

**NOANK WATER COMPANY
P. O. BOX 9202
NOANK, CT 06340**

**Noank Fire District
Office: 860-536-7366
Hours: Mon. 9-12, Wed. 12-3**

Dear Water Customer/Neighbor

January 1, 2026

Owned by the Noank Fire District and managed by the Noank Executive Committee, the Noank Water Company is run for the benefit of the community, providing water service at the lowest price possible while maintaining a superior water distribution system. Our Superintendent, Ted Rathjen, and his staff work hard to make sure your water system is always ready to serve you.

Help keep water use down by using water wisely. ***In the home, conserve water year-round by making sure you have full loads in washing machines and dishwashers, repair any leaking faucets or toilets, ONLY water lawns in the early morning hours or late evenings. Do not leave sprinklers running for hours.*** Thank you for your water conservation efforts.

If needed during extended absences, the Noank Water Co. will shut off your water when you leave and turn it back on upon your return for a service charge of \$75 per incident. Advanced notice of at least four days is required. Any shut off at the street must be performed by the Noank Water Co.

For water service related problems, such as water emergencies, (leaks, damage to hydrants, etc.) you can reach Ted Rathjen at 860-501-8305. If you have an emergency and cannot reach him, dial 911 and help will be sent.

The Noank Water Company purchases water from Groton Utilities. In October Groton Utilities informed us that our monthly water bill will increase by 12%. Based on this increase from Groton Utilities, general increases in operating expenses, and our ongoing work to upgrade our aging water system, our rates for 2026 will be increased by 15% over 2025 rates.

Listed below is the rate schedule for 2026

Single outlet (Minimum charge)	\$432.00	Additional apartment/same service	\$706.00
One Bath	706.00	Swimming pool	100.00
1 ½ or 2 Bath	779.00	Each Boat slip with water available	35.71
2 ½ Bath	845.00	Each Rental or Commercial Mooring	13.23
3 or more Baths	923.00	Each restaurant/snack bar seat	35.71
Lawn Sprinklers	100.00		

Water bills are due and payable March 31, 2026. Interest at .67% per month may be added to bills after this date. Make checks payable to Noank Water Company; Mailing Address - Noank Water Company, PO Box 9202, Noank, CT 06340 We have also installed a mailbox on the front of the Firehouse that you can use to drop off payments by check.

For assistance regarding billing inquiries, payment information, or other questions call 860-536-7366, and leave a message.

We have a new feature for paying your water bill by credit card. Just go onto our noankfiredistrict.com website and follow the prompt for making your water bill payment. (Note: There is a 3% fee for this service)

Noank Water Commission

Michael Noel

**Katherine Rathbun
Nancy Gilmore – Clerk**

David Steel

The Noank Water Company is a non-profit municipal water department owned and operated by the Noank Fire District for the benefit of the residents of Noank