and management practices.
- A national reputation for integrity and principled management.
- A partner who has NEVER been opposed by an environmental group.
- An operator that measures its success not only by financial performance, but by its positive impact on the community, its employees, and the environment.

TDS has the ability, technology, commitment, financial strength, innovative management, and proven track record to be a vital long-term partner with Ranch Crest. TDS looks forward to bringing added value to the community.

EXPERIENCE AND QUALIFICATIONS

Company Background

Texas Disposal Systems, Inc. (TDS) has been a privately owned Texas Corporation for over 40 years, with over 800 employees. TDS has extensive experience operating waste and recycling collection services, like those requested by the HOA. We have a long history of working with businesses of all sizes, government entities, educational facilities, homeowner's associations (HOA's), area municipal utility districts (MUD's), and individual property owners throughout Texas. Currently, TDS has municipal and school district contracts from as far west as Alpine and as Far East as Sealy. We now service more than 100 communities in Texas, and provide services from nine different locations.

TDS has developed an extensive and successful service delivery system to meet the needs of its customers. In addition to its collection and hauling services, TDS has operated transfer stations in and for various Texas cities, including San Antonio, Georgetown, Weimar and Bee Cave, since 1993.

Additionally, TDS owns Garden-Ville and Texas Organic Products (TOP). Both Garden-Ville and TOP produce chemical-free, natural, mulch and compost sold through Garden-Ville stores and garden centers region-wide. Active and static windrows are managed at the on-site composting facility, which accepts wood waste, green waste, and food waste that has been diverted from landfill disposal.

TDS has steadily added new services and expanded its area of service in central, south and west Texas and has demonstrated its ability to help customers manage solid waste and recycling in an environmentally sound manner. TDS has a strong record of environmental compliance, and maintains the support of various environmental groups. No environmental group has ever opposed any TDS project, which is nearly unheard of in our industry.

Corporate Entity and Structure of Business

TDS provides all basic services that municipalities and businesses depend on for their waste collection, disposal, composting, and recycling needs, and maintains a high level of customer and client satisfaction. The excellence and quality focus that TDS has developed has come directly from TDS's primary management team. As President and CEO, Bob Gregory emphasizes quality control and sustainability from a personal perspective. Our customer satisfaction compliance history demonstrates that our long-term integrity is more important than short-term profit. TDS stresses quality from a customer oriented and business management perspective. These two core values: a commitment to management and environmental compliance integrity, and straightforward business management practices, are a dynamic force in leading us to ever increasing standards of quality, customer service, innovation, and growth.

Our leadership puts the safety and well-being of our employees in the forefront of their decision-making. As a result, our employees put the well-being and satisfaction of our customers in the forefront of their decision making. For more on TDS' leadership team, including bios, please visit www.texasdisposal.com/leadership-team/.

Transitioning as a TDS Customer

TDS has a history of retaining long-standing contract customers, as well as winning new contracts through municipally issued requests for proposals. The award of these contracts involves a transition in service providers, and we have extensive experience in successfully transitioning these communities and municipalities with minimal disruption of services.

TDS has a knowledgeable team including representatives from several departments including Operations, Customer Care, Billing, Accounting, Sales, and our corporate office who are ready to help transition all customers from the current service provider to TDS.

TDS transition team members will work together with HOA's management staff to build relationships, understand any issues from the HOA's perspective, discuss and coordinate process implementation, agree on procedural methods, and coordinate the transition.

The Customer Experience

At TDS, we strive to provide one of the finest customer call centers in the resource management industry. When you become a TDS Customer, you have access to a staff of trained and dedicated individuals who can address any type of question or concern you may experience. We also believe our customers should always talk to a "live person" when they contact our offices. This approach helps to ensure that TDS consistently meets or exceeds the customer complaint resolution expectations of our customers. The HOA will always have a dedicated staff member who is familiar with the HOA's Contract available to communicate with the HOA regarding status and resolution of customer complaints. All complaints shall be made directly to the Contractor and shall be given prompt and courteous attention.

