



Removal and Refitting of Bathroom Sanitaryware Disclaimer

By proceeding with the removal and refitting of your bathroom sanitaryware, you acknowledge and agree to the following terms:

1. **Responsibility for Property:** While we will take all reasonable precautions to avoid damage to your property, we are not liable for any accidental damage to floors, walls, or surrounding areas during the removal and installation process. It is the responsibility of the property owner to ensure that the work area is clear and accessible before our team arrives.
2. **Pre-existing Conditions:** We are not responsible for any pre-existing defects or damages to the plumbing, sanitaryware, or structural elements of the bathroom that may be discovered during the removal or installation process. Any issues identified that require additional work will be communicated and may result in extra charges.
3. **Plumbing and Connections:** During the removal and refitting of sanitaryware, we may need to access hidden plumbing or water connections. We are not liable for any damage to plumbing, water pipes, drainage systems, or connections that may be found to be defective or non-compliant with current standards.
4. **Removal and Disposal of Sanitaryware:** Any sanitaryware or fittings that are removed will be disposed of unless otherwise agreed upon. We are not responsible for the loss, damage, or failure of any existing parts that are not being replaced or are removed during the process.
5. **Access to Water and Drainage Systems:** We will ensure proper disconnection of water supply and drainage during the removal process and re-establish connections after the installation. However, we are not responsible for any issues, such as leaks or water damage, arising from the plumbing system after the completion of the work.
6. **Additional Work or Delays:** In some cases, the removal and refitting process may uncover additional issues requiring further work. Any unforeseen complications that result in additional time or work required will be communicated, and may result in extra charges and possible delays.
7. **Warranty and Guarantee:** All installation work performed is covered by our standard warranty, which covers the new installation only. This warranty does not extend to existing plumbing or sanitaryware that is not replaced, or damage resulting from pre-existing issues.
8. **Final Inspection and Testing:** After installation, the system will be tested for functionality, including water flow and drainage. It is your responsibility to inspect the installation upon completion. Any concerns must be raised within 48 hours of service completion.

By agreeing to our services, you confirm that you have read, understood, and accepted these terms.

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Please note our calls may be recorded for training purposes.