# **PATIENT INFORMATION**

# **DEMOGRAPHICS**

|                                       | PATIENT INFORMATION                                   |
|---------------------------------------|---|
| Name:                                 | Date of Birth: Age:                                   |
| Address:                              |   |
| City: State: Zi                       |   |
| Occupation:                           |   |
| Employer:                             | Email:  |
| Employers Address and Phone#:         |   |
|                                       |   |
| Pharmacy Name and Address:            | Mobile Phone:   |
|                                       | Home Phone If Different:                              |
| Pharmacy Phone:                       | Work Phone:   |
| RESPONSIB                             | BLE PARTY INFORMATION (If different)                  |
| Name:                                 | Relationship To Patient:                              |
| Address:                              | Mobile Phone:   |
| City: State: Zi                       |   |
| Email:                                | Work Phone:   |
| HEALTH INSURANCE (                    | Please give your insurance cards to the receptionist) |
| Insurance Co:                         | Policyholder's Name:                                  |
| Address:                              | Relationship To Patient:                              |
| City: State: Zi                       |   |
| Effective Date: Through:              | Policyholder's SSN:                                   |
| Phone:                                | Policyholder's Employer:                              |
| Plan Name: Copa                       |   |
|                                       | Group #:  |
| ADI                                   | DITIONAL SECONDARY INSURANCE                          |
| Insurance Co:                         | Policyholder's Name:                                  |
| Policyholder's Employer:              | Relationship To Patient:                              |
| Policy #:                             | Policyholder's DOB:                                   |
| Group #:                              |   |
|                                       | IN CASE OF AN EMERGENCY                               |
| Notify:                               | Relationship To Patient:                              |
| Home Phone:                           |   |
|                                       |   |
| The undersigned verifies that the abo |   |
| The undersigned vermes that the abo   | ve intormation is true and correct.                   |
| Signature:                            | Date:   |
| (If the patient is a mind             | or – signature of parent or guardian)                 |

# **Patient Communication Authorization**

| Da       | te:   |            |
|----------|---|------------|
| Pa       | tient's Date of Birth:  |            |
| Pa       | tient's Name:   | -          |
| po       | e must call on occasion to discuss confidential protected health information. Belo<br>tential ways for us to communicate this information. Please indicate how you wo<br>is information to you: |            |
| Mo       | obile Phone Number  |            |
| •        | Can we text your mobile phone about appointments, e.g. appointment reminders, changes made to your appointment time, etc.?  | Yes □ No □ |
| •        | Can we call this number and leave a message concerning your health?   | Yes □ No □ |
| En       | nail Address  |            |
| •        | Can we email you about appointments, e.g. appointment reminders, changes made to your appointment time, etc.?   | Yes □ No □ |
| •        | Can we email you with information concerning your health?   | Yes □ No □ |
| Но       | ome Phone Number  |            |
| •        | Can we call this number and leave a message concerning your health?   | Yes □ No □ |
| W        | ork Phone Number  |            |
| •        | Can we call this number and leave a message concerning your health?   | Yes □ No □ |
| <u> </u> | I give permission to the individual(s) listed below, to receive protected healt You may also call these individuals on my behalf, at the phone number(s) lis                                    |            |
| •        | This authorization can be revoked or modified by notifying us IN WRITING at an  | ny time.   |
| —<br>Pa  | tient's Signature Date  |            |