The TDS Customer Experience Contact Center at our Creedmoor Operations location is available assist you from 7:00 AM to 5:30 PM five days per week whether you have a billing question, request for an extra pick-up, changes in service level or just a clarification on what is recyclable and compostable. Additionally, a direct point of contact will be assigned to the contract if TDS is the successful proposer. The HOA will have this person's cell phone number so that he /she may be contacted outside of normal business hours.

Public Relations and Customer Education

TDS employs a Marketing and Communications team led by Stacy Schmitt, who has extensive experience in the marketing industry and whose proven public education strategies are invaluable to TDS. Requests by the HOA for additional public education materials not available on our website and/or technical support will be coordinated through the HOA's TDS Account Manager and our Marketing team.

- a) TDS has made available information about the services that we provide on the company website (www.texasdisposal.com) for residents, commercial businesses, schools, builders, event services, and other groups. For example, information about Residential Single Stream Recycling can be viewed on www.texasdisposal.com/recycling. Listed there are acceptable items for Single Stream Recycling, and a video (with subtitles in Spanish) to promote recycling and educate the viewer about how to set out their materials. With the addition of a new widget on the TDS website, residents will have the ability to enter their address to receive a customized calendar listing their service days and sign up for reminders about their service via email, text or voicemail. Another feature of the widget is a Waste Wizard where residents will be able to search a specific item and discover how it should be disposed of.
- b) Downloadable materials are also available on the TDS website for residents or businesses to print for their own training or display purposes.
- c) TDS also has a very active social media presence on sites such as Facebook, Twitter and LinkedIn. These social media channels give TDS a forum to interact with customers including sharing relevant, local information and answering questions. This also gives the TDS opportunity to better connect with the community.

In addition, TDS can coordinate with the HOA to include links to and information about the TDS website, on the HOA's site. TDS will also coordinate with the HOA to provide useful

information (content and pictures) the HOA may want to use in HOA communication with residents, through a newsletter, social media or other methods.

TDS will work with customers and the HOA to give proper notification of any changes in services (i.e. Holiday pickup schedule) via digital files, social media or website posts, newspaper or newsletter articles. We may also provide specific verbiage or a notification piece to the HOA to update your website when service changes occur.



Screenshot at www.texasdisposal.com

The Texas Disposal Systems (TDS) Waste Wizard, is a customized waste collection reminder tool for residential customers. Available on both TDS' [website](http://www.texasdisposal.com) and [Facebook page](#), the Waste Wizard tool allows customers to stay up-to-date on all of their services and schedule changes via push notifications and calendar reminders via email, text message or voicemail. The tool also provides up-to-date information about waste sorting, service alerts and even a kid-friendly interactive game.

TDS OPERATIONS OVERVIEW

You can think of TDS not only as your service provider, but as your environmental material consultant company that is here to continue building a strategic and comprehensive waste-diversion plan. We take it beyond the level of just providing you a diversion program: We will partner with you to design, implement and improve the program over time. We work directly with staff to ensure they receive the best possible education on waste diversion. We strive to be successful at all of our diversion efforts and we want you to be as well.

TDS Landfill



The TDS award winning landfill is a Municipal Type 1 landfill with more than 20 years of landfill life remaining. The landfill processes between 2,000 – 3,000 tons of solid waste per day and has never been opposed by any environmental group nor fined for an environmental violation.

TDS is committed to operating all of its facilities in a manner that does not adversely affect the environment or our neighbors' quality of life. We hope this will give the HOA peace of mind in knowing that you are partnering with a company that has a long history of environmental excellence and high quality standards.

In keeping with our commitment to diverting material from the landfill, TDS offers a convenient citizen's drop off and resale center near the entrance to the landfill. Citizens can back up into designated slots and, with the necessary assistance of a TDS employee, unload their debris into roll-off boxes located below. Items that have been inspected and deemed to be in working condition by TDS are then resold in our resale center.

TDS Materials Recovery Facility (MRF)



The TDS Single Stream Materials Recovery Facility (MRF) opened in October 2010. The 107,000 square ft. MRF was the first in the Travis, Williamson, and Hays County areas and is large enough to handle materials on a region-wide basis.

The facility is able to receive, process, and market **mixed paper and fiber products, corrugated cardboard, boxboard, plastics #1-7, aluminum containers, steel, and glass.** The TDS MRF can receive all of these materials in a comingled fashion, and sort them by material for resale. All materials are processed and baled on-site, and the facility is built in such a way that TDS can double the capacity.



