



THE PAW PAC
On and Off Leash Pac Adventures
Dog Walking Service Agreement

NOTICE TO THE PET OWNER: PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO PATRICIA (PATI) CORNWALL (referred to in this agreement as "THE PAW PAC"), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.

In consideration for my pet(s) _____ as a customer of The Paw Pac, by signing this document, I _____ Owner, make the following representations, certify the accuracy of all information provided to The Paw Pac and agree to all the following policies, procedures, terms and conditions stated below in this The Paw Pac Agreement, Policies, Procedures, Terms and Conditions.

Client's name: _____

Street address: _____ Postal code: _____

Home/Cell phone: _____ E-mail address: _____

Emergency Contacts:

Please circle yes or no if they have a copy of your house key. They should be able to make a decision about the care of your pets or home if we cannot reach you in case of an emergency.

Name _____ Phone _____ Key yes/no

Name _____ Phone _____ Key yes/no

Should I be expecting anyone at your home or in your home during your absence? Y / N

If Yes, Who? _____

Dog Profile:

Name: _____ Breed: _____

Colours/distinguishing features: _____

Age/DOB: _____ Male / Female Spayed/Neutered: yes / no

Microchipped: yes/no Vaccinations: _____

City License Number _____ Food Allergies/restricted foods: _____

If you have pet insurance, please provide information here:

Can your dog to be let off leash in the designated areas? yes / no



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Has your dog ever shown signs of aggression towards a person or other animals/dogs; hackles, growls, lunges, air snaps, contact, bites?

Explain _____

Excessive leash pulling: yes / no

Chases cats, squirrels, etc.: yes / no

Attempts to dart through an open(ing) door: yes / no

Has your dog completed any obedience training? If yes, what level:

Any behavioral concerns or issues (resource guarding, storm phobias, noise phobias, separation anxiety, etc.)

Has your dog ever attempted to run away, pull out of their collar, or run out of the park? yes / no

Does your dog come when called? yes / no

Veterinary Information:

If your pet becomes injured or ill, The Paw Pac is hereby authorized to take your pet to the nearest animal care facility and such expense shall be paid by the owner of the pet.

Name of hospital: _____

Preferred Doctor: _____

Address: _____ Phone: _____

Start date: _____

Pet Owner will provide: a collar, harnesses, muzzles (if required) and jacket.

The Pet Owner agrees to the following terms and conditions:

- ❖ The Pet Owner will be considered liable for any damages or injuries caused by the dog(s) while under the care of The Paw Pac.
- ❖ The Pet Owner will pay The Paw Pac (also known as Pati Cornwall) 50% for all fees and services one week prior to the start date of service(s) (or immediately when less than one week) by cash or e-transfer. The balance will be paid by cash or e-transfer at the start of service.

The Paw Pac agrees to the following terms and conditions:

- ❖ The Paw Pac will perform the duties listed by the Pet Owner to the best of {his/her} abilities, in a reliable and caring manner.



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- ✿ The Paw Pac will keep secure and confidential any keys, pass codes, access numbers and personal information, and return them at the end of the contracted service date.
- ✿ The Paw Pac will supply and be equipped with a pooper scooper and disposable waste bags.
- ✿ The Paw Pac will supply treats on the walk.
- ✿ The Paw Pac will use their own leashes.
- ✿ The Paw Pac will use dog seat belts when transporting your pet(s).
- ✿ The Paw Pac will not be liable for any injuries to the dogs that are caused by animals or people outside of The Paw Pac's control.
- ✿ The Paw Pac will not be liable for any incident that occurs during transportation of the dogs to and from the walk, or other destinations as needed.

Pet Requirements:

I acknowledge that my pet meets all the following requirements:

- ✿ is current on his/her required vaccinations.
- ✿ is on a monthly flea and tick preventative medication.
- ✿ has been in good health for the last 30 days.
- ✿ my pet is not aggressive or too protective.
- ✿ I have completed the Dog Profile.

1. **Health** - I verify that my pet has not had any contagious illnesses of any kind for 30 days prior to the start of service date. I am aware and understand that The Paw Pac employees are not veterinarians and do not have backgrounds in animal medicine. The Paw Pac employee(s) cannot diagnose or detect illnesses in the client's pets of The Paw Pac. I agree to assume all risk associated with the administration of medication by The Paw Pac. I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet. I HEREBY AGREE TO INDEMNIFY THE PAW PAC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST THE PAW PAC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY FAILURE TO INFORM THE PAW PAC OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE

2. **Flea and Ticks** - I agree that The Paw Pac provides reasonable care and supervision and may not notice if my dog has fleas or ticks and therefore, I might not be notified.

