



# EVA FLOORS

BRING BEST QUALITY

## SPC WARRANTY

### **25 YEAR LIMITED RESIDENTIAL WARRANTY FOR SPC FLOORING**

This warranty is non-transferable and applies only to the original purchaser with proof of purchase with date on it. Our SPC products are warranted free from manufacturing defects and not to wear through under normal indoor residential use for years. Wear through is defined as loss of the floor design due to normal household use. We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.

### **10 YEAR LIMITED LIGHT COMMERCIAL WARRANTY FOR SPC FLOORING**

#### **What is covered and length of coverage?**

For light commercial installations (example: common areas in multi-unit dwellings and low traffic retail shops) the product is warranted to be free from manufacturing defects for 10 years from the date of purchase. If a defect covered by this warranty is reported to Décor Flooring LLC in writing within 10 years of purchase, Décor Flooring LLC will supply new material of the same or similar grade sufficient to repair or replace the defective material.

#### **What Is Not Covered By These Warranties?**

- Damage caused by fire, flooding, or intentional abuse.
- Damage caused by vacuum cleaner beater bar, caster wheels, and cutting from sharp objects.
- Damage caused by house moisture without minimum 6 mil moisture barriers
- When vacuuming, we recommend using the wand attachment on your vacuum.
- Because rolling casters can damage the floor, we do not recommend them.
- Loss of gloss/scratching.

- If some dulling occurs over time, depending on the amount of traffic, care, and maintenance the floor receives, restore the shine to your high gloss floor, using floor finish. For low gloss floors use low gloss floor finish.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are not graded “regular”.
- Floors that are installed in other than owner-occupied or tenant-occupied residences (Except products that are noted as warranted light commercial).
- Installation-related errors or damage including improper conditioning of job-site and flooring materials.
- Construction damage after installation.
- Floors discolored from moisture or underlayment panels after having been repaired or replaced by Décor Flooring LLC one time.
- Floors damaged by excessive moisture from sources such as flooding and water leakage.
- Installation defects.
- Gluing down the product.
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.

### **What Is Excluded From These Warranties?**

None of our installers, retailers, distributors or employees has authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.

We exclude and will not be liable for or pay incidental, consequential or special damages under our warranties. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Our limited warranties constitute the only express warranties for the product purchased.

To the extent permitted by law and for all non-consumer products, all warranties other than our limited warranties, express or implied, including any warranty of

merchantability or fitness for a particular purpose, are disclaimed. If any implied warranty arises under state law, any and all implied warranties (including any warranty of merchantability and fitness for a particular purpose) are limited in duration to the duration of this written warranty, to the extent allowed by law.

Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

These warranties give you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

**WARRANTY OWNER** This warranty applies only to Professionally Installed or Do-It-Yourself (DIY) installations by a homeowner for his or her own residential end use. This warranty extends only to the original end user and is not transferable.

**PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER.** Décor Flooring LLC needs the flooring receipt in order to verify date and proof of purchase to resolve any problems that may occur. For professionally installed floors, the original receipt for installation labor may also be required.

**Sincerely,**  
**Décor Flooring**