



CARBON REDUCTION PLAN

Community Respite & Personal Care Services

Croydon, Hackney and Sutton | Baseline Year: 2024 | Net Zero Target: 2050

1. Commitment to Net Zero

MMOV Care is committed to achieving Net Zero greenhouse gas emissions by 2050. This Carbon Reduction Plan covers our community-based respite and personal care services delivered across Croydon, Hackney and Sutton from a 2024 baseline.

2. Organisational Structure and Emissions Boundary

MMOV Care has one office/facility in Croydon. We do not operate or own a vehicle fleet. Staff delivering respite and personal care in Croydon, Hackney and Sutton travel by bus, rail and other public transport. Accordingly, building electricity is attributable to the Croydon office, while staff travel and other value-chain activities are treated as Scope 3 emissions.

3. 2024 Baseline Emissions

The figures below are the working 2024 baseline used for this plan. They should be replaced or recalculated where verified utility, travel, procurement and waste data becomes available.

Scope	Operational source	2024 baseline
Scope 1	No owned fleet or identified direct fuel combustion	0 tCO ₂ e
Scope 2	Purchased electricity for the Croydon office/facility	3 tCO ₂ e
Scope 3	Public transport, procurement, food, waste, IT/digital services and other indirect activity across Croydon, Hackney and Sutton	11 tCO ₂ e
Total	Working organisational baseline	14 tCO ₂ e

4. Carbon Reduction Targets

Target year	Target emissions	Reduction from 2024 baseline
2030	9 tCO ₂ e	Approximately 36%
2040	4.5 tCO ₂ e	Approximately 68%
2050	Net Zero	100% net reduction, with residual emissions addressed appropriately



5. Environmental Management Measures

Energy and the Croydon office (Scope 2): Monitor electricity use; use energy-efficient lighting and equipment; switch off lights, heating and devices when not required; use smart controls where practical; and consider renewable electricity procurement when contracts allow.

Staff travel and service delivery (Scope 3): Maintain the no-fleet model and prioritise public transport for community visits. Plan rotas geographically where safe and compatible with continuity of care, reducing unnecessary journeys while ensuring service-user choice, safeguarding and assessed needs remain paramount.

Community respite activities (Scope 3): Plan accessible local activities where appropriate; combine journeys when this does not restrict the person's goals or choice; use public transport and walking routes suitable for the individual; and consider environmental impact when selecting venues.

Procurement and care supplies (Scope 3): Prioritise durable, reusable and responsibly sourced products where infection prevention, safeguarding and clinical requirements permit. Engage suppliers on packaging reduction, delivery consolidation and environmental credentials.

Waste and single-use materials (Scope 3): Separate recyclable waste at the Croydon office, reduce paper use through secure digital systems, minimise unnecessary printing and reduce single-use items where this can be done safely without compromising personal care or infection-control standards.

Food and refreshments (Scope 3): Where food is provided during respite activities, reduce avoidable food waste, plan quantities carefully, consider local/seasonal options and provide balanced lower-carbon choices while respecting dietary, cultural, allergy and individual preferences.

Digital working (Scope 3): Use electronic care records, rotas, communications and meetings where appropriate to reduce paper and unnecessary travel. Apply device power-saving settings and replace equipment based on need rather than routine cycles.

Staff awareness: Include environmental responsibilities within induction, team communications and refresher learning. Encourage staff to identify practical carbon-saving ideas that do not compromise care quality.



6. Borough-Specific Delivery

Area	Physical premises	Primary emissions	Local management focus
Croydon	Yes – office/facility	Scope 2 electricity plus Scope 3 service activity	Energy efficiency, waste segregation, sustainable procurement and public-transport-based care delivery.
Hackney	No	Scope 3 service activity	Efficient public transport journeys, locality-based rota planning, low-waste community activities and supplier management.
Sutton	No	Scope 3 service activity	Efficient public transport journeys, locality-based rota planning, low-waste community activities and supplier management.

7. Monitoring, Reporting and Governance

- Appoint a responsible lead to oversee the Carbon Reduction Plan and report progress to senior management/trustees.
- Review the carbon footprint annually using available electricity, travel, purchasing, waste and service-delivery information.
- Track practical KPIs such as electricity consumption, public transport use, paper reduction, waste/recycling, supplier engagement and staff environmental awareness.
- Review carbon considerations alongside quality, safeguarding, equality, accessibility and person-centred outcomes so that environmental measures never reduce the safety or quality of care.
- Update the CRP when operational arrangements materially change, including acquisition of premises, vehicles or significant new contracts.

8. Net Zero Approach

MMOV Care will prioritise avoiding and reducing emissions at source. Carbon offsetting will only be considered for residual emissions that cannot reasonably be eliminated, and only after credible reduction measures have been implemented. Progress toward Net Zero will be reviewed annually through to 2050.

9. Declaration

This Carbon Reduction Plan confirms MMOV Care's commitment to achieving Net Zero by 2050 and to embedding proportionate environmental management within community respite and personal care delivery.

Approved by:	Frederick Clarke
Position:	Registered Manager
Date:	03.09.2026
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