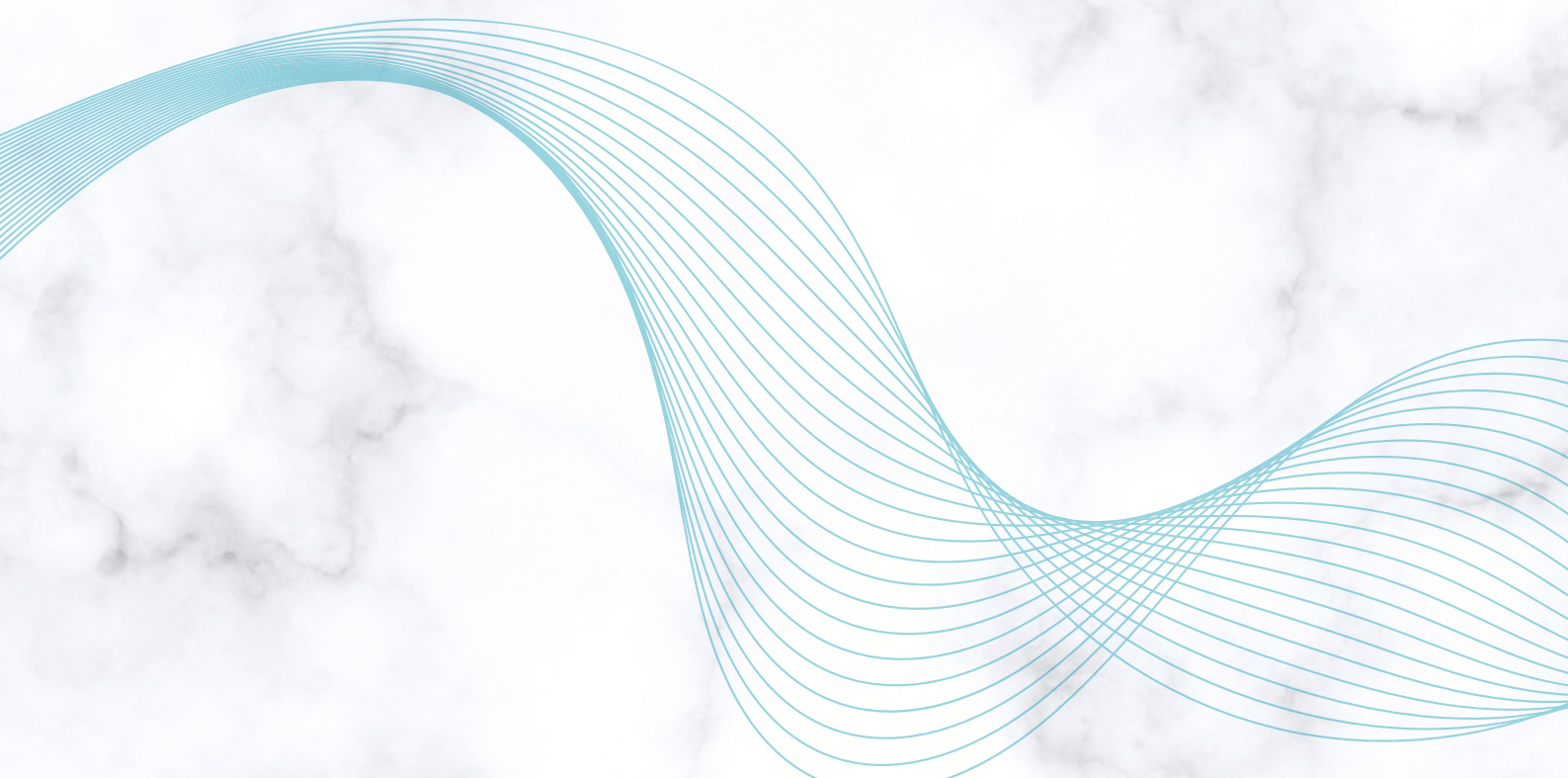


GUARANTEE OF PAYMENT PROPOSAL (GOP)

TO INSURANCE COMPANIES



WORLDWIDE ASSIST
POSSIBILITIES OF IMPOSSIBLE



Worldwide Assist | Global Healthcare Management & GOP

A Growing Challenge in International Treatment:

The increasing mobility of people worldwide for medical treatment is causing significant challenges in the healthcare ecosystem. Over 2.5 billion people travel annually, making it crucial to address the complexity of healthcare and its colossal mobility. Major reasons include global best treatment availability, cost, and quality of care. **Resolution Health** from **Worldwide Assist** offers comprehensive global healthcare management solutions to help **Insured Members** of **Insurers** as well as **Self-funded Corporations** access internationally acclaimed medical services, from **Prevention to Cure**.

However, Insurance Companies & Corporations face concerns about clinical case management, controlling the over-servicing of medical institutions, and controlling over-charging once members cross borders.