#### **PATIENT QUESTIONNAIRE** Birth Date \_\_\_\_\_Sex \_\_\_\_ S. M. LTP. W. D. Patient's Name \_\_ \_\_\_\_ Tel. No. \_\_\_ Address \_\_\_ □HMO Copay \$ \_\_\_\_\_ □PPO Copay \$ \_\_\_\_\_ Referred By \_\_\_\_\_Occupation \_\_\_\_ Insurance Co. Policy No. Mail Claim To \_ Instructions: Put 🗾 In Those Boxes Applicable To You And In The "Yes" Or "No" Space. If Lines Are Provided Write In Your Answer. Family History Brother Sister Children Spouse/ Father Mother Partner 3 3 5 6 2 4 2 3 4 Age (if Living) Health (G) Good (B) Bad Cancer Tuberculosis Diabetes Heart Trouble High Blood Pressure Stroke Epilepsy Nervous Breakdown Asthma, Hives, Hay Fever Blood Disease Age (At Death) Cause Of Death Personal History Have You Ever Had . . . No Yes Have You Ever Had. Have You Ever Had . . No ☐ Scarlet Fever ☐Broken Bones ☐Cracked Bones Jaundice Diphtheria Recurrent Dislocations Epilepsy Smallpox Migraine Headaches ☐Concussion ☐Head Injury Pneumonia Ever Been Knocked Unconscious Tuberculosis Pleurisy Food ☐ Chemical ☐ Drug Poisoning Diabetes ☐ Rheumatic Fever ☐ Heart Disease Cancer Explain ☐ Arthritis ☐ Rheumatism Colonoscopy / Sigmoidoscopy Latex Sensitivity ☐Bone Disease ☐Joint Disease □High □Low Blood Pressure Chronic Fatigue Syndrome □Neuritis ☐ Neuralgia Nervous Breakdown Any Other Disease Bursitis ☐Sciatica ☐Lumbago ☐ Hay Fever ☐ Asthma Explain □Polio ☐Meningitis ☐ Hives ☐ Eczema ☐ Gonorrhea ☐ Syphilis ☐ H!V Frequent ☐Colds ☐ Sore Throat Weight: Now One Yr. Ago Anemia Frequent □Infections Maximum When □Boils **Allergies** No Yes Are You Allergic To . . . Are You Allergic To . . . No Yes Are You Allergic To . . . No Yes Any Other Drugs ☐ Penicillin ☐ Sulfa Drugs Any Foods ☐ Aspirin ☐Codeine ☐Morphine Explain Explain lodine Or Radiologic Dye Mycins ☐ Other Antibiotics Tetanus ☐Antitoxin ☐ Serums Adhesive Tape □ Nail Polish □ Other Cosmetics Surgery No Yes Have You... Have You Had Removed . . No Yes No Yes Have You Had Removed . . Tonsils ☐Ovary ☐ Ovaries Had Hernia Repaired Hemorrhoids Appendix Had Any Other Operations Gall Bladder Ever Have A Transfusion Been Hospitalized For Any Illness Uterus ☐Blood ☐ Plasma Explain X-Rays Ever Have X-rays Of ... No Yes Date Disease Present Chest ☐Stomach ☐Colon Gall Bladder Extremities Back

Mammogram

Other

Sigmoidoscopy / Barium Enema

(1299)

