



# G5 *Autobodies*

## COMPANY PROFILE



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# About Us.

## Introduction

G5 Autobodies (PTY) LTD serves the Collision Motor Body Repair Industry. Through the founder's business skills, experience, determination, hard work; as well as the access to state-of-the-art equipment and computer technologies they have started this company to service the needs of the industry in the Gauteng area. We have the equipment and facilities required for all Major and Minor damage repairs. We are a non-warranty repairer able to cater to all the needs of customers who have suffered a loss and are looking for an inconvenience-free repair service.

G5 Autobodies (PTY) LTD is a proud member of CRA (Collision Repairers Association) in addition to which we are CSD, New National Assurance Company, Guardrisk Insurance, Hollard Insurance and Mazda approved. We have all the necessary equipment and qualified staff to comply with all Major Insurance Companies and Manufacturer standards, ensuring the delivery of excellent customer service and workmanship.





# Company History.

## BACKGROUND

G5 Autobodies (PTY) LTD was founded in August 2016 by Lorell and Michael Duval. Between the pair there is over 40 years of experience in the industry.

Prior to this the pair has opened and ran ITAL Panel Beaters for 5 years and Brighton Park Panel Beaters for 6 years.

As the business grew it quickly became a family run operation, being that the love for the industry ran in everyone's blood.



# Mission Statement.

A huge investment and commitment goes into purchasing a motor vehicle. Unfortunately, accidents do happen. Being involved in an accident is already a huge inconvenience, meaning that any further interactions should be as painless and convenient as possible. Here at G5 Autobody, we understand this and we strive to gain your trust by providing excellent customer service and repairs to the highest standards.

The mission of G5 Autobody is to become the Panel Beater of choice within the Collision Motor Body Repair Industry while still maintaining close customer relations. We plan on doing this by building long-term relationships with clients through top quality workmanship, great customer support, short turn-around times, and efficient after-repair customer service. We aim to set ourselves apart in the industry through keeping our workmanship a top priority. We know turnaround time is a big deal breaker, but the most important factor of a repair is the final product itself and the way in which a client is handled during the process of delivering that final product.



# Services Offered.

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G5 Autobodies' main services offered is panel beating, spray painting, stripping and assembly, polishing and auto detailing. We possess full Mobile PDR capability as well National Automotive Incident Management including hail, flood, wind and storms.

We also offer the unique service of collecting and delivering a client's vehicle (if drivable) to and from their premises to further minimize the inconvenience that is already prevalent because of prior circumstances, and we are also fully insured for this service, giving the client complete peace of mind.



# Business Capacity.

## BROAD BASED BLACK ECONOMIC EMPOWERMENT.

G5 Autobodies are proud to certify that we are a Level 1 (One) contributor to BBBEE which means that our Clients may claim 100% of their expenditure with us as BBBEE supplier.

## COMPETITIVE ENVIRONMENT.

The quality of service and the number of providers in the Motor Body Repair Industry constantly fluctuates and as a result our competitive edge needs to be established. This will be done through ensuring thorough quality control checks are completed at each stage of the repair. It will also be done through timely customer updates and through maintaining close customer relations no matter how the business may grow.

## SOFTWARE & HARDWARE.

TMS Teamwork is the program used to capture all damages, keep track of required spares and paints, give timely and accurate customer updates and set targets using daily planners for both the workshop and office.

The software gives us access to quotes, final costings, clearance certificates, invoices and all necessary documentation needed throughout the repair process.

Our paint mixing systems installed by DeBeer's along with Johns Mega Paint's ensures quality and accurate calculations when mixing and colour matching. Along with this software our qualified spray painter and colour matcher can provide the closest colour match possible.

## SKILLS DEVELOPMENT.

Our refinishing staff receive on-the-job training by our paint Suppliers, DE BEERS and John's Mega Paints on a regular basis. All our technicians undergo full product and equipment training to ensure safe and accurate use of this equipment. We have a trained in-house estimator who can provide you with a precise and accurate estimate of your vehicle damage. Our administration department undergo training in several computer programs i.e., Excel, TMS, etc



# Premises Overview.





# Premises Overview continued



# Premises Overview continued





# Premises Overview continued

