

Terms and conditions for hotel guests

Terms and conditions for hotel guests Welcome to JP International. Kindly read the following terms and conditions carefully as they will govern the guest's stay with the hotel. By signing this document or just making a reservation or staying at the hotel, the guest declares that he/she has understood and accepted the following terms and conditions as binding on him/her and agrees to abide by them.

1. Guests are required to present any one original valid national identification card of each guest making a stay at the hotel during check in. ID card for this purpose shall include the Aadhaar card, Voter ID, Passport and a Driving License only. No other identification card will be accepted. Failure to provide the required identification card by any guest will result in his/her prohibition from availing the services provided by the hotel including the stay and other ancillary services connected to it.
2. Check-in time is 1:00 P.M. IST and check-out time is 11:00 A.M. IST. Early check-ins and late check-outs requests are subject to availability. In the event of non-availability of room, the management will remove the belongings of the guest from the room after the check-out time. In the event of availability of the room and late checkout, the guests will be required to pay in full the tariff of the room for the next day irrespective of the duration of time spent beyond the check-out time. All payments for the stay will be made in full and advance before the check in. No partial payments will be accepted. Other payments of the services (including Laundry, etc.) availed by the guests during their stay at the hotel will be made during the time of check out upon recipient of a bill.
3. Guests will be held liable for any lost item including but not only room key, damage, accidental or intentional, to the hotel's property, movable or immovable, caused by them or their visitors during their stay at the hotel and will be subject to fine in addition to the recovery of cost of damages proportional to the damage caused by them. (lost room key fine Rupees Five Thousand only)
4. Not more than 4 guests will be accommodated in a room.
5. Visitors are not allowed after 10 P.M. Not more than two visitors at a time will be allowed in the room.
6. Naimisharanya has a power supply of 24*7. In an event of a power cut, the hotel has inverters installed through which fans and lights will operate. AC, geyser and other heavy load appliances will not work.
7. Guests and their visitors are requested to prudently take care of their personal belongings on their own. The hotel management will not be responsible for any loss or damage of the same.
8. Consumption of liquor is strictly prohibited in the hotel premises. Any guest or their visitor found indulging in the same will be dismissed out of the hotel premises and the guest's booking/reservation/stay will be cancelled with immediate effect and he/she will not be entitled to any claim, refund, damage or similar charges from the hotel.
9. Guests and their visitors are expected to conduct themselves with a generic civic sense and not shout, or play music or watch TV at an unreasonably high volume or be unnecessarily rude and indulge in similar activities which might cause discomfort or disrespect to other people in the hotel including other guests and the hotel management. Misbehavior of any kind will not be tolerated and shall ensue suitable consequences.

10. Plucking of flowers, fruits, leaves or breaking the plants, trees or digging the land or causing any other kind of destruction and damage through indulging in any other or similar activities which spoil and harm the beauty, aesthetics, goodness and wholesomeness of the park is strictly prohibited and any guest or their visitors engaging in any such activities will make the guest liable to pay a fine of Rs. 5000/-.

11. Washing of clothes in the bathroom is strictly prohibited and would attract a liability of a fine of Rs. 5000/-. Guests are expected to kindly avail the laundry services available at the hotel in case of need.

12. In certain emergency situations like fire breakout, electrical breakdown, hotel holds the right to cancel the booking and refund the entire booking amount to the guest.

13. Hanging wet or dry clothes on railings, trees, etc and littering around is strictly prohibited in the hotel. Any such activity by the guests or their visitors will attract a fine of Rs. 5000/- upon the guest.

14. In case of any kind of Television fault, it will take 3 working days to repair.

15. Guests are under 24*7 CCTV surveillance in the common areas of the hotel premises including the park. In case of non-compliance of any of the above-mentioned clauses, the hotel management reserves to itself the absolute right and discretion to dismiss the guests or their visitors out of the hotel premises along-with cancellation of the guest's booking/reservation/stay with immediate effect. The guest will not be entitled to any claim, refund, damage or similar charges from the hotel.