|  | Re   | waive   | Of Systems   |            |          |
|--|--|---|--|------------|----------|
| Do You Now Have Or Have You Ever Had   | No   |   |  | No         | Yes      |
| ☐ Eye Disease☐ Eye Injury ☐ Impaired Sight                                   |  |   | Kidney □ Disease □ Stones  |            |          |
| ☐ Ear Disease ☐ Ear Injury ☐ Impaired Hearing                                | 1  | † T   | Bladder Disease  |            |          |
| Any Trouble With Nose Sinuses Mouth Throat                                   | <del> </del>                                     |   | Blood In Urine   |            | 1        |
| Fainting Spells  | T  |   | ☐ Protein ☐ Sugar ☐ Pus ☐ Other In Urine                             |            |          |
| Convulsions  | 1  |   | Difficulty In Urination  |            |          |
| Paralysis  |  |   | Narrowed Urinary Stream  | 1          |          |
| Dizziness  |  | 1   | Abnormal Thirst  |            |          |
| Headaches:   |  |   | Prostate Trouble   |            |          |
| Enlarged Glands  |  |   | ☐ Stomach Trouble ☐ Ulcer  |            | <u> </u> |
| Thyroid: Overactive Underactive Enlarged                                     |  |   | Indigestion  |            |          |
| Enlarged Goiter  |  |   | ☐ Gas ☐ Belching   |            |          |
| Skin Disease   |  |   | Appendicitis   |            |          |
| Cough:   |  |   | ☐ Liver Disease ☐ Gall Bladder Disease                               |            | <u> </u> |
| ☐ Chest Pain ☐ Angina Pectoris   |  |   | ☐ Colitis ☐ Other Bowel Disease                                      | <u> </u>   | <u> </u> |
| Spitting Up Blood  |  |   | ☐ Hemorrhoids ☐ Rectal Bleeding                                      |            |          |
| Night Sweats   |  |   | Black Tarry Stools   |            |          |
| Shortness Of Breath  |  |   | ☐ Constipation ☐ Diarrhea  |            | <u> </u> |
| ☐ Palpitation ☐ Fluttering Heart   |  |   | ☐ Parasites ☐ Worms  |            |          |
| Swelling Of  |  |   | ☐ Any Change In Appetite ☐ Eating Habits                             |            | Г        |
| Varicose Veins   |  |   | ☐ Any Change In Bowel Action ☐ Stools                                |            |          |
| Extreme Tiredness Weakness   | Explain  |   | I  |            |          |
| Have You Had   | lm<br>I No                                       |   | ration - EKG   | No         | Yes      |
| Smallpox Vaccination (Within Last 7 Years)                                   | IVU  | 105   | es Have You Had !  Polio Shots (Within Last 2 Years)                 |            | 168      |
|  |  | <u> </u>  |  | -          | ├        |
| Tetanus Shot (Not Antitoxin)   | ├  | An Electrocardiogram When                       |  | ┼─         | ├—       |
| Hepatitis Vaccination  |  | Socia   | Il History   |            |          |
| Do You   | No   | Yes   | Do You Use Never Occ, Freq   | <u>.</u> [ | aily     |
| Exercise Adequately  |  |   | Laxatives  |            |          |
| How?   |  |   | Vitamins   |            |          |
| Awaken Rested  |  |   | Sedatives  |            |          |
| Sleep Well   |  |   | Tranquilizers  |            |          |
| Average 8 Hours Sleep (Per Night)  |  |   | Sleeping Pills   |            |          |
| Have Regular Bowel Movements   |  | Aspirins  |  |            |          |
| Sex - Entirely Satisfactory  |  |   | Cortisone  |            |          |
| Like Your Work ( Hours Per Day) ☐ Indoors ☐ Outdoors                         | rs Per Day) Indoors Outdoors Alcoholic Beverages |   |  |            |          |
| Watch Television ( Hours Per Day)         Tobacco: Cigarettes ( Pks Per Day) |  |   |  |            |          |
| Read ( Hours Per Day)  |  |   | ☐ Cigars ☐ Pipe ☐ Chewing Tobacco                                    |            |          |
| Have A Vacation ( Weeks Per Year) ☐ Snuff                                    |  | □Snuff  |  |            |          |
| Have You Ever Been Treated For Alcoholism                                    |  |   | ☐ Other Drugs  |            |          |
| Have You Ever Been Treated For Drug Abuse                                    |  | Appetite Depressants                            |  |            |          |
| Recreation: Do You Participate In Sports Or Have                             |  |   | Thyroid Medication: ☐ No ☐ Yes, In Past ☐ None Now Now On Gr. Dail   | у          |          |
| Hobbies Which Give You Relaxation At<br>Least 3 Hours A Week?                |  |   | Have You Ever Taken:   |            |          |
| Least 3 nouts A yveek?   |  | Wom   | ☐ Insulin ☐ Tablets For Diabetes ☐ Hormone Shots ☐ Tablets ☐ en Only | No         |          |
| Menstrual History  | No   |   | CIII CIII,   | No         | Yes      |
| Age At Onset   |  |   | Are You Regular: □ Heavy □ Medium □ Light                            |            |          |
| Usual Duration Of Period Days Do You Have Tension Depression Before          |  | Do You Have ☐Tension ☐ Depression Before Period |  |            |          |
| Cycle (Start To Start) Days  |  |   | Do You Have ☐Cramps ☐ Pain With Period                               |            | L        |
| Date Of Last Period  |  |   | Do You Have Hot Flashes  |            | <b></b>  |
| Pregnancies  | No   | Yes Cervical & Vaginal Cancer Risk Assessment:  |  | No         | Yes      |
| Children Born Alive (How Many )  |  |   | Still Born (How Many )   |            |          |
| Cesarean Sections (How Many )  |  | Miscarriages (How Many )                        |  |            |          |
| Prematures (How Many )   |  |   | Any Complications  |            |          |
| Emotions  No.   Vos.   Ava Vou Offen   |  |   |  |            | Yes      |
| re You Often No Yes Are You Often No sepressed Jumpy                         |  |   | INO  | 162        |          |
| Anxious  | Jittery  |   | <del>,</del>   |            |          |
| table Is Concentration Difficult?  |  |   |  |            |          |

