

Shop Policies & Billing Information

Thank you for choosing us to be part of your build. Please review the following important information regarding billing, estimates, our build process, and shop policies.

Billing

- All jobs are billed strictly on a **time and materials** basis.
 - **Mechanical shop labor rate:** \$100.00/hour
 - **Aftermarket parts:** Pricing varies based on brand and availability.
 - Jobs are billed **weekly or biweekly**, depending on project progress.
 - **Invoices are due upon receipt.** Outstanding invoices over 7 days past receipt will result in a pause in your build until paid in full.
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Estimates

- Due to the nature of most projects, **exact estimates are not always possible.**
 - For common builds and swaps, we can provide **rough estimates**, subject to changes based on:
 - Add-ons during the build process
 - Vehicle or component issues discovered along the way
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Build Process

- After an initial consultation and the establishment of a build plan, any **major add-ons** may extend your project's timeline.
 - On larger projects:
 - An **initial invoice** will be issued to cover parts procurement.
 - We aim to have all parts in stock before beginning the build for maximum efficiency.
 - **Completion dates are flexible** due to factors such as:
 - Parts availability
 - Defective or delayed components
 - Current workload
 - We take pride in quality and reliability. To ensure performance:
 - **All full builds must be test-driven for a minimum of 150 miles** before delivery.
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Take-Off Parts

- Any parts removed and not reused in your build must be **picked up within 10 days** of notification.
 - After this period, unclaimed parts may be **sold or disposed of at our discretion.**
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Shop Policies

- We value our loyal customers and the friendships we've built. However, to maintain efficiency and safety:
 - **Walk-ins are not permitted. All visits must be scheduled in advance.**
 - Customer excitement is understandable and welcomed, but shop visits must be arranged so we can stay focused on builds and ensure safety.
- **Please allow up to 24 hours** for responses to messages and emails.