Materials collected from the HOA will be transported to the TDS Single Stream MRF in Creedmoor located at our Southeast Travis County property. The material will then be separated and processed at this facility and sold to secondary markets, locally if possible.



TDS Large-scale Compost Facility



The TDS Composting facility is a large-scale facility, meaning we have the permit and operations required to safely process all meat, bones, and dairy products. We manage an active windrow at the facility, as well as static pile composting which accepts wood waste, green waste, and food waste that has been diverted from the landfill.

Each windrow is monitored daily for temperature, and has a birth date which begins a specific process of an approximate 45 day life cycle. At the end of that time frame, materials are screened and mixed to make different compost/soil blends that are used by gardeners and landscapers locally. Garden-Ville operates three production facilities in Austin, San Antonio and Victoria, TX, as well as seven different retail outlets from Georgetown to Victoria. TDS owns both Garden-Ville and Texas Organic Products (TOP). Both Garden-Ville and TOP produce chemical-free, natural, organic compost that is sold through Garden-Ville stores and garden centers region-wide.



Residential Collection and Disposal Services

TDS uses 96 gallon carts for trash collection services. The carts are designed for both automated and semi-automated collection of household waste. Carts are purchased from Rehrig Pacific, Toter or other vendors producing similar high quality containers. These carts are injection molded with premium quality, resilient, high-density polyethylene (HDPE) resin, and are designed to provide many years of quality service and look good at the curb in virtually any neighborhood or climate. Carts for solid waste collection are forest green with a black lid. TDS's name, logo, and contact information will be imprinted on the containers for the convenience of customers.

All Rehrig Pacific and Toter carts are produced at plants within the United States and are warrantied for 10 full years.

TDS will provide replacements for destroyed, damaged, or unsightly carts upon the request of HOA staff or customers, with either new or used carts in good condition. TDS employees will take care to prevent damage to carts by unnecessary rough treatment, and TDS will be responsible for the routine maintenance of carts.



Holidays

TDS may observe the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If listed holidays fall on regular service days and are observed, all service days will slide one day. Hours of service will be based upon customer needs while observing requirements in the RFP and in areas around schools.

RISK MANAGEMENT

Safety and accident prevention is a company-wide priority. TDS employs full-time safety officers who are responsible for administering a rigorous safety & training program, and ensuring the company operates in a safe manner. TDS installs back-up alarms on all route trucks. Route observations are also routine tasks for supervisors.

TDS emphasizes two important features for risk management practice: training and compliance. TDS's commitment to training and compliance results in a sound operation that is *"Noticeably Different, Noticeably Better"*.

- Best Practices – TDS actively seeks better ways to improve its service delivery system. By identifying best industry practices and technologies and using them as benchmarks, TDS strives to outpace other companies in continually improving its operations. One example of TDS's proactive efforts includes the implementation of an onboard computer system in the TDS fleet to provide status of fleet operation. The system provides unique and timely knowledge of current fleet status and feedback for continuous training and compliance improvement. A second example includes TDS's voluntary participation in the State of Texas Occupational Safety and Health Consultation program. This program includes onsite inspection of facilities and safety practices and has documented TDS's record of strong risk management practices.
- Employee Training – TDS provides full-time Safety Officers with support from seasoned operational supervisors who are involved with the hiring, training and continuing education of our drivers and staff. Drivers are screened through safety drug tests, background checks and interviews prior to hiring to assure a workforce comprised of professional quality drivers. TDS requires that its drivers attend monthly safety meetings to manage risks and to minimize many of the common accidents experienced by other refuse service providers.
- Record Keeping – TDS adheres to all Federal and State Department of Transportation rules and regulations. Compliance is monitored through an extensive record keeping system that extends in detail to the individual driver. Individual driver records are reviewed to assure adherence to hours of service regulations and TDS policies.
- Insurance – TDS annually reviews the type and the amount of insurance needed to adequately protect the company and customers. TDS is insured by an AM Best "A" rated established and reputable carrier. These insurance companies specialize in insuring businesses like TDS and also provide safety specialists for periodic training as requested. Underwriters are invited to personally view the operations and act as consultants to make sure that TDS implements sound risk management practices.
- Communication – TDS recognizes that open communication regarding safety issues has many benefits. TDS operates a full time Customer Care call center where customers can report safety concerns. Concerns raised by customers are reported to safety officers and driver supervisors, who follow up with individual drivers to ensure concerns are addressed. This communication makes TDS *"Noticeably Different, Noticeably Better"* in preventing potential problems, complaints or disputes.