# **Clinic Policies**

# Acknowledgement & Consent

| Patient name:  | Date of birth:                             |  |  |  |
|--|--|--|--|--|
| acknowledge that all of the information supplied on the patient registration form is true and correct and that it has been furnished to this office with full knowledge that the patient is liable for all said ervices rendered and that he/she is contractually bound to pay for said services, including all costs of collection and a reasonable attorney's fee should collection become necessary. Patient hereby waives his/her confidentiality rights should collection action become necessary. I hereby authorize and request hat payments under my insurance plans be made directly to the physician(s) or medical clinic for any ervices furnished to me: (a) Granting an irrevocable assignment of your patient's right and or my right or reimbursement for covered services rendered ("Covered Services"); and (b) Granting you a power of attorney to submit, negotiate, and appeal that claim in the patient's name. |  |  |  |  |
| I hereby consent to the administration and performance of all diagnostic procedures and/or treatment which in the judgment of my doctor may be considered necessary and advisable. I am entitled to a full explanation prior to any testing, procedure, or referral and that I have the option to decline such treatment or seek further information.  |  |  |  |  |
| I understand that all inactive medical records are destroyed after six years; and that if I want them I need to claim them before six years. I also authorize the release of any information required to process insurance claims including any information relating to drug or alcohol abuse, and AIDS/HIV.   |  |  |  |  |
| Financial Arrangements: Our clinic participates with few insurance plans. Our list of plans may change periodically. You are responsible for making sure that we are currently participating with your carrier. You are responsible to notify us which diagnostic testing laboratory your insurance is contracted with, otherwise you may be liable for non-contracted laboratory services.  |  |  |  |  |
| We offer the following methods of payment: Cash, not have insurance, we require full payment at the concerning financial arrangements or need special a your appointment.  | time of service. If you have any questions |  |  |  |
| I agree to pay for any letter; note; forms required for a return to work, disability, insurance, DMV, or for legal purposes; that I request to be completed and signed at \$50/page and \$25 each additional page. I agree to pay a \$6.00 rebilling fee for each month that I carry a balance beyond 60 days. I agree to pay \$75 for a missed appointment if cancelled with less than 24 hours' notice.  |  |  |  |  |
| Acknowledgment of Receipt of Privacy Notice: I have been presented with a copy of the clinics "Notice of Privacy Policies", detailing how my information may be used and disclosed as permitted under federal and state law. I understand the contents of the notice, and I place no additional restriction(s) concerning my personal medical information:  This authorization regarding how my information may be used and disclosed, in order to maintain my   |  |  |  |  |
| privacy, may be revoked in writing by me at any tir  |  |  |  |  |
| Signed: (If patient is a minor - signature of parer  | Date:<br>nt/guardian)                      |  |  |  |

## **COUNSELING & PSYCH SERVICES**

## Telebehavioral Health Services Informed Consent Form

In order to ensure ethical and quality care, please read this Telebehavioral Health Services Informed Consent form carefully before your online or telephone appointment. You will have an opportunity to ask your provider any questions about this appointment format and give your verbal consent prior to starting your appointment. Please read to the bottom and follow the instructions for providing electronic written consent to your provider.

- 1. I understand that my mental health care provider has invited me to engage in a telebehavioral health visit via Zoom or other secure video conferencing platform that is HIPAA compliant. Telebehavioral health includes secure videoconferencing, telephone conversations, and education using interactive audio, video, or data communications.
- 2. I understand there are potential risks to this format, including:
- (1) unexpected interruptions
- (2) unauthorized access
- (3) technical difficulties
- (4) some individuals may find remote visits less satisfying
- (5) remote visits are insufficient for high-risk individuals and emergency situations
- 3. I understand that there are potential benefits to this format, and these include:
- (1) convenience
- (2) flexibility
- (3) health-conscious
- (4) the same benefits of treatment on my original consent for treatment: reduction of symptoms, improved quality of life,

emotional well-being, and improved academic performance. There is no guaranteed outcome.

- 4. I understand that I have the following alternatives to a telebehavioral health visit:
- (1) a list of self-help resources
- (2) list of community providers
- (3) an in-person visit, if feasible

## 5. Eligibility.

I understand that I am only eligible for counseling visits if I am physically in the state where the doctor is licensed, due to state licensing requirements. If I am out of the state, I can receive a brief consultation visit (to check in, obtain guidance about resources, etc.). I also understand that psychiatric services may be provided across state lines for medication management but some prescriptions for controlled substances cannot be filled across state lines.

#### 6. Confidentiality.

Confidentiality still applies for telebehavioral health services. Neither myself nor my provider will be recording any of my visits. It is important that we avoid the use of public/free Wifi.

Telebehavioral Health Page 1 of 3

#### 7. Consent for minors.

If I am under the age of 18, your physician will need the written permission of my parent or legal guardian (and their contact information) for me to participate in this format.

## 8. Required Information.

Prior to my first visit, I will provide to my provider at least one emergency contact and their phone number in the event my provider is concerned about my imminent safety and is not able to reach me. If my provider is unable to reach my emergency contact and my provider continues to be concerned about my imminent safety, local police may be contacted to request a welfare check. At the beginning of each video conference visit I may need to confirm my identity by showing my ID Card or other official photo identification. If contact is by telephone, I will confirm my name and identification numbers if applicable.

## 9. Emergency services.

I understand and accept that teletherapy does not provide emergency services. If I am experiencing an imminent emergency, I understand that the protocol would be to call 911 or proceed to the nearest hospital emergency room for help. If I am having suicidal thoughts or making plans to harm myself, I may also call the National Suicide Prevention Lifeline at 1- 800-273-TALK (8255) for free 24 hour hotline support.

