

LAWRENCE OAKS

# WHAT'S GOING ON

We have some exciting new projects on the horizon!

RE-SOD: As you know, the front of the community has been infected with sugarcane mosaic virus for a little over a year. We will be re-sodding the common areas at the front of the community to remove the virus and get our entrance looking nice again. Homeowners, if you are seeing browning grass in your yard during the fall, we recommend you have it checked for sugarcane mosaic.

Please do not park in the grass anywhere in the community. This is especially important with new sod. Very expensive project!

STREET SIGNS: The street signs throughout the community are worn and due for replacement. We are currently working to address this.

COMMON AREAS: Many of the common areas throughout the community are in need of some TLC. We are looking at ways to enhance/improve these areas. This may take some time, and we always appreciate homeowner feedback/suggestions.

Is there something you would like done in the community - let us know! Email us at: board@lawrenceoakshoa.com. We are open to feedback and suggestions from all homeowners.

\*Design proposal. Sample photo, not indicating actual changes

May 2020

FRONT ENTRANCE REFRESH: It has been many years since the front of the community has had a refresh. We will be painting and refreshing the plants/landscaping in the entrance to the community. We are looking at different designs, including flowers, to improve the curb appeal of the entrance.

#### FUTURE COMMUNICATIONS

We are mailing this first newsletter to ensure every homeowner receives it. Future communications/newsletters will be sent via email to reduce costs and speed up delivery. Please make sure you are on the list to be included in important communications!

#### Email: Jimmy Lanham at

assistantpm@alliedpmg.com with your address and email to be added to the email list.

#### TREE TRIMMING

Duffy's will be trimming the trees for the community in preparation for hurricane season over the next few weeks. As always, they will be offering special pricing for homeowners interested in tree trimming while they are on property. Please contact Duffy's directly at 561-433-0095 for more information.

It's important for you to know what is happening in the neighborhood. We have made the commitment to deliver the Lawrence Oaks Newsletter once per quarter.

# THANK YOU

#### SEAL COATING

We are extremely thankful to all the homeowners that followed the guidelines for parking and staying off of the roads. Seal coating the roads is a very costly and inconvenient process for homeowners. We appreciate your support to make our community look great.

#### "Alone we can do so little; together we can do so much" -Helen Keller

#### COMMON AREA ADJUSTMENTS

Please do not plant or remove plants from common areas, without prior approval and documentation from the board. There are certain plants that we are required to have around the lake area. If you have a request for a common area, the board is happy to hear it; however, any alterations to common areas may be resolved at the homeowner's expense. The board is responsible to maintain these areas and any adjustment requests must go through and be approved by the board.

## **POOL CLOSING**

In order to comply with current government guidelines, we would need to have someone posted to monitor that people are maintaining 6 feet social distancing, limit the number of people in the pool area, and clean the bathrooms throughout the day. The board is electing to not incur additional costs and to keep the pool closed at this current time. We will email homeowners when we determine we will be opening the pool.

Please always remember to submit an ARC form for any exterior modifications, including roof replacements, house painting of any kind, landscape bed designs, etc. The forms and guidelines can be found on the community portal -VISIT alliedpmg.com/lawrenceoaks/

### COMMUNITY OUTREACH - WE HEAR YOU

We have heard complaints about delayed responses to homeowners from Allied, our Property Management Company. Homeowner satisfaction is extremely important to us. See below for proper contacts and response expectations.

#### Contacts:

Accounting Questions (payment, history, late payments): Tiffany Height <u>accountingadmin@alliedpmg.com</u> 561-214-4517 ext. 2002

General Requests: Jimmy Lanham <u>assistantpm@alliedpmg.com</u> 561-214-4517 ext. 108

Property Manager: Ron Simmons palmbeachpm@alliedpmg.com Call Jimmy, leave a message for a return call

Send an email or leave a voicemail to receive a reply. The Property Management Company is not able to return your call without call-back information. You can expect a reply from the office within 24 hours or the next business day. If you are emailing Ron, our Property Manager, please allow up to 72 business hours for a response. Ron spends a lot of time on property and is not in front of his emails.

If you have not received a response in the designated time frame, email <u>board@lawrenceoakshoa.com</u> to let us know. This email will come directly to the board. Include details of any complaints in your email, and we will reply within 24-48 business hours. Our goal is to look into any homeowner complaint and assist in speedy resolution.