- Emergency Response – TDS has a 24-hour operation so that emergencies can be handled immediately. Company safety specialists are on call to respond to these emergencies. In the event that an emergency arises that requires specialized equipment that TDS does not possess, vendor contacts are immediately dispatched to the emergency site.
- Safety Plans – Each TDS facility has a minimum of eight (8) and a maximum of eleven (11) safety plans. These plans include:
 - Emergency Action Plan
 - Fire Prevention Plan
 - Personal Protective Equipment (PPE) Plan
 - Hazardous Communication Plan
 - Spill Prevention Control & Countermeasure (SPCC) Plan
 - Lockout Tag-out Plan
 - Respiratory Protection Plan
 - Truck Fueling Instructions
 - Non-permitted Confined Space
 - Exposure Control Plan
 - Hearing Conservation Plan

TDS ADDED VALUE SERVICES

Green Event Solutions

TDS Green Event Solutions is an innovative “closed-loop” event resource management program that proudly offers full-service recycling and composting services while bringing a sense of eco-awareness to community events. Additionally we offer portable restrooms, wastewater, and other site services.

We are the one-stop shop of choice for recycling and composting services for the largest events (such as Austin’s famous Austin City Limits Music Festival) to the smallest company parties. Our Green Event Solutions service can include pre-event consultations, full staffing and training for your event, containers and supplies, transportation, processing materials, reporting, and even portable restrooms.

Not only do we help you divert trash from the landfill, but we also give you the information necessary to publish and compare your diversion figures at every event. Because TDS processes all of the materials at one facility, you only receive one invoice for the containers, materials and service.



Trash, Recycle and Compost X-frames

Program Features can include:

- ✓ A dedicated Green Event Specialist to consult about your specific needs
- ✓ Training for staff and/or volunteers
- ✓ Detailed reports of materials diverted
- ✓ Supplies like earth-friendly cups, utensils, plates, and bags
- ✓ Staff to service containers during events

Green Builder Solutions

Construction and demolition contribute largely to the landfill stream, and only 50% of the 1.5-million tons of demolition materials generated in Texas each year are recycled (according to a 2003 U.S. Environmental Protection Agency study).

At TDS, we've responded with the Green Builder Program, through which local contractors and renovation firms can divert at least half of their projects' waste from the landfill. TDS provides builders a complete assessment of waste stream requirements and a customized plan of action, including a design for a safe, secure job-site separation area, training and materials for separation procedures, transportation and service of materials and project-long monitoring and reporting required for certification. TDS also provides a hands on approach for those job sites that do not have the room for multiple containers by offering a service to sort materials that have been co-mingled at the job site.

TDS repurposes almost all construction waste materials: wood, concrete, metal, sheetrock, brush and most organic materials. TDS maintains the state-certified scale to measure materials diverted and can provide the documentation builders need to be rated a Green Builder under the Austin Energy Green Builder program and to achieve LEED certification through the U.S. Green Building Council. It's a win-win situation for builders and the environment.

Site Services

Planning an event or maintaining a job site requires a lot of consideration and planning. Texas Disposal Systems can make your planning easier by offering waste solutions that fit your needs. In addition green event solutions and Green Builder programs, we now offer portable restrooms. We can provide restrooms for temporary rental in quantities suited for all needs. These units are ideal solutions for a variety of uses such as: a small construction site, marathon, public concert, or long-term job site.

Whether it's for a weekend event or a permanent job site, our eco-friendly units utilize the latest green practices in deodorizing to decrease your event impact on the earth. TDS will deliver, service, and pick up the units at your convenience using safe, reliable trucks and drivers at your event site, construction site, home or office. You can make your accounting even more convenient by having only one bill for all waste solutions.

