



Pro Cut CNC Machine Inc.

Terms & Conditions – CNC Machining Services

1. Quotations

All quotations are valid for **30 days** unless otherwise stated. Prices are based on the specifications, quantities, and delivery schedules provided by the customer. Any changes may require a revised quotation.

2. Orders

Submission of a purchase order constitutes acceptance of these Terms and Conditions. Any additional or conflicting terms on the customer's purchase order shall not apply unless agreed to in writing.

3. Drawings & Specifications

All work is performed based on customer-supplied drawings, CAD files, or specifications. The customer is responsible for **design adequacy, functionality, and accuracy** of all provided documentation.

4. Customer Design Responsibility

When manufacturing from customer-provided designs, the shop assumes **no responsibility for product performance or application suitability**.

5. Materials

Materials will be sourced from reputable suppliers unless otherwise specified. Material certifications can be provided upon request. If the customer supplies material, the shop is not responsible for defects or machining difficulties resulting from the material.

6. Tolerances

Unless otherwise specified on the drawing, tolerances will follow **standard machining practices**. Features requiring special or unusually tight tolerances must be identified during the quotation process.

7. Scrap Allowance

For production runs, the supplier reserves the right to ship **±5% of the ordered quantity** unless otherwise specified in writing.

8. Tooling Ownership

Any tooling, fixtures, programs, or setups developed for manufacturing remain the **property of the shop**, unless otherwise agreed in writing.



9. Inspection

Parts will be inspected using standard shop inspection procedures. Special inspections or documentation (FAI, CMM reports, etc.) must be requested at the time of quotation and may incur additional charges.

10. Lead Times

Quoted lead times are estimates based on current capacity and supplier availability. The shop is not responsible for delays caused by material shortages, supplier delays, equipment failure, or other circumstances beyond reasonable control.

11. Expedite Orders

Orders requiring expedited production may be subject to **additional expedite charges** depending on scheduling and labor requirements.

12. Material Price Adjustments

Quoted pricing is based on material costs at the time of quotation. Significant increases in raw material prices may require **price adjustment prior to order acceptance**.

13. Payment Terms

Standard payment terms are **Net 30 days** unless otherwise agreed. The shop reserves the right to require deposits for large orders and to suspend work on accounts with overdue balances.

14. Cancellations

Orders canceled after work has begun will be billed for completed parts, work in progress, materials purchased, and any setup or programming time incurred.

15. Claims & Returns

Customers must notify the shop of any claim or defect within **10 business days** of receipt of goods. Liability is limited to repair, replacement, or refund of the machining cost at the shop's discretion.

16. Limitation of Liability

The shop shall not be liable for indirect or consequential damages including production losses, downtime, or lost profits. Maximum liability shall not exceed the value of the parts supplied.

17. Governing Law

These Terms and Conditions shall be governed by the laws of the **State of New Hampshire**.