

◆ **Step 1: Open an Account**

- No order minimums to get started
- Apply for terms and open an account today
- Scan the QR Code or visit [www.bassettmirror.com](http://www.bassettmirror.com) to apply

◆ **Step 2: Use the Website to Your Advantage**

- Real-time inventory and pricing access
- Place orders online 24/7
- Download high-res product and lifestyle images
- Downloadable product tear sheets with optional pricing
- Visual inspiration and vignette recommendations
- View open orders, invoices, and tracking info
- Chat feature for fast, live support

◆ **Step 3: Understand Shipping & Fulfillment**

Warehouse Location:

1290 Philpott Drive, Bassett, VA 24055

Warehouse Hours:

Monday–Thursday | 7:30 AM – 4:00 PM EST

- Shipping Options:
- LTL, Drop Ship, and Palletizing Capabilities
- Quick Ship Program: 1–3 day turnaround on in-stock items via BMC Guaranteed Freight
- Competitive freight rates available
- ISTA 6A Certified Packaging for secure delivery

◆ **Need Help? We're Here.**

- Departments:
  - Sales – 276-629-3341 (Option 1)
  - Billing – 276-629-3341 (Option 2)
  - Shipping – 276-629-3341 (Option 4)
  - Claims – [customercare@bassettmirror.com](mailto:customercare@bassettmirror.com)
- Shipping Department Contacts:
  - Angela Smith – 276-629-3341 x2213 | [angelasmith@bassettmirror.com](mailto:angelasmith@bassettmirror.com)
  - Steve Priest – 276-629-3341 x2230 | [stevepriest@bassettmirror.com](mailto:stevepriest@bassettmirror.com)



Scan to Get Started