## 10. Accountability.

If I need to cancel or change my appointment I will do so by 4pm the day before to avoid a late fee. Timeliness is important. I understand that I am recommended to log on to the website 5-10 minutes prior to a scheduled appointment to manage any technical difficulties. I understand that if I am not present in the Zoom or online meeting by 5 minutes after the scheduled start of the visit, my provider will be contacting me by telephone.

#### 10. Substance Use.

Consumption of alcoholic beverages or use of illicit drugs during my sessions is not permitted. My session will be terminated if I am under the influence of alcohol or drugs.

#### 11. Attire.

I will dress as if the session were in-person.

#### 12. Venue.

I will select a location for my sessions that is quiet, private and sufficiently well lit to allow my provider to easily see my face during the visit.

#### 13. Connectivity.

I am aware that I must have access to a webcam and microphone via a computer, tablet or smart phone. I am aware that sometimes technology fails to perform to an appropriate standard. If provider is unable to reach me by video within the first few minutes of a scheduled session or loses connectivity during a visit, he or she will call me on the designated back up phone number that is on file. I understand that my provider or I can discontinue the telebehavioral health visit if they determine that the videoconferencing connections are not adequate for my situation.

Telebehavioral Health Page 2 of 3

## 16. Other participants.

I understand that I will need to notify my provider in advance if I plan to include the presence of another individual in the visit. I and my provider will have the right to request the following:

- (1) omit specific details in discussion of topics that are personally sensitive to me
- (2) ask the individual joining the visit to leave if they are disruptive or not conducive to the effectiveness of the visit
- (3) terminate the visit at any time

## 17. Billing.

I understand that billing will occur for any billable services provided.

Telebehavioral Health Page 3 of 3

|               | - |
|---------------|---|
| MR #:         |   |
| DOB:          |   |
| Patient Name: |   |

Index to Consent - Treatment/Procedures - Behavioral Health

Date:
I understand that I may have a behavioral health condition that may require treatment. I consent to the proposed evaluation and/or treatment provided at UW Health – Department of Psychiatry. I

understand that the services available to me may include but are not limited to:

evaluation,

- diagnosis,
- · treatment planning,
- individual and group counseling,
- medicine,
- family counseling,
- · education, and
- · discharge planning and referral.

I understand how the services are provided. When possible, my behavioral health provider will discuss other treatment options with me. This could include referrals to other providers, alcohol and/or drug treatment, information on community resources, or other options.

#### Risks and Benefits

I understand that there are potential risks and benefits of participating in a program for behavioral health treatment.

Benefits may include but are not limited to:

- improved quality of life,
- fewer psychological symptoms,
- reduced health risks and medical problems,
- improved family, social and employment relationships.

Risks may include but are not limited to:

- Medication related side-effects.
- anxiety related to making life changes,
- · effects on personal relationships, and
- others' negative perceptions about mental health treatment.

There are some likely consequences of not receiving behavioral health treatment. These may include but are not limited to:

- · psychological distress,
- · decreased life satisfaction,
- · impaired employment, and
- a negative impact on relationships.

#### **UW Health**

# (University of Wisconsin Hospitals and Clinics Authority) PSYCHIATRY INFORMED CONSENT TO TREATMENT

#### **Privacy Rights**

Your right to privacy is important to us. State and federal laws and our high ethical standards require that we keep patients' health information confidential. Laws also limit the ways we can use and share that information. Information about your behavioral health condition(s) and/or treatment may be shared with other UW Health or outside health care providers involved in your care as necessary for your continuing treatment. Your physical and mental health affect each other; sharing information with all of your health care providers allows them to best meet your health needs.

UW Health may also share information as necessary for purposes of payment and health care operations, and as otherwise allowed by state and federal law. More details about how UW Health may use and share your health information is contained in the Notice of Privacy Practices. A copy of this was provided to you. The Notice of Privacy Practices is also on the UW Health website at <a href="https://www.uwhealth.org/files/uwhealth/docs/pdf/hipaa">https://www.uwhealth.org/files/uwhealth/docs/pdf/hipaa</a> notice full.pdf.

I understand my rights, including my right to withdraw my consent in writing at any time. I have been offered a copy of those rights. I understand the clinic's grievance procedure and have been offered a copy.

