

**NOANK WATER COMPANY
P. O. BOX 9202
NOANK, CT 06340**

**Office: 860-536-7366
TED RATHJEN
Superintendent: 860-501-8305**

Dear Water Customer/Neighbor

January 1, 2024

The Noank Water Commission is pleased to report another successful year of operation for the Noank Water Company. Owned by the Noank Fire District and managed by the Noank Executive Committee, the Noank Water Company is run for the benefit of the community, providing water service at the lowest price possible while maintaining a superior water distribution system. Our Superintendent, Ted Rathjen, and his assistant Frank Lewis, work hard to make sure your water system is always ready to serve you.

We would like to extend our sincere gratitude and appreciation for the many years of dedicated service provided by Russell Fowler. He has maintained and ensured the smooth operation of Noank's Water Department needs and ensured a seamless transition to our new Superintendent.

The federal government has mandated that a copper-lead survey be conducted by all public water companies. This survey has greatly increased the workload of our water company. See the enclosed letter for additional information.

Help keep water use down by using water wisely. ***In the home, conserve water year-round by making sure you have full loads in washing machines and dishwashers, repair any leaking faucets or toilets, ONLY water lawns in the early morning hours or late evenings. Do not leave sprinklers running for hours.*** Thank you for your water conservation efforts.

If needed during extended absences, the Noank Water Co. will shut off your water when you leave and turn it back on upon your return for a service charge of \$75 per incident. Advanced notice of at least four days is required. Any shut off at the street must be performed by the Noank Water Co.

For water service related problems, such as water emergencies, (leaks, damage to hydrants, etc.) you can reach Ted Rathjen at 860-501-8305. If you have an emergency and cannot reach him, dial 911 and help will be sent.

For assistance regarding billing inquiries, payment information, or other questions call 860-536-7366, and leave a message.

Listed below is the rate schedule for 2024

Single outlet (Minimum charge)	\$327.00	Additional apartment/same service	\$534.00
One Bath	534.00	Swimming pool	215.00
1 ½ or 2 Bath	589.00	Each Boat slip with water available	27.00
2 ½ Bath	639.00	Each Rental or Commercial Mooring	10.00
3 or more Baths	698.00	Each restaurant/snack bar seat	27.00

Water bills are due and payable March 31, 2024. Interest at .67% per month may be added to bills after this date. Make checks payable to Noank Water Company; Mailing Address - Noank Water Company, PO Box 9202, Noank, CT 06340

Noank Water Commission

Michael Noel

**Katherine Rathbun
Nancy Gilmore – Clerk**

David Steel

The Noank Water Company is a non-profit municipal water department owned and operated by the Noank Fire District for the benefit of the residents of Noank