In addition to the examples below, TDS offers an array of site services equipment including shower trailers, ADA compliant restroom units, baby changing stations, handwashing and sanitation stations and more.



Luxury Restroom Trailer, Standard Portable restroom, Standard ADA unit

Disaster Relief Services

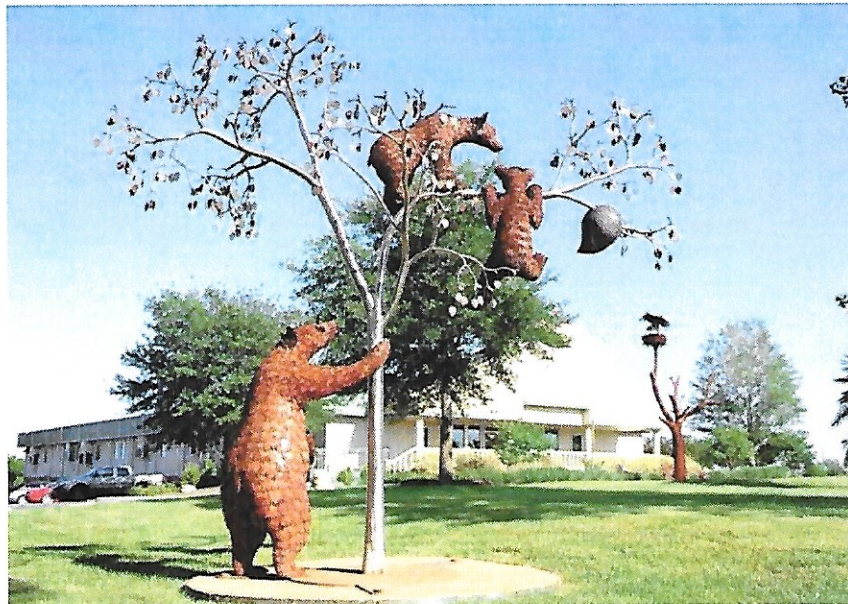
Texas Disposal Systems is uniquely equipped to partner with the businesses and governmental institutions that are leading disaster recovery efforts. We operate the first full-service, integrated disposal facility ever permitted by the State of Texas. That means we can provide a broad spectrum of individual or turnkey services for hauling, disposal, recycling, composting, and storage services even for items that are difficult to dispose of safely. After the 2011 Bastrop fires, TDS assisted with the cleanup effort. TDS was able to reclaim some of the burned logs to be repurposed through our Resident Artist program. More recently, during the major central Texas flooding in the spring of 2015 TDS provided waste transportation and collection for parts of Hays County including San Marcos, Wimberley and surrounding areas. Our services for areas affected by Hurricane Harvey have included front load and roll off collection and disposal services as well as site services (shower trailers, generators, light towers, portable restrooms, etc.).

Resident Artist Program

Texas Disposal Systems reclaims, recycles and repurposes as much material from the landfill as possible. In our efforts to divert even more and eliminate the stigma attached to trash, we decided that we wanted to showcase the potential and beauty of materials discarded by others. Through our Resident Artist program, we turn old metal scraps, discarded fire hoses and fencing into naturalistic sculptures and decorations.

The program began with one metal artist, Chris Anderson, and his ability to see no creative limit in diverted materials. The finished pieces from our Resident Artist program adorn our Austin facilities and make up our RestoreDecor line of home décor products, from birdhouses and wind chimes to a 20 foot tall flower and so much more. You can find RestoreDecor at any one of our seven Garden-Ville locations across central Texas.

RestoreDecor pieces, including the shovel, have been displayed at community events to promote our recycling message; events such as concerts at Nutty Brown in Austin, the Home and Garden Show in San Antonio, and the San Antonio Food Bank food drive. By displaying these pieces, the public sees first-hand the beauty in recycled material and the pieces also add décor and value to the community.



Recycled Metal Family of Bears (Corporate office)

Ranch Crest HOA

Cost Proposal for Residential Solid Waste & Recycling Services

Curbside Refuse Collection

TDS will provide each residence with a 96-gallon roll out cart for collection service for residential refuse one (1) time per week.