3. **Veterinarian Liability and Care** - I agree to allow The Paw Pac to obtain veterinarian medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care, and I hereby authorize such transportation. I grant The Paw Pac full authority to make decisions involving the medical treatment of my pet if attempt by The Paw Pac to contact me is not successful. I agree that I am fully responsible for the cost of any such medical treatment and transportation. I agree that I am



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assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services with The Paw Pac. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by The Paw Pac, relating to the medical care and transportation of my pet.

4. Transportation - I agree that when my pet is transported by The Paw Pac, its employee(s) or agents that I **AGREE TO HOLD THE PAW PAC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEE(S), OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION.**

5. Pet Behavior - I agree to be solely financially responsible for any and all acts or behavior of my pet while in the care of The Paw Pac, **WHICH MAY INCLUDE PAYMENT OF DAMAGES FOR THE INJURY CAUSED BY MY PET TO OTHER ANIMALS, HUMANS, AND/OR THE PAW PAC. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE THE PAW PAC, ITS OWNERS, EMPLOYEE(S), AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT THE PAW PAC MAY CONTACT THE APPROPRIATE AUTHORITIES.**

6. Dog Walking Playgroups - I understand that The Paw Pac may be utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks and scratches on my pet. While The Paw Pac provides reasonable care and supervision in the playgroups, I understand and agree that The Paw Pac employees may not notice these nicks or scratches, and therefore I might not be notified.

7. Off-Leash, Running at Large activity - I understand and agree that during designated off-leash walk times with The Paw Pac, my dog(s) may be allowed to be off-leash and run at large. I acknowledge that I remain responsible for my dog(s)' behavior and safety at all times, even when off-leash.

8. Aggressive Dogs - I certify that my dog is not aggressive, and I understand that aggressive dogs are not permitted to participate in services at The Paw Pac. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs. I authorize The Paw Pac to use, in extreme cases, muzzles to control my pet for the protection of my pet, other pet guests and humans.

9. Photo and Video Release - I agree to allow The Paw Pac to use my pet's name and any images or videos taken while he/she is in the care of The Paw Pac, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

10. Personal Property - I agree that The Paw Pac shall not be responsible or liable for any lost, stolen or damaged personal property belonging either to my dog or me.

11. Service Fees - I agree to pay 50% for all fees and services prior to the start date of services with cash, or by e-transfer. The remainder will be paid by cash or e-transfer at the beginning of every {day/week/month}.



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12. Client Cancellations - The Owner may cancel scheduled dog walking services. We appreciate as much advance notice as possible.

- Cancellations with more than 2 hours' notice will receive a full refund or credit.
- Cancellations with less than 1 hours' notice will receive a 50% refund or credit.

In the event of a genuine emergency (e.g., sudden pet illness, family emergency), the cancellation fee may be waived at the discretion of The Paw Pac.

13. Inclement Weather - The Paw Pac reserves the right to cancel or reschedule dog walking services in the event of inclement weather conditions that, in The Paw Pac's reasonable judgment, pose a risk to the safety or well-being of the dog(s) or the Dog Walker. Such conditions may include, but are not limited to, heavy rain, thunderstorms, high winds, extreme temperatures (hot or cold), snow, or icy conditions.

14. Duty to Disclose - I verify that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by The Paw Pac. I understand that The Paw Pac is relying on and will rely on those representations to provide a safe environment for both humans and animals.

15. WAIVER OF RELEASE AND INDEMNIFICATION - I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD THE PAW PAC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY THE PAW PAC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO THE PAW PAC, MY PET, INCLUDING BUT NOT LIMITED TO DISTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.

16. Sole Agreement - This writing represents the sole agreement between The Paw Pac and the Owner/Guardian.

17. Affirmation - Each time I request service by The Paw Pac, I am re-affirming the terms of this agreement, and the truthfulness and accuracy of all the statements I have made in this agreement. I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY THE PAW PAC, 114 Croteau Court, Coquitlam, BC, V3K6E2, 604-653-2011, thepawpac2025@gmail.com, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY



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LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

18. Any violation of the aforementioned terms will be considered a breach of contract. The agreement is listed above in its entirety.

Signature of Owner: _____ Date: _____

The Paw Pac: _____ Date: _____