I have read and understand all of the information given to me. I have been given enough time to ask questions or get more information and to get answers to my questions. The risks and benefits of the treatment and other treatment options have been made clear to me. I have been told what may happen if I do not have treatment. The information provided to me is specific, accurate and complete. I consent to evaluation and treatment at UW Health — Department of Psychiatry. This consent expires 15 months from the date of my signature below, upon my discharge or when I give written notice that my consent is terminated (if earlier than 15 months from the date of my signature).

I may request and receive a copy of this consent.

## **AUTHORIZING SIGNATURES:**

| Signature of Patient/Representative Date://Time: If signed by person other than the patient, print name and state relationship and authority to do to.        |                          |                             |      |  |  |  |  |
|---|--------------------------|-----------------------------|------|--|--|--|--|
| Print Name:   |                          | Relationship:               |      |  |  |  |  |
| Patient is:   | ☐ Minor                  | ☐ Incompetent/Incapacitated |      |  |  |  |  |
| Legal Authority:  | ☐ Legal Guardian         | ☐ Parent of Minor           |      |  |  |  |  |
|   | ☐ Health Care Agent      | ☐ Other:                    |      |  |  |  |  |
| *Physician Signature: _   |                          | *Print Physician Name:      |      |  |  |  |  |
| Date://   | Time:                    |                             |      |  |  |  |  |
|   |                          |                             |      |  |  |  |  |
| Interpreter or Reader S   | ignature (if applicable) | Witness Signature**         |      |  |  |  |  |
| Print Interpreter or Rea  | der Name                 | Print Witness Name          |      |  |  |  |  |
|   |                          | /                           |      |  |  |  |  |
| Date  | Time                     | Date                        | Time |  |  |  |  |
| * Provider can be Physician or Advanced Practice Provider  ** Only required if nations signature not obtained by physician or when telephone consent obtained |                          |                             |      |  |  |  |  |

# **Notice of Privacy Practices**

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAYBEUSED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Effective Date September 23, 2013

#### A. PURPOSE OF THIS NOTICE.

This medical office is committed to preserving the privacy of your health information. In fact, we are required by law to do so for any health information created or received by us. We are required to provide this Notice of Privacy Practices ("Notice") to you. The Notice tells you how we can and cannot use and disclose the health information that you have given to us or that we have learned about you when you were a patient in our system. It also tells you about your rights and our legal duties concerning your health information.

We are required to abide by this Notice and any future changes to this Notice or law at all of our locations, including medical schools, medical residency programs, hospitals, skilled nursing facilities; numerous primary care and specialty clinics; multiple research institutes and centers; and several community service and outreach programs. This Notice applies to the practices of:

- All of our employees, volunteers, students, residents and service providers, including clinicians, who have access to health information.
- Any health care professional authorized to enter information into your health record
- Any clinicians who might otherwise have access to your health information created or kept by us, as a result of, for example, their on-call coverage for our clinicians.

For the rest of this Notice," we" and "us" will refer to all services, service areas, and workers on our staff. When we use the words "your health information," we mean any information that you have given us about you and your health, as well as information that we have received while we have taken care of you (including health information provided to us by those outside of our facilities).

We will have a copy of the current Notice with an effective date in clinical locations and on our website.

# B. USES AND DISCLOSURES OF HEALTH INFORMATION FOR TREATMENT, PAYMENT, AND FOR OUR HEALTH CARE OPERATIONS.

1. Treatment, Payment and Health Care Operations.

The following section describes different ways that we use and disclose health information for treatment, payment and health care operations. For each of those categories, we explain what we mean and give one or more examples. Not every use or disclosure will be noted and there may be incidental disclosures that are a byproduct of the listed uses and disclosures. The ways we use and disclose health information will fall within one of the categories.

a. For Treatment. We may use your health information to provide you with medical or dental treatment or services. We may disclose your health information to staff physicians, staff dentists, post-graduate fellows, midwives or nurse practitioners, and other personnel involved in your health care. We may also disclose your health information to students and resident physicians who, as a part of their educational programs (and while supervised by physicians or dentists), are involved in your care. Treatment includes (a) activities performed by nurses, office staff, hospital staff, technicians and other types of health care professionals providing care to you or coordinating or managing your care with third parties, (b) consultations with and between our providers and other health care providers, and (c) activities of other physicians or other medical providers covering our practice by telephone or serving as the on-call provider.

For example, a physician or dentist treating you for an infection may need to know if you have other health problems that could complicate your treatment. That provider may use your medical history to decide what treatment is best for you. They may also tell another provider about your condition so that he or she can decide the best treatment for you.

