



## Ohio Water Quality Association

### 2026 Fall Training Event

| <b>SEPTEMBER 22, 2026</b>  |   |  |
|--|---|--|
| 11:00 AM   | <b>OWQA Golf Outing at Champions Golf Course</b><br>3900 Westerville Road, Columbus, OH 43224<br>Light Lunch Provided Before Teeing Off   |  |
| 6:00 PM –<br>8:00 PM   | <b>Clack &amp; Pentair Top Golf Social</b><br>2000 Ikea Way, Columbus, OH 43240   |  |
| 8:30 PM  | <b>On Your Own After Hours Social Event at Pins Mechanical Co at Easton</b><br>4117 Worth Avenue, Columbus, OH 43219<br>Registration is not required, however drinks and activities will be at your expense!      |  |
| <b>SEPTEMBER 23, 2026</b>  |   |  |
| <b>Quest Conference Center - 9200 Worthington Road, Westerville OH 43082</b> |   |  |
| 8:00 AM  | Vendor Set-Up   |  |
| 8:30 AM  | Registration & Continental Breakfast  |  |
| 8:30 AM  | OWQA Welcome  |  |
| 8:45 AM  | <b>Hands-On Clack WS1.5PB Valve Teardown</b><br><b>Doug Haring, Clack Corporation</b>   | <b>Business Principles Behind Providing a Service Program to your Customers</b><br><b>Justin Ramsey, Pro Products</b>  |
| 9:45 AM  | This session will include a “Hands On” Teardown and re-assembly of the Clack WS15PB Composite 1 ½” Control Valve, and associated components, such as the 1 ½” Bypass Valve and Drain Line Flow Retainer assembly. | Break & Vendor Time  |
| 10:00 AM   |   | <b>Leveraging Service Calls to Drive Profitable Growth</b><br><b>Candice Wentling, Certified Action</b>  |
| 11:00 AM   | Ohio Water Quality Association Annual Meeting   |  |
| 12:00 PM   | Lunch followed by Vendor Time   |  |
| 2:00 PM  | <b>Getting the Most Out of Your Leads</b><br><b>Candice Wentling, Certified Action</b>  | <b>Water Treatment Basics – Water Testing</b><br><b>Tragon Turner, Nelsen Corporation</b>  |
| 3:00 PM  | Break & Vendor Time   |  |
| 3:15 PM  | <b>Riding the AI Dragon: How to Use AI to Build Scalable Systems that Double Your Dealership</b><br><b>Tucker Pool, Matyx</b>   | <b>Tiny Issues that Create Large Problems – Understanding Bacterial Treatment for Private Wells and Water Systems</b><br><b>Steve Hamilton, Franklin Water Treatment</b> |
| 4:15 PM  | Door Prizes Awarded and Safe Travels Home   |  |

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