



Customer Policy

Effective immediately we are implementing the following policy. These measures are to ensure an efficient workflow and to keep our valued customers happy!

Billing

- Jobs are billed strictly on a time and material basis.
- Our mechanical shop labor rate is \$100.00 an hour
- Aftermarket part pricing varies
- Jobs will be billed weekly or biweekly.
- Invoices are due upon receipt. outstanding invoices older than 7 days from receipt will stop progress on your build until paid in full.

Estimates

- Due to the nature of most projects exact estimates are not a possibility.
- On common builds and swaps our estimates can be rough estimated barring any add-ons through the build process or issues with the vehicle or components encountered through the build.

Build Process

- After initial consultation and a build plan is established, any additional large add-ons will push the project completion date.
- On larger projects, an initial invoice will be sent, and parts ordered to allow us to have everything in stock and ready to efficiently move through the project.
- Completion dates and deadlines in most cases are not set in stone, due to parts availability, defective parts, workload, and to allow us time to fully shake down each build.
- We take immense pride in our work and need time to test drive each build. On full builds a minimum of 150 miles must be completed before the job is complete.

Take off Parts

- All parts that are being removed and not used in your build must be picked up within 10 days of being notified. Parts stored after this period will be sold or disposed of.

Shop Policies

- We appreciate all our loyal customers that have become great friends; however, we will not be allowing walk-ins, and all customer visits must be scheduled in advance.
- We understand the excitement transforming your vehicle to the next level, but to ensure we can move through our build backlog, complete builds efficiently, and keep our customers safe from hazards in the shop we must ask that all customers schedule appointments to check out their builds.

Please allow 24-hours for a response to messages and email inquiries.