

Privacy Policy

Effective Date: September 13, 2025

Company: Complete Cuisines

Email Contact: jenny@completecuisines.com

Complete Cuisines (“Company,” “we,” “our,” or “us”) values your privacy and is committed to protecting the information you share with us. This Privacy Policy explains how we collect, use, and protect personal information when you use our website or services

1. Information We Collect

We may collect personal information when you:

- Contact us via email or through our website contact form.
- Place an order, sign up for updates, or request information.

This information may include your name, email address, phone number, delivery address, and payment information.

2. How We Use Your Information

We use the information we collect to:

- Process and deliver your orders.
- Communicate with you about our products, services, and promotions.
- Improve our website and services.
- Respond to customer service requests.

We do not sell, rent, or share your personal information with third parties except as necessary to provide our services (such as payment processing or delivery).

3. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no online transmission or storage system is 100% secure, and we cannot guarantee absolute security.

4. Children’s Privacy

Our services are **not directed to children under the age of 13**, and we do not knowingly collect information from anyone under 13. If we learn that we have collected personal information from a child under 13, we will delete it promptly.

5. Cookies & Tracking

Our website may use cookies or similar technologies to improve your browsing experience, analyze website traffic, and personalize content. You can adjust your browser settings to refuse cookies if you prefer.

6. Your Privacy Rights

- Opt out of promotional emails at any time by clicking “unsubscribe” or contacting us. Or “STOP” on any text messages.

You may request access to, correction of, or deletion of your personal information at any time by contacting us at jenny@completecuisines.com.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated “Effective Date.”

8. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

Complete Cuisines

Email: jenny@completecuisines.com

Location: Arizona, USA

Terms & Conditions

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Welcome to Complete Cuisines! By accessing or using our website, services, or products, you agree to the following Terms & Conditions. Please read them carefully.

1. Services

Complete Cuisines provides healthy meal prep and delivery services within Arizona. By placing an order, you agree to provide accurate information and ensure timely payment.

2. Eligibility

Our services are intended for individuals 18 years or older. By using our website or services, you confirm that you meet this requirement.

3. Orders & Payments

- All orders must be placed by the specified deadline listed on our website.
- Payments must be completed before delivery.
- Prices, menu items, and availability are subject to change at any time without notice.

4. Deliveries

We strive to ensure timely delivery of your meals. Delivery windows are provided as estimates and may vary due to traffic, weather, or other circumstances beyond our control.

5. Allergies & Dietary Restrictions

While we strive to accommodate dietary needs (e.g., gluten-free, low sodium), Complete Cuisines is not responsible for allergic reactions or adverse effects. It is the customer's responsibility to review meal descriptions and notify us of any allergies.

6. Refunds & Cancellations

- Cancellations must be made before the weekly order deadline.
- Because meals are prepared fresh, refunds or credits are generally not offered once an order has been processed. Exceptions may be made at our sole discretion.

7. Intellectual Property

All content on our website, including text, images, logos, and designs, is the property of Complete Cuisines and may not be used, copied, or distributed without prior written consent.

8. Limitation of Liability

Complete Cuisines is not liable for any indirect, incidental, or consequential damages arising from the use of our website, meals, or services.

9. Changes to Terms

We may update these Terms & Conditions from time to time. Updates will be posted on this page with a new "Effective Date."

10. Contact Us

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