Concerns include:

- Travelling an unfamiliar healthcare system governed by unique local processes, systems & regulations
- Travel Restrictions & Medical Visa compliances
- Managing clinical cases with the challenge of ensuring that the insured gets highest quality medical treatment and care
- Language barrier between Patients, Attendants & Doctors - Medical Team
- Logistic assistance for the patient & attending family members
- Controlling excessive services tendency to medically appropriate measures only of the Hospitals & Doctors
- Propensity of overcharging to Insured International Clients by hospitals
- Discharge process, Medication & Travel Compliances

Worldwide Assist | Services to Global Insurance Company

Guarantee of Payment (GOP)

We address all the challenges as a Professional Healthcare Service Management Company - an International Third Party Administrator (TPA).

We provide GOP (Guarantee of Payment) Services through International Hospital Network Management (Worldwide Assist's globally Accredited Healthcare Network) for Hospitalization and associate services to Insurance Policy Holders.



We provide services throughout insured members' healthcare journey from pre-treatment medical intimation procedures, selection of the most acclaimed hospital for the specific treatment, negotiating treatment cost, logistic arrangement, treatment monitoring, discharge process overseeing, and post treatment follow-up with Guarantee of Payment (GOP).

Service Features:

- Medical Case Management / Medical Referrals through International Hospitalization
- Guarantee of payment (GOP) to the Hospitals globally
- Admission Management to Global Hospitals
- Policy Administration Support - Eligibility Verification & Submission of Verification of Benefits (VOB) to providers
- Interpreters Assistance Services for Patient language facilitation
- Multi-Currency payment to global hospital / healthcare service providers
- Reserve Setting / Cost Estimates for Insured Patients
- Provision of Treatment Cost & Cost Containment
- Best-in-Class Medical (Hospital) Provider Networks across the world
- Guaranteed access of the Insured population of the Insurance company to the global hospital at any time
- Periodic expansion of hospital/healthcare network based on the requirements of the Insurance Company
- Medical Reports Management & Translations
- Discharge Management & final payments
- Prescription Management (guiding Patients with cross country Medicinal SALT Compatibility assessments & assistance)
- Medicine Transportation Assistance for International Travel Compliance
- Hotels/House visits by the Doctors
- VISA Management Services
- Medical Evacuations (Air Ambulance / Road Ambulance Services)
- Organize repatriation of mortal remains to the insured's home country, respecting religion and culture
- Complete logistic/ancillary services assistance
- Claims Management/Administration (as required by the Insurer)
- Management Information System (Financial & Operational)
- Response Turn Around Time (TAT) 1 to 4 hours & 365 days by clinically competent medical professionals under Clinical Concierge Service Management

Note: Open to changes based on policy requirements of the Insurance companies.



Assign adequate dedicated staff to handle insurance companies across the areas of operations. We comply at all times with the Operational Process provided by the insurer.

Worldwide Assist | Best-In-Class Medical Networks

International medical services management is impossible without a strong presence of **Accredited, Acclaimed, Accountable, and Affordable (A+)** medical/healthcare service providers' network that spans **ACROSS THE WORLD**. You can think of any country & we have the Medical Network to serve.

International **Medical Advisory Board (MAB)** of Worldwide Assist, therefore, carefully picked the top healthcare countries from the global healthcare index (like Johns Hopkins) & best hospitals/healthcare providers based on Global Accreditation (like JCI) in accordance to our decades of experience, exposure, research & clients' feedback to guarantee the unparalleled medical services delivery management to our valued global clients.

This process of creation of a Medical Service Network for delivering global healthcare management Services – is the cardinal principle of Worldwide Assist. This service is called **NAAS (Network as a Service)**.

NAAS foundation:

- Adherence to worldwide standards for healthcare management & clinical process
- Medical technology & State-of-the-art infrastructure
- Intensive medical research & development
- Standardized medical education to supply professionals
- Infections control mechanism
- Hospital and clinic capacity & utilization
- Supply chain for health system and healthcare worker force
- Healthcare access to cross-country population
- Socioeconomic & cultural adaptability towards international patient care
- Ability to new medical countermeasures
- Real-time monitoring and reporting
- Transparency and accessibility of data
- Prompt disease response and disease mitigation
- Risk communication
- Political and security risks for the global patient movement
- Environmental risks



Worldwide Assist | Global Healthcare Management Company **By Your Side**

The complexity of the Healthcare Ecosystem & the never-ending Human Mobility in quest of the **Best Healthcare** awake us long before sunrise and deep into the night, pondering **Possibilities of Impossible**, designing healthcare solutions for serving lives. That's what our driving force is.

And we engaged ourselves in the relentless pursuit of innovation **"Advancing Global Healthcare Management"**.

Proficiency, Practice, Perfection – what we are globally admired for. We have a decade of experience & excellence that makes us a proud group of professionals with a long corporate history and an ingrained caring culture. Moreover, our talented team as diverse as the clients we serve, comes from all over the world and are the most compassionate, caring, dedicated, and innovative team members.

We embrace new technology, strive for service innovation, and celebrate outside-the-box thinking to solve the most basic to complex problems. Our solutions have been tailored – and will continue to evolve – to ensure that our client's customers receive the **Right Care at the Right Place at the Right Time and the Right Cost**.

We shall be glad to get an opportunity to work with you & serve the valued clients of your admired company.

Contact | Let's Talk

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