- b. For Payment. We may use and disclose your health information so that we may bill and collect payment from you, an insurance company, or someone else for health care services you receive from us. We may also tell your health plan about a treatment you are going to receive to obtain prior approval, or to determine whether your plan will pay for the treatment.
  - For example, we may need to give your health plan information about surgery you received at any facility so that your health plan will pay us or reimburse you for the surgery.
- c. For Health Care Operations. We may use and disclose your health information in order to run the necessary administrative, educational, quality assurance and business functions at our facility. For example, we may use your health information to evaluate the performance of our staff in caring for you. We may also use health information about patients to help us decide what additional services we should offer, how we can improve efficiency, or whether certain treatments are effective. Or we may give health information to doctors, nurses, technicians, or health profession students for review, analysis and other teaching and learning purposes.
- 2. Fundraising Activities. As a part of our healthcare operations, we may use and disclose a limited amount of your health information internally, or to other charitable foundations to allow them to contact you to raise money. The health information released for these fundraising purposes can include your name, address, other contact information, gender, age, date of birth, dates on which you received service, health insurance status, the outcome of your treatment at our facility and your treating physician's name and department at our facility. Any fundraising communications you receive from us or our Foundations will include information on how you can elect not to receive any further fundraising communications from us or them.
- 3. Uses and Disclosures You Can Limit
- a. Hospital Directory. Unless you notify us that you object, we may include certain information about you in the hospital directory in order to respond to inquiries from friends, family, clergy and others who inquire about you when you are a patient in the hospital. Specifically, your name, location in the hospital and your general condition (e.g., good, fair, serious, critical) may be released to people who ask for you by name. In addition, your religious affiliation may be given to a member of the clergy, such as a priest or rabbi, even if they don't ask for you by name.
- b. Family and Friends. Unless you notify us that you object, we may provide your health information to individuals, such as family and friends, who are involved in your care or who help pay for your care. We may do this if you tell us we can do so, or if you know we are sharing your health information with these people and you don't stop us from doing so. There may also be circumstances when we can assume, based on our professional judgment, that you would not object. For example, we may assume you agree to our disclosure of your information to your spouse if your spouse comes with you into the exam room during treatment.

Also, if you are not able to approve or object to disclosures, we may make disclosures to a particular individual (such as a family member or friend), that we feel are in your best interest and that relate to that person's involvement in your care. For example, we may tell someone who comes with you to the emergency room that you suffered a heart attack and provide updates on your condition. We may also make similar professional judgments about your best interests that allow another person to pick up such things as filled prescriptions, medical supplies and X-rays.

# C. OTHER PERMITTED USES AND DISCLOSURES OF HEALTH CARE INFORMATION.

We may use or disclose your health information without your permission in the following circumstances, subject to all applicable legal requirements and limitations:

- 1. Required By Law: As required by federal, state, or local law.
- Public Health Activities: For public health reasons in order to prevent or control disease, injury or disability; or to report births, deaths, suspected abuse or neglect, non-accidental physical injuries, reactions to medications, school immunizations under certain circumstances or problems with products.
- Victims of Abuse, Neglect or Domestic Violence: To a government authority authorized by law to receive reports of abuse, neglect or domestic violence when we reasonably believe you are the victim of abuse, neglect or domestic violence and other criteria are met.
- 4. Health Oversight Activities: To a health oversight agency for audits, investigations, inspections, licensing purposes, or as necessary for certain government agencies to monitor the health care system, government programs, and compliance with civil rights laws.
- Lawsuits and Disputes: In response to a subpoena, discovery request or a court or administrative order, if certain criteria are met.
- 6. Law Enforcement: To a law enforcement official for law enforcement purposes as required by law; in response to a court order, subpoena, warrant, summons or similar process; for identification and location purposes if requested; to respond to a request for information on an actual or suspected crime victim; to report a crime in an emergency; to report a crime on our premises; or to report a death if the death is suspected to be the result of criminal conduct.
- 7. Coroners, Medical Examiners and Funeral Directors: To a coroner or medical examiner, (as necessary, for example, to identify a deceased person or determine the cause of death) or to a funeral director, as necessary to allow him/her to carry out his/her activities.
- Organ and Tissue Donation: To organizations that handle organ
  procurement or organ, eye or tissue transplantation, or to an organ donation
  bank, as necessary to facilitate a donation and transplantation.
- 9. Research: For research purposes under certain limited circumstances. Research projects are subject to a special approval process. Therefore, we will not use or disclose your health information for research purposes until the particular research project, for which your health information may be used or disclosed, has been approved through this special approval process.
- 10. Serious Threat to Health or Safety; Disaster Relief: To appropriate individual(s)/organization(s) when necessary (i) to prevent a serious threat to your health and safety or that of the public or another person, or (ii) to notify your family members or persons responsible for you in a disaster relief effort.
- 11. Military: To appropriate domestic or foreign military authority to assure proper execution of a military mission, if required criteria are met.
- 12. National Security; Intelligence Activities; Protective Service: To federal officials for intelligence, counterintelligence, and other national security activities authorized by law, including activities related to the protection of the President, other authorized persons or foreign heads of state, or related to the conduct of special investigations.
- 13. Inmates: To a correctional institution (if you are an inmate) or a law enforcement official (if you are in that person's custody) as necessary (a) to provide you with health care; (b) to protect your or others' health and safety; or (c) for the safety and security of the correctional institution.
- 14. Workers' Compensation: As necessary to comply with laws relating to workers' compensation or similar work-related injury program.