Curbside Bulky Item Collection

TDS will provide two (1) bulky item collections per residence, per year. Residents may use the pickup whenever it is convenient for them. They will simply need to call TDS to let them know when they will need the additional service and we will schedule it to be completed.

Curbside Refuse Pick-Up Once Per Week

Twenty-Five Dollars

\$25.00/Month/Connection

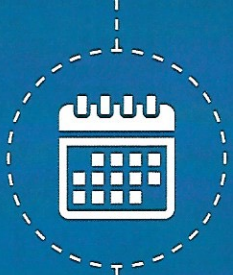
The proposed rate assumes a 5 year agreement with the HOA and a 3.5% annual adjustment.

If a 3 year contract is preferable, the monthly rate will be \$28.00/Month/Connection



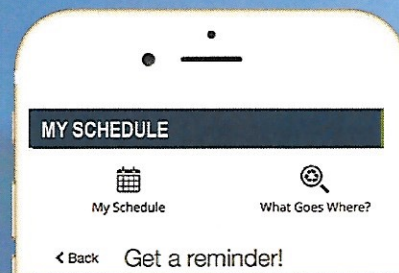
JUSTIN WOLFF
OPERATIONS MANAGER
SEALY TEXAS
P.O. Box 17126
Austin, Texas 78760-7126
512-618-2722 office.
800-375-8375 corporate.
jwolff@TexasDisposal.com

TexasDisposal.com



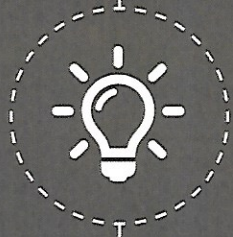
Waste Wizard

Customized information tool
for residential customers



HOA Fact Sheet

With more than four decades of experience,
TDS is different from the industry standard.



Community Benefits

TDS offers full service for all streams of waste,
including collection, education and data reporting.

Texas Disposal Systems (TDS) diverts waste into beneficial uses for all types of properties - ranging from the oldest homes in the neighborhood to the newest apartments on the block. Discover why property managers, home builders, HOAs, MUDs, and residents have chosen TDS services for over 40 years.

TDS BENEFITS

- One local provider of all waste services, including recycling, composting and trash service
- An experienced team with in-depth industry knowledge on serving Central Texas
- Friendly customer care representatives and boots-on-the-ground account managers
- Relevant content for HOA newsletters and email blasts
- Erosion control and builder solutions for development
- Signage for recycling, composting, bulky pick-ups and more
- Eco Stations in clubhouses and common areas
- Assistance with community clean-ups and bulky collection
- Custom tools such as the Waste Wizard

Contact your local TDS account executive to learn more about how we can help your community!



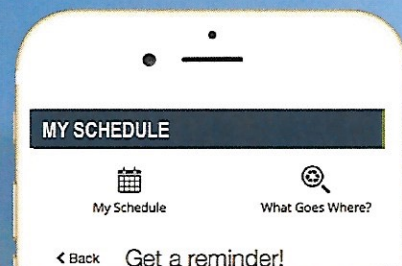
TEXAS DISPOSAL SYSTEMS

800.375.8375 | TexasDisposal.com



Waste Wizard

Customized information tool
for residential customers



HOA Fact Sheet

With more than four decades of experience,
TDS is different from the industry standard.

OVERVIEW

For more than 40 years, Texas Disposal Systems (TDS) has been providing some of the highest quality and most environmentally friendly waste services in Central Texas. As a local provider, TDS offers full service for all streams of waste, including collection, education and data reporting. With a holistic approach and wide range of services, TDS is changing the face of the resource management industry.

By partnering with communities, TDS teaches residents and commercial customers alike how to recycle, compost, and preserve resources. With resources such as the Waste Wizard and a highly knowledgeable team, TDS is able to implement green strategies into their work, ensuring a noticeably different, noticeably better approach.

OUR WORK

Thanks to a fully integrated facility in southeast Travis County – the first of its type to ever be permitted in the state of Texas – TDS is able to handle more than 6 million pounds of solid waste daily. The facility includes a state-of-the-art Materials Recovery Facility (MRF) that handles 50,000 pounds of recyclables per hour, and more than 25 acres of land for large-scale composting.

