



Health Risk Monitor · Clinics

What is Health Risk Monitor?

Health Risk Monitor (HRM) is a software solution that provides accurate clinical predictions of patient health and cost. This system enables utilization management, disease management and a variety of health coaching services to manage health conditions within a given population. HRM doesn't just look at members that were high cost last year but identifies future high cost members based on their current condition and the likely outcomes of their clinical status including gaps in care. With this solution you can identify appropriate interventions to improve the populations' health and reduce your clients' cost and risk for next year.

Member-Centric

HCRM's predictive model is known for its accuracy, mainly because the predictions are made at the member level. The future high cost members are identified by forecasted dollars, and those dollars are then broken down by clinical risk drivers (such as diabetes, hypertension, etc.) The models accurately predict cost by clinical risk driver, pharmacy cost, emergency room visits, and days inpatient. Additional outputs include various risk measures such as relative risk index compared to a national benchmark, compliance with national standards of care for 19 chronic conditions and four preventive categories and a member's motivation to maintain or improve healthy behaviors.

Data Integration

HCRM will eliminate the manual task of integrating, scrubbing and manipulating data. We collect data from all of your clients' vendors, including medical, Rx, eligibility and lab. We can also integrate the EMR data from the clinics into the system, allowing you to have a holistic view of each member in one application. To simplify and accelerate this process, the data are accepted in standard layouts already in use with each vendor. HCRM personnel will validate and normalize the data with extensive quality control. The data are collected on a monthly basis so that you may have access to the most current information about your clients' cost and risk the next year.

Reporting Capabilities

A web-based reporting system provides care managers seamless access to the actionable information to target high-risk, high-need members and proactively establish solid healthcare management strategies at both the group and member levels. With HRM you can quickly and accurately identify and stratify a group's population into cohorts of interest. Users have access to detailed information at the member level – from risk scores to gaps in care - they can quickly locate all they need to know in a member's profile. A Single Sign-On capability allows HCRM to provide nurses direct access from within your system to a member profile in HRM, allowing them to have a holistic view of each member. Users can compare the utilization and financial results of members using the clinic with those who are not. The user-friendly dashboard provides standardized reports that allow users to report effectiveness of clinical programs and determine ROI for their clients.



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