#### $D.\ WHEN\ WRITTEN\ AUTHORIZATION\ IS\ REQUIRED.$

Other than for those purposes identified above in Sections B and C, we will not use or disclose your health information for any purpose unless you give us your specific written authorization to do so. Special circumstances that require an authorization include most uses and disclosures of your psychotherapy notes, certain disclosures of your test results for the human immunodeficiency virus or HIV, uses and disclosures of your health information for marketing purposes that encourage you to purchase a product or service, and for sale of your health information with some exceptions. If you give us authorization, you can withdraw this written authorization at any time. To withdraw your authorization, deliver a written revocation to us. If you revoke your authorization, we will no longer use or disclose your health information as allowed by your written authorization, except to the extent that we have already relied on your authorization.

#### E. YOURRIGHTS REGARDING YOUR HEALTH INFORMATION.

You have certain rights regarding your health information which we list below. In each of these cases, if you want to exercise your rights, you must do so in writing. You can get information about how to exercise your rights and about any costs that we may charge for materials by contacting us directly.

- 1. Right to Inspect and Copy. With some exceptions, you have the right to inspect and get a copy of the health information that we use to make decisions about your care. For the portion of your health record maintained in our electronic health record, you may request we provide that information to or for you in an electronic format. If you make such a request, we are required to provide that information for you electronically (unless we deny your request for other reasons). We may deny your request to inspect and/or copy in certain limited circumstances, and if we do this, you may ask that the denial be reviewed.
- 2. Right to Amend. You have the right to amend your health information maintained by us, or used by us to make decisions about you. We will require that you provide a reason for the request, and we may deny your request for an amendment if the request is not properly submitted, or if it asks us to amend information that (a) we did not create (unless the source of the information is no longer available to make the amendment); (b) is not part of the health information that we keep; (c) is of a type that you would not be permitted to inspect and copy; or (d) is already accurate and complete.
- Right to an Accounting of Disclosures. You have the right to request a list and description of certain disclosures by us of your health information.
- 4. Right to Request Restrictions. You have the right to request a restriction or limitation on the health information we use or disclose about you (a) for treatment, payment, or health care operations, (b) to someone who is involved in your care or the payment for it, such as a family member or friend, or (c) to a health plan for payment or health care operations purposes when the item or service for which we have been paid out of pocket in full by you or someone on your behalf (other than the health plan). For example, you could ask that we not use or disclose information about a surgery you had, a laboratory test ordered or a medical device prescribed for your care. Except for the request noted in 4(c) above, we are not required to agree to your request. Any time we agree to such a restriction, it must be in writing and signed by our Privacy Officer or his or her designee.
- 5. Right to Request Confidential Communications. You have the right to request that we communicate with you about health matters in a certain way or at a certain place. We will accommodate reasonable requests. For example, you can ask that we only contact you at work or by mail.
- Right to a Paper Copy of This Notice. You have the right to a paper copy of this Notice, whether or not you may have previously agreed to receive the Notice electronically.
- 7. Right to be Notified of a Breach. You have the right to be notified if there is a breach a compromise to the security or privacy of your health information due to your health information being unsecured. We are required to notify you within 60 days of discovery of a breach.

#### F. REVISIONSTOTHISNOTICE

We have the right to change this Notice and to make the revised or changed Notice effective for health information we already have about you, as well as any information we receive in the future. Except when required by law, a material change to any term of the Notice may not be implemented prior to the effective date of the Notice in which the material change is reflected. We will post the revised Notice at our clinical locations and on its website and provide you a copy of the revised notice upon your request.

#### G. QUESTIONS OR COMPLAINTS

If you have any questions about this Notice, please contact us directly. If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of the Department of Health and Human Services. To file a complaint with us, begin the process by contacting our practice manager by calling the office. You will not be penalized for filing a complaint.

This Notice tells you how we may use and share health information about you. If you would like a copy of this Notice, please ask your health care provider.