180 cities and 45 counties with TDS service

131 MUDs/HOAs serviced

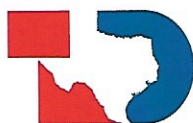
115,531 homes with TDS service

110,105 homes with TDS recycling services

347 schools with TDS service, with 253,601 students served

100s of apartment, condo and townhome complexes served

3,000+ pounds of waste in Central Texas collected daily



TEXAS DISPOSAL SYSTEMS

800.375.8375 | TexasDisposal.com

Statistics as of 2018



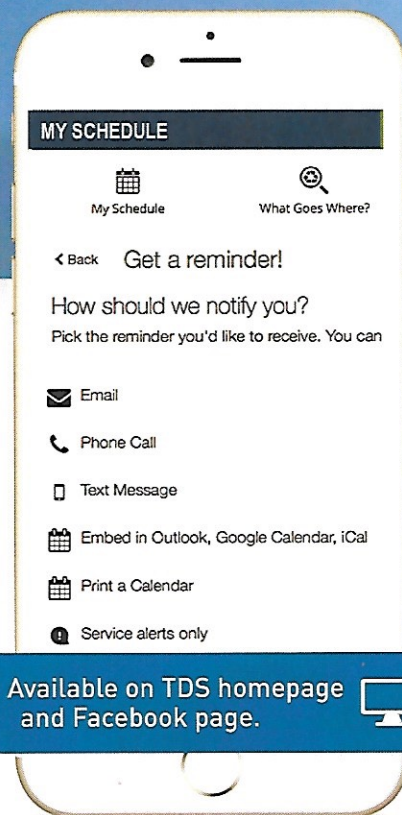
Waste Wizard

Customized information tool
for residential customers

The Waste Wizard tool is the newest way Texas Disposal Systems (TDS) educates and partners with local communities about recycling resources. By using a digital format, the Waste Wizard tool reduces day-to-day hassle, improves residential satisfaction, and provides ease of mind to all residential managers.

Available on both TDS' website and Facebook page, as well as embeddable on neighborhood webpages, the Waste Wizard tool allows customers to stay up-to-date on all of their services. It also provides information about waste sorting and service alerts, and even features a kid-friendly interactive game.

With the tool, TDS is able to increase awareness with residents, improve recycling in communities, and significantly reduce paper consumption.



Available on TDS homepage
and Facebook page.

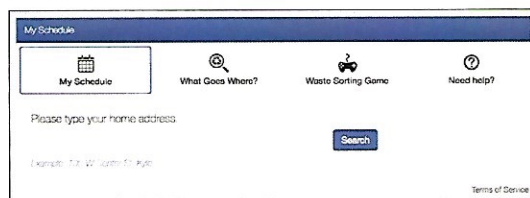


NOTIFICATIONS

Residential customers can sign up for collection day reminders via email, phone call or text message through the Waste Wizard. Customers can also sync their schedule to their digital calendar or mobile device, ensuring they'll never forget their collection day.

In addition to collection schedules, residential customers can be notified of any service interruptions. The Service Alerts feature informs customers in real-time of any disruptions, such as delays or rescheduled service due to inclement weather or route issues.

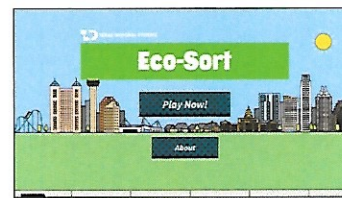
WHAT GOES WHERE?



The "What Goes Where" function in the Waste Wizard ensures residents know what is and is not recyclable. The feature confirms which waste stream just about any item should be placed in, and offers solutions for items that TDS does not accept.

The "What Goes Where" tool reduces stress on managers, minimizes recycling contamination, and increases recycling rates with customers.

WASTE SORTING GAME



The Waste Wizard tool also features a Waste Sorting Game – "Eco Sort" – which teaches proper disposal techniques. The game allows residents of all ages to complete in multiple levels of waste sorting, build their own virtual park and print a certificate of completion.

Try the Waste Wizard today at texasdisposal.com or
facebook.com/texasdisposalsystems.



TEXAS DISPOSAL SYSTEMS

800.375.8375 